

Looking to the Future – post consultation rule changes

This document shows the changes that have been made between the consultation and response documents versions, and the final Principles, Codes, Rules and Regulations that were made by the Board in May 2018.

- For the Phase 1 documents, the comparison is between the Principles, the Code for Solicitors, RELs and RFLs, and the Code for Firms that were published in the 'Looking to the Future - flexibility and public protection' response document published on 12 June 2017, and the Principles and Codes that were made by the Board in May 2018.
- For the Accounts Rules, the comparison is between the Accounts Rules that were published in the 'Looking to the Future: Accounts Rules review' response document that was published on 12 June 2017, and the Accounts Rules that were made by the Board in May 2018.
- For the Phase 2 documents, the comparison is between the rules and regulations that went out for consultation in 'Looking to the Future: phase two of our Handbook reforms' on 27 September 2017, and the rules and regulations that were made by the Board in May 2018.
- For the SRA Registers, Roll and Publications Regulations, the comparison is between the regulations that went out for consultation in 'Looking to the Future: better information, more choice' on 27 September 2017, and the regulations that were made by the Board in May 2018.
- A comparison document has not been created for the SRA Transparency Rules as they are a new set of rules that do not have a direct comparison to show changes against.

SRA Principles

Introduction

The SRA Principles comprise the fundamental tenets of ethical behaviour that we expect all those that we regulate to uphold. This includes all individuals we authorise to provide legal services (solicitors, RELs and RFLs), as well as authorised firms and their managers and employees. For licensed bodies, these apply to those individuals, and the part of the body (where applicable), involved in delivering the services we regulate in accordance with the terms of your licence.

Should the Principles come into conflict, those which safeguard the wider public interest (such as the rule of law, and public confidence in a trustworthy solicitors' profession and a safe and effective market for regulated legal services) take precedence over an individual client's interests. You should, where relevant, inform your client of the circumstances in which your duty to the Court and other professional obligations will outweigh your duty to them.

The Principles and Codes are underpinned by our Enforcement Strategy, which explains in _more detail our approach to taking regulatory action in the public interest [Link].

Principles

The principles are as follows:

You act:

- uphold in a way that upholds the constitutional principle of the rule of law, and the proper administration of justice.
- 1. act in a way that upholds public trust and confidence in the solicitors' profession and in
- 2. _legal services provided by *authorised persons*.
- 3. act with independence.
- 4. act with honesty and.
- 4.5. with integrity.
- 5.6. act in a way that encourages equality, diversity and inclusion.
- 6.7. act in the best interests of each *client*.

Supplemental notes

_Made by the SRA Board on [date].30 May 2018.

Made under section 31 of the Solicitors Act 1974, sections 9 and 9A of the Administration of Justice Act 1985 and section 83 of the Legal Services Act 2007.

Approved by the Legal Services Board under paragraph 19 of Schedule 4 to the Legal Services Act 2007, on [date].

Commencing on [date].

SRA Code of Conduct for Solicitors, RELs and RFLs

Introduction

The Code of Conduct describes the standards of professionalism that we, the SRA, and the public expect of individuals (solicitors, registered European lawyers and registered foreign lawyers) authorised by us to provide legal services.

They apply to conduct and behaviour relating to your practice, and comprise a framework for ethical and competent practice which applies irrespective of your role or the environment or organisation in which you work (subject to the Overseas Rules which apply to your practice overseas); although section 8 applies only when you are providing legalyour services to the public or a section of the public.

You must exercise your judgement in applying these standards to the situations you are in and deciding on a course of action, bearing in mind your role and responsibilities, areas of practice, and the nature of your clients (which in an in house context will generally include your employer and may include other persons or groups within or outside of your employer organisation).

You are personally accountable for compliance with the Code - and our other regulatory requirements that apply to you - and must always be prepared to justify your decisions and actions. A serious failure to meet our standards or a serious breach of our regulatory requirements may result in our taking regulatory action against you. A failure or breach may be serious either in isolation or because it comprises a persistent or concerning pattern of behaviour. In addition to the regulatory requirements set by us in the Code, Principles and our rules and regulations, we directly monitor and enforce the requirements relating to referral fees set out in section 56 of the Legal Aid, Sentencing and Punishment of Offenders Act 2012, and provisions relating to anti money laundering and counter terrorist financing, as set out in regulations made by the Treasury as in force from time to time [Link].

