

COLP  
COFA

# Compliance Officers Conference 2018

International Convention Centre, Birmingham  
Tuesday 11 December | 08.30 – 16.00

## Programme

08.30 – Registration, networking and opportunity to visit marketplace stands

### Hall 1

09.30 – Event chair's opening remarks

» Clive Myrie, Journalist, Foreign Correspondent and BBC News Presenter (Chair)

09.35 – Keynote address

» Paul Philip, Chief Executive, SRA

10.00 – Driving high standards: what our reforms mean for you

» Clive Myrie, Journalist, Foreign Correspondent and BBC News Presenter (Chair)

» Julie Brannan, Director of Education and Training, SRA

» Richard Collins, Executive Director, Policy and Resources, SRA

### Hall 3

11.00 – Refreshments and opportunity to visit marketplace stands

## 11.25 – Breakout sessions

### Breakout session 1: Our reforms - opportunities for you and your firm to work differently (Hall 1)

- » Clive Myrie, Journalist, Foreign Correspondent and BBC News Presenter (Chair)
- » Gary Gallen, CEO and founder, rradar
- » Sarah Goulbourne, founder, Gunnercooke
- » Chris Handford, Director of Regulatory Policy, SRA
- » Peter Lee, CEO and co-founder, Wavelength Law

### Breakout session 2: Better information - what it means for you and your firm (Hall 5)

- » Richard Collins, Executive Director, Policy and Resources, SRA (Chair)
- » Russell Conway, Senior Partner, Oliver Fisher Solicitors
- » Wanda Goldwag, Chair, Office for Legal Complaints
- » Richard Williams, Policy Associate, SRA
- » Abby Winkworth, Partner, Marketing and Business Development, IBB Solicitors

### Breakout session 3: Your compliance queries - from start-up to managing succession (Hall 4)

- » Jane Malcolm, Executive Director, External and Corporate Affairs, SRA (Chair)
- » Jane Allan, Ethics Team Manager, SRA
- » Sean Hankin, Head of Forensic Investigation and Intelligence, SRA
- » Rachel Lewis, Director of Authorisation and Contact Centre, SRA
- » Jatinder Loyal, Policy Associate, SRA
- » Juliet Oliver, General Counsel and Executive Director, Case Direction, SRA

### Breakout session 4: Cybercrime - protecting your firm (Hall 8)

- » Robert Loughlin, Executive Director, Operations and Performance, SRA (Chair)
- » Senior representative, National Cybersecurity Centre
- » Dr John Blythe, Behavioural Scientist and Research Associate, University College London
- » Dr Debra Malpass, Head of Research and Analysis, SRA
- » Dee Pang, Chief Information Security Officer, Slaughter and May

## Hall 3

### 12.15 – Lunch, marketplace stands and exhibition theatre sessions

#### Exhibition theatre programme

Timing	Theatre 1 – SRA sessions	Theatre 2 – external organisation sessions
12.30	<b>Wellbeing: your health, your career</b> <ul style="list-style-type: none"><li>» Vanisha Budhia, Diversity and Equality Officer</li><li>» Paviter Dhaddy, Team Leader</li></ul>	<b>Show me the money: price transparency and customer service</b> <ul style="list-style-type: none"><li>» Mariette Hughes, Senior Ombudsman, Legal Ombudsman</li></ul>
12.50	<b>How we are modernising our IT</b> <ul style="list-style-type: none"><li>» Rachel Lewis, Director of Authorisation and Contact Centre</li><li>» David Nix, Modernising IT Chief Product Owner</li></ul>	<b>HM Land Registry digital transformation</b> <ul style="list-style-type: none"><li>» Jamie Winch, Policy &amp; Stakeholder Engagement Manager, HM Land Registry</li></ul>

13.10	Risk of dubious investment schemes » David Bish, Behavioural Insights Analyst	Show me the money: price transparency and customer service » Speakers as before
13.30	SQE and Qualifying Work Experience » Julie Brannan, Director of Education and Training	HM Land Registry digital transformation » Speakers as before

### 13.50 – Breakout sessions (repeated)

Please note these breakouts are in different halls to the morning sessions.

Breakout session 1: Our reforms - opportunities for you and your firm to work differently **(Hall 5)**

Breakout session 2: Better information - what it means for you and your firm **(Hall 1)**

Breakout session 3: Your compliance queries - from start-up to managing succession **(Hall 8)**

Breakout session 4: Cybercrime - protecting your firm **(Hall 4)**

### 14.40 – Transit to Hall 1

#### Hall 1

#### 14.55 – Tackling money laundering

- » Clive Myrie, Journalist, Foreign Correspondent and BBC News Presenter (Chair)
- » Tina Blocksidge, Nominated Officer, Lloyds Banking Group
- » Richard Collins, Executive Director, Policy and Resources, SRA
- » Lee Ladlow, Financial Investigator, West Midlands Counter Terrorism Unit
- » Amasis Saba, Compliance Manager and Deputy MLRO, Bryan Cave Leighton Paisner
- » Claire Wilson, Senior Manager, Gambling Commission

