

## mySRA updates

## Verifying your mySRA account

12 June 2023

To make your mySRA account more secure, we have introduced an additional verification step. Next time you log in to mySRA, you will need to register a phone number.

You will need to have this phone with you whenever you log in, so we recommend using a personal number. We will send you a code by SMS text message or call you to verify your identity every time you access mySRA.

Please note you cannot turn this off or select a 'remember me' option.

You also need to remove any previous saved links or favourites/bookmarks. Please create a new one with the website link https://my.sra.org.uk [https://my.sra.org.uk/]

Take a look at our frequently asked questions [https://www.sra.org.uk/mysra/services/faqs-user/] if you have a query.

## Video guide

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