These requirements are underpinned by our Enforcement Strategy. That strategy explains in more detail our views about the issues we consider to be serious, and our approach to taking regulatory action in the public interest.

Maintaining trust and acting fairly

- 1.1 You do not unfairly discriminate by allowing your personal views to affect your
- **1.1** _professional relationships and the way in which you provide your services.
- **1.2** You do not abuse your position by taking unfair advantage of *clients* or others.
- 1.3 You perform all *undertakings* given by you, and do so within an agreed
- 1.3 _timescale or if no timescale has been agreed then within a reasonable amount of time.

1.4 You do not mislead or attempt to mislead your *clients*, the *court* or others, either by your own acts or omissions or allowing or being complicit in the acts or omissions of others (including your *client*).

Dispute resolution and proceedings before courts, tribunals and inquiries

- 2.1 You do not misuse or tamper with evidence, or attempt to do so.
- 2.2 You do not seek to influence the substance of evidence, including generating false evidence or persuading witnesses to change their evidence.
- 2.3 You do not provide or offer to provide any benefit to witnesses dependent upon the nature of their evidence or the outcome of the case.
- 2.4_ You only make assertions or put forward statements, representations or submissions to the *court* or others which are properly arguable.
- 2.5 You do not place yourself in contempt of *court*, and you comply with *court* orders which place obligations on you.
- 2.6 You do not waste the *court's* time.
- 2.7 You draw the *court's* attention to relevant cases and statutory provisions, or procedural irregularities of which you are aware, and which are likely to have a material effect on the outcome of the proceedings.

Service and competence

- 3.1 You only act for *clients* on instructions from the *client*, or from someone properly authorised to provide instructions on their behalf. If you have reason to suspect that the instructions do not represent your *client's* wishes, you do not act unless you have satisfied yourself that they do. However, in circumstances where you have legal authority to act notwithstanding that it is not possible to obtain or ascertain the instructions of your *client*, then you are subject to the overriding obligation to protect your *client's* best interests.
- 3.2 You ensure that the service you provide to *clients* is competent and delivered in a timely manner.
- 3.3 You maintain your competence to carry out your role and keep your professional knowledge and skills up to date.
- 3.4 You consider and take account of your *client's* attributes, needs and circumstances.
- 3.5 Where you supervise or manage others providing legal services:
 - (a) you remain accountable for the work carried out through them; and
 - **(b)** you effectively supervise work being done for *clients*.

3.6You ensure that the individuals you manage are competent to carry out their role, and keep their professional knowledge and skills, as well as understanding of their legal, ethical and regulatory obligations, up to date.

Client money and assets

- 4.1_ You properly account to *clients* for any *financial benefit* you receive as a result of their instructions, except where they have agreed otherwise.
- 4.2 You safeguard money and **assets** entrusted to you by **clients** and others.
- 4.3 You do not personally hold *client money* save as permitted under regulation 10.2(b)(vii) of the Authorisation of Individuals Regulations, unless you work in an *authorised body*, or in an organisation of a kind *prescribed* under this rule on any terms that may be *prescribed* accordingly.

Business requirements

Referrals, introductions and separate businesses Referrals and introductions

5.1	In respect of any referral of a <i>client</i> by you to another <i>person</i> , or of any third party who introduces business to you or with whom you share your <i>fees</i> , you ensure that:				
	<u>(a)</u>	_clients are informed of any financial or other interest which you or your business or employer has in referring the client to another person or which an introducer has in referring the client to you;			
	<u>(b)</u>	_clients are informed of any fee sharing arrangement that is relevant to their matter;			
	(c)	_the agreement is in writing;			
	<u>(d)</u>	_you do not receive payments relating to a referral or make payments to an introducer in respect of clients who are the subject of criminal proceedings; and			
	<u>(e)</u>	_any <i>client</i> referred by an <i>introducer</i> has not been acquired in a way which would breach the <i>SRA's regulatory arrangements</i> if the <i>person</i> acquiring the <i>client</i> were regulated by the <i>SRA</i> .			
5.2		t appears to the SRA that you have made or received a referral fee , the it will be treated as a referral fee unless you show that the payment was not s such.			
5.3	You only:				
	(a)	refer recommend or introduce a <i>client</i> to a <i>separate business</i> ; or			