#### 15.55 – Closing remarks

- » Clive Myrie, Journalist, Foreign Correspondent and BBC News Presenter

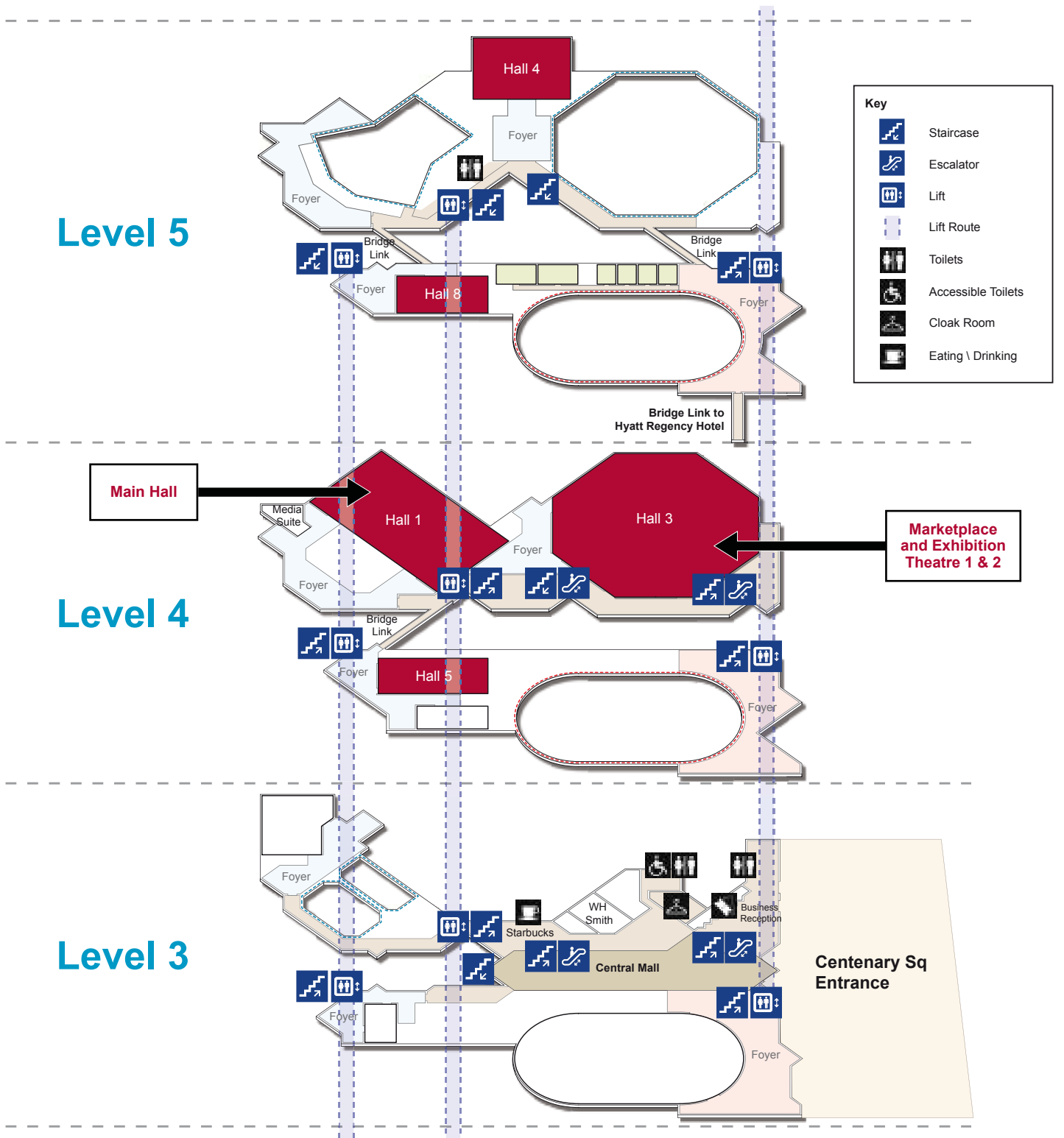
### The Marketplace - Hall 3

#### SRA stands include:

- Authorisation
- Brexit
- Diversity matters
- Investigation and supervision
- Helping small firms
- Legal Choices
- Modernising our IT
- Professional ethics
- Regulation and education
- Research and analysis

#### External organisations:

- Black Solicitors Network
- British Nigeria Law Forum
- HM Land Registry
- LawCare
- Legal Ombudsman
- National Crime Agency
- Serious Fraud Office
- Society of Asian Lawyers
- Sole Practitioners Group
- Solicitors Benevolent Association



Submit questions, vote in polls, read speaker biographies, and find out more about the marketplace exhibition stands through our SRA Compliance 2018 app

