Solicitors Regulation Authority

Instructing a solicitor

It's important that you feel confident and well-informed, and that you are well-prepared before you start to instruct a solicitor or lawyer to make sure you get the best outcome, so we've prepared some information about

- the best way to choose a solicitor [https://www.sra.org.uk/consumers/choosing/] or other legal service provider
- useful tips for getting the best from your solicitor [https://www.sra.org.uk/consumers/choosing/get-best-solicitor/]
- what to expect from a solicitor [https://www.sra.org.uk/consumers/choosing/what-toexpect/] regulated by us
- costs, including legal aid and other sources of legal advice [https://www.sra.org.uk/consumers/instructing/costs-legal-aid/]; and
- some common legal terms [https://www.sra.org.uk/consumers/using-solicitor/legaljargon-explained] you might come across.

For a quick introduction to using legal services, read our leaflet Thinking of using legal services? What to expect (PDF, 4 pages, 511K) [https://www.sra.org.uk/globalassets/documents/consumers/thinking-using-legal-services.pdf? version=4964af] . This information is also available in a shortened format (PDF, 2 pages, 498K) [https://www.sra.org.uk/globalassets/documents/consumers/shortenedconsumer-leaflet.pdf?version=496487] and several community languages [https://www.sra.org.uk/consumers/choosing/what-to-expect/community-languages/] .

You can find key facts about other types of lawyers and common legal problems such as going to court, family disputes, employment problems on the Legal Choices website [http://www.legalchoices.org.uk/].