	<u>(b)</u>	divide, or allow to be divided, a <i>client's</i> matter between you and a <i>separate</i> business;
	where	the <i>client</i> has given informed consent to your doing so.
Other	business r	<u>equirements</u>
5.4	You m that:	ust not be a <i>manager</i> , <i>employee</i> , <i>member</i> or <i>interest holder</i> of a business
	<u>(a)</u>	has a name which includes the word "solicitors"; or
	<u>(b)</u>	describes its work in a way that suggests it is a solicitors' firm;
	unless	it is an <i>authorised body</i> .
<u>5.5</u>	-	are a solicitor who holds a practising certificate, an REL or RFL, you must ete and deliver to the SRA an annual return in the prescribed form.
5.6	that the	are a solicitor or REL practising in a non-commercial body, you must ensure body takes out and maintains indemnity insurance that provides adequate propriate cover in respect of the services that you provide.
Confli	ct, confid	entiality and disclosure
Confli	ct of inter	ests
6.1	You do	o not act if there is an own interest conflict or a significant risk of such a t.
6.2		o not act in relation to a matter or particular aspect of it if you have a conflict erest or a significant risk of such a conflict in relation to that matter or aspect of ss:
	<u>(a)</u>	the <i>clients</i> have a <i>substantially common interest</i> in relation to the matter or the aspect of it, as appropriate; or
	<u>(b)</u>	the clients are competing for the same objective,
	and the	e conditions below are met, namely that:
		 all the <i>clients</i> have given informed consent, given or evidenced in writing, to you acting;
		(ii) where appropriate, you put in place effective safeguards to protect your <i>clients'</i> confidential information; and
		(iii) you are satisfied it is reasonable for you to act for all the <i>clients</i> .

Confidentiality and disclosure 6.3 You keep the affairs of current and former *clients* confidential unless disclosure is required or permitted by law or the *client* consents. 6.4 Where you are acting for a *client* on a matter, you make the *client* aware of all information material to the matter of which you have knowledge, except when: the disclosure of the information is prohibited by legal restrictions imposed in the interests of national security or the prevention of crime; your *client* gives informed consent, given or evidenced in writing, to the (b) information not being disclosed to them; _you have reason to believe that serious physical or mental injury will be (c) caused to your *client* or another if the information is disclosed; or (d) the information is contained in a privileged document that you have knowledge of only because it has been mistakenly disclosed. 6.5 You do not act for a *client* in a matter where that *client* has an interest adverse to the interest of another current or former *client* of you or your business or employer, for whom you or your business or *employer* holds confidential information which is material to that matter, unless: effective measures have been taken which result in there being no real risk of disclosure of the confidential information; or the current or former *client* whose information your business or *employer* holds has given informed consent, given or evidenced in writing, to you acting, including to any measures taken to protect their information._ **Cooperation and accountability** 7.1 You keep up to date with and follow the law and regulation governing the way you work. 7.2 with your obligations under the **SRASRA's** regulatory arrangements.

- You are able to justify your decisions and actions in order to demonstrate compliance
- 7.3 You cooperate with the SRA, other regulators, ombudsmen, and those bodies with a role overseeing and supervising the delivery of, or investigating concerns in relation to, legal services.
- 7.4 You respond promptly to the SRA and:
 - (a) provide full and accurate explanations, information and documents in response to any request or requirement; and
 - ensure that relevant information which is held by you, or by third parties (b) carrying out functions on your behalf which are critical to the delivery of your legal services, is available for inspection by the SRA.

