

# **Keeping of the roll** Completing the removal from the roll application

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# 1. Getting started - logging in to mySRA

Go to the mySRA login page, <u>here</u> and click the blue **Login** button. Enter your username and password, click **Login**.

## Tips:

Forgotten username:

- Click on Forgotten username?
- Enter your email address and press Submit
- Your username will be emailed to you

Forgotten password:

- Click on Forgotten password?
- Enter your username and press Submit
- A link will be sent to your email address
- Click on the link and then confirm your username
- Change your password

If you can't remember the email address held on your record please Contact us

# 2. Before starting the application

You will need to update your **Personal and Professional Details** within the **My Profile** section of your mySRA account. Guidance can be found in the individual mySRA user <u>guide</u>.

**Note:** Information within the application is pre-populated with information we hold about you. This is not editable within the application and must be changed within the **My Profile** section of your account.

# 3. Accessing and completing the application

**Note:** The screenshots in this guide are used to provide an example of the screens you will see when completing your application.

Click My Services, followed by Individual Services where you will be

To access the application form:

- Click My Services
- Then Individual Services
- Click **Select** next to the Removal from the Roll title





- » My Documents
- » Upload Documents
- » Change Password

Start a new application				
Application	Assessment Year			
Removal from the roll	Not Applicable	Select		
<< < 01 of 01 page(s) > >>				
<u>Continue a saved application</u> No records found.				
<u>Submitted application(s)</u> No records found.				

**Tips:** You can leave the application and return to it at a later date. Any sections which you have completed will be saved.

To return to the application:

- Click My Services
- Individual Services
- Continue a saved application as shown below.

Start a new application			
Applicatio	n	Assessment Year	
			<u>Select</u>
< < 01 of 01 page(s) >	>>		
<u>Continue a saved application</u>			
Application	Assessment Year		
Removal from the roll	Not Applicable		Cover Sheet
<< < 01 of 01 page(s) >	>>		
<u>Submitted application(s)</u> No records found.			

Click **Select** to enter the application.

# **Completing the application**

The application is made up of 4 sections which are displayed on the left-hand menu.



Read the information in Introduction then click on the Continue button.

**Tips:** When navigating through the sections of the application you will have to click on **Continue** or **Save and Continue** to submit information. You may have to scroll down or across the screen to locate this button in the bottom right-hand corner of the screen.

1. Introduction	
2. Personal Detail	s

Fee/Declaration/Payment

3. Summary

#### Removal from the roll

#### Introduction

#### What is this for?

Complete this application to remove your name from the roll of solicitors.

You should do this at least 30 days before you want to be removed.

#### Do I need to update mySRA?

Before completing this application you must make sure your personal details are up to date.

- This includes:
- Your full name;
- Your preferred contact details;
  Your current employment information (if any)

Our <u>user quide</u> explains how to do this.

#### Fees

There is no fee.

Next Steps

We aim to make a decision on 95% of applications within 30 days.

We may refuse your application if there is an outstanding complaint or ongoing disciplinary proceedings against you.

We may not remove you from the roll if you are responsible for the delivery of an outstanding ceased to hold accountant's report.

#### How does the application work?

- Your application is only saved when you click on 'save and continue' at the end of each section.
- You can go back and change your previous answers at any time by clicking any of the green ticks.
- Click on the question mark symbols to get more information about the section you are in.
   We will email you when we have made a decision.
- For more help, <u>download our user quide</u> or you can <u>contact us.</u>

Continue 🔇

#### **Personal Details**

Check the pre-populated details held on your record.

If you need to change any of these details:

## Click Return to My Services My Profile Personal and Professional Details

Confirm that you wish to have your name removed from the roll by selecting **Yes**.

You must provide details about why you wish your name to be removed from the roll. Enter the information in the text box provided.