7.5	You do not attempt to prevent anyone from providing information to the SRA- or any other body exercising regulatory, supervisory, investigatory or prosecutory functions in the public interest.			
7.6	You notify the SRA promptly if:			
	(a) you are subject to any criminal charge, conviction or caution, subject to the Rehabilitation of Offenders Act 1974;			
	(b) a <i>relevant insolvency event</i> occurs in relation to you; or			
	(a)(c) if you become aware:			
	(i) of any material changes to information previously provided to the SRA, by you or on your behalf, about you or your practice, including any change to information recorded in the register, and			
	that information provided to the <i>SRA</i> , by you or on your behalf, about you or your practice is or may be false, misleading, incomplete or inaccurate.			
7.7	You ensure that a prompt report is made to the <code>SRA</code> or another <code>approved regulator</code> , as appropriate, of any serious breach of their <code>regulatory arrangements</code> by any <code>person</code> regulated by them (including you) of which you are aware. If requested to do so by the <code>SRA</code> you investigate whether there have been any serious breaches that should be reported to the <code>SRA</code> .			
7.8	You act promptly to take any remedial action requested by the SRA.			
7.9	You are honest and open with <i>clients</i> if things go wrong, and if a <i>client</i> suffers loss or harm as a result you put matters right (if possible) and explain fully and promptly what has happened and the likely impact. If requested to do so by the <i>SRA</i> you investigate whether anyone may have a claim against you, provide the <i>SRA</i> with a report on the outcome of your investigation, and notify relevant persons that they may have such a claim, accordingly.			
7.10	Any obligation under this section or otherwise to notify, or provide information to, the <i>SRA</i> will be satisfied if you provide information to your firm's <i>COLP</i> or <i>COFA</i> , as and where appropriate, on the understanding that they will do so.			
When yo	ou are providing services to the public or a section of the public			
Client id	entification			
8.1_	You identify who you are acting for in relation to any matter.			
Complai	nts handling			

8.2	maintain, or participate in, a procedure for handling complaints in relation to the legal services you provide.				
8.3	You ensure that <i>clients</i> are informed in writing at the time of engagement about-				
	<u>(a)</u>	_their rig	tht to complain to you about your services and your charges, and :		
	(a) (b)	_how co	omplaints a complaint can be made- and to whom; and		
	(c)		ht they have to make a complaint to the Legal Ombudsman and ney can make any such complaint.		
8.4	You ensure that when clients have made a complaint to you, if this has not been resolved to the client's satisfaction within 8 weeks following the making of a complaint they are informed, in writing:				
	both at	conclus compla	of engagement and, if a <i>complaint</i> has been brought at the sion of your <i>complaints</i> procedure, (a) of any right they have to in to the <i>Legal Ombudsman</i> , the time frame for doing so and full of how to contact the <i>Legal Ombudsman</i> ; and		
	<u>(b)</u>		<i>mplaint</i> has been brought and your <i>complaints</i> procedure has been ted:		
		(i)	(i) that you cannot settle the <i>complaint</i> ,		
		(ii)	of the name and website address of an alternative dispute resolution (ADR) approved body which would be competent to deal with the <i>complaint</i> , and		
		(iii)	whether you agree to use the scheme operated by that body.		
8.5	You en		clients' complaints are dealt with promptly, fairly, and free of		
Client inf	formatio	on and p	publicity		
8.6	You give <i>clients</i> information in a way they can understand. You ensure they are in a position to make informed decisions about the services they need, how their matter will be handled and the options available to them.				
8.7	You ensure that <i>clients</i> receive the best possible information about how their matter will be priced and, both at the time of engagement and when appropriate as their matter progresses, about the likely overall cost of the matter and any <i>costs</i> incurred				
8.8	mislead	ding, inclu	any <i>publicity</i> in relation to your practice is accurate and not uding that relating to your charges and the circumstances in which ble by or to <i>clients</i> .		
8.9	You do	not make	e unsolicited approaches to members of the public, with the		

_exceptio	n of current or former <i>clients</i> , in order to advertise legal services provided by you, or your business or <i>employer</i> .			
8.10	You ensure that clients understand whether and how the services you provide are regulated. This includes:			
	(a) explaining which activities will be carried out by you, as an authorised person;			
	(b) explaining which services provided by you, your business or employer, and any separate business are regulated by an approved regulator, and			
	(c) ensuring that you do not represent any business or employer which is not authorised by the SRA, including any separate business, as being regulated by the SRA.			
8.11	You ensure that <i>clients</i> understand the regulatory protections available to them			

Supplemental notes

Made by the SRA Board on [date].30 May 2018.

Made under sections 31 and 32 of the Solicitors Act 1974, section 89 of, and paragraphs 2 and 3 of Schedule 14 to, the Courts and Legal Services Act 1990 and section 57(2) and (8) of the Legal Aid, Sentencing and Punishment of Offenders Act 2012.

Approved by the Legal Services Board under paragraph 19 of Schedule 4 to the Legal Services Act 2007, on [date].

Commencing on [date].

SRA Code of Conduct for Firms

Introduction

This Code of Conduct describes the standards and business controls that we, the SRA, and the public expect of firms (including sole practices) authorised by us to provide legal services. These aim to create and maintain the right culture and environment for the delivery of competent and ethical legal services to clients. These standards apply in relation to the context of your regulated practice: the way you run your business and all your professional activities. (subject, if you are a licensed body, to any terms of your licence).

Sections 8 and 9 set out the requirements of managers and compliance officers in those firms, respectively.

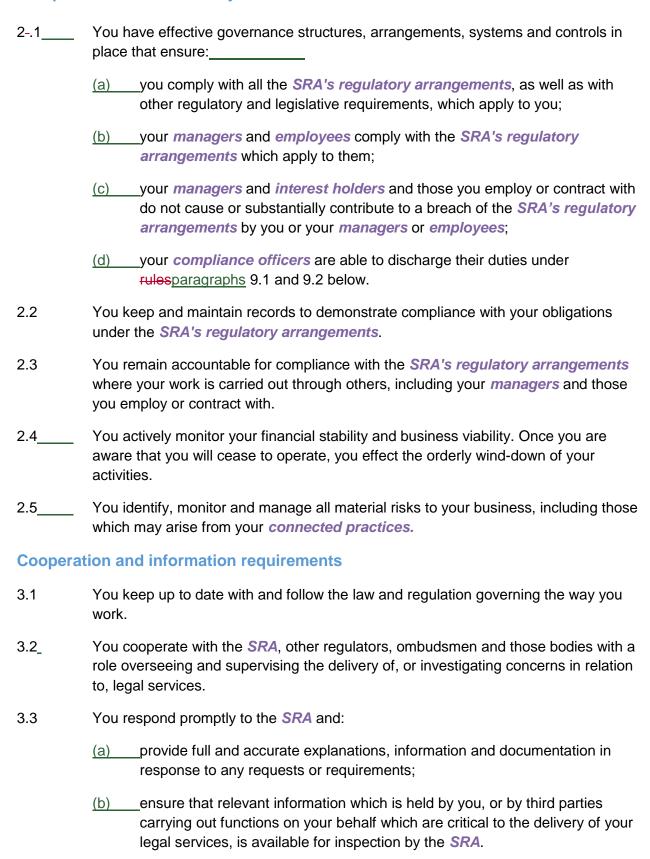
A serious failure to meet our standards or a serious breach of our regulatory requirements may lead to our taking regulatory action against the firm itself as an entity, or its managers or compliance officers, who each have responsibilities for ensuring that the standards and requirements are met. We may also take action against employees working within the firm for any breaches for which they are responsible. A failure or breach may be serious either in isolation or because it comprises a persistent or concerning pattern of behaviour.

The Principles and Codes are underpinned by our Enforcement Strategy, which explains in more detail our views about the issues we consider to be serious, and our approach to taking regulatory action in the public interest.

Maintaining trust and acting fairly

- **1.1** You do not unfairly discriminate by allowing your personal views to affect your professional relationships and the way in which you provide your services.
- **1.2** You do not abuse your position by taking unfair advantage of *clients* or others.
- 1.3 You perform all *undertakings* given by you, and do so within an agreed timescale or if no timescale has been agreed then within a reasonable amount of time.
 - 1.4 You do not mislead or attempt to mislead your *clients*, the *court or others*, either by your own acts or omissions or allowing or being complicit in the acts or omissions of others (including your client).
- 1.5 You do not abuse your position by taking unfair advantage of *clients* or others.
- 1.6 You monitor, report and publish workforce diversity data, as *prescribed*.

Compliance and business systems



3.4	You act promptly to take any remedial action requested by the SRA.			
3.5	You are honest and open with <i>clients</i> if things go wrong, and if a <i>client</i> suffers loor harm as a result you put matters right (if possible) and