I want to be removed from the roll. ● Yes ○ No
Please answer these questions.
Admission date. 15/11/1995
I want to be removed because: (Max. 500 characters)
I have ceased to hold or receive <u>client money</u> and ceased to operate any client's own account as signatory.
We may not remove you from the roll if you are responsible for the delivery of an outstanding ceased to hold report.
I am not aware of any disciplinary proceedings which have been brought or will be brought against me in my capacity as a solicitor. I do not know of any cause for such proceedings to be brought and I am not in breach of any of the SRA's regulatory arrangements.
We may refuse your application if there is an outstanding complaint or ongoing disciplinary proceedings against you.
Save and Continue 🕥

Confirm whether you have ceased to hold and receive client money and ceased to operate any client's own account as signatory. If you have not held client money select **No**.

If you select **Yes**, you must enter the date in the format DD/MM/YYYY or use the calendar.

I have ceased to hold or receive <u>client money</u> and ceased to operate any client's own account as signatory. Yes
We may not remove you from the roll if you are responsible for the delivery of an outstanding ceased to hold report.
Date stopped holding client money:       dd/mm/yyyy

Answer the question about disciplinary proceedings as Agree or Disagree.

## Click Save and Continue.



## Summary

You can view a summary of your application before you submit it.

1. Introduction     Image: Several Details       2. Personal Details     Image: Several Details       3. Summary     Click here to view your summary sheet.       4. Fee: Declaration Payment     Save and Company	Return to My Services		
2. Personal Details Summary 3. Summary Click here to view your summary sheet. 4. Fee/Declaration Payment Manage your uploads	1. Introduction 🗸	Removal from the roll	
3. Summary Click here to view your summary sheet. Save and Co Manage your uploads	2. Personal Details 🗸 🗸	Summary	
4. Save and Cot Save and Cot Manage your uploads	3. Summary	Click here to view your summary sheet.	·
Manage your uploads	4. Fee/Declaration/Payment		Save and Co
Manage your uploads			
		Manage your uploads	

**Tip:** The summary sheet will open in a new window. If you are happy that all details are correct, close the summary and click **Save and Continue**.

## Fee/Declaration/Payment

Click **Continue**. There is no fee for this application.

1. Introduction 🗸	Removal from the rol	1				
2. Personal Details 🗸 🗸	Fee/Declaration/Payment					
3. Summary ✓ 4. Fee/Declaration/Payment	Product Type - Removal from th	e Roll				
	Organisation /PersonName	Product	Regulatory Fee	Admin Fee	VAT	Total
		Removal from the Roll	0.00	0.00	0.00	0.00
		Total Payable				0.00

Read the declaration and click the option I confirm the information I have given on this application is correct to the best of my understanding.

Click Continue.

Return to My Services	
1. Introduction	Removal from the roll
2. Personal Details 🗸 🗸	Fee/Declaration/Payment
3. Summary ✓ 4. Fee/Declaration/Payment	I am the individual named on this application. If I have knowingly or recklessly given you information that is false or misleading (or if I have failed to tell you about any significant information) you could: • Reject my application; • Take disciplinary action against me, or share information with a third party that leads to disciplinary action against me. I musttell you immediately of any changes to the information I have given on this application. I understand that the SRA will do whatever checks are necessary to process this application and make sure it complies with the Handbook. I confirm the information I have given on this application is correct to the best of my understanding.
	Continue

Note: Your application has now been successfully submitted.

We aim to process 95% of applications within 30 days. Once your application has been processed, we will confirmation to the email address you have in **My Profile**.

# 5. How to contact us

#### Telephone

You can call our Contact Centre on 0370 606 2555 (inside the UK) International callers +44 (0)121 329 6800

## **Opening hours**

08.00 - 18.00; Monday, Wednesday, Thursday, Friday 09.30 - 18:00; Tuesday

#### Email

You can contact us by email at contactcentre@sra.org.uk

## Post

Contact Centre Solicitors Regulation Authority The Cube 199 Wharfside Street Birmingham, B1 1RN

DX 720293 BIRMINGHAM 47

#### **Reasonable adjustments**

Our reasonable adjustments policy is published on our website. If you have a disability under the Equality Act (2010) you can make a request for a reasonable adjustment. You can download a request form at <u>Contact us</u> and return it to us using our postal address or you can contact us by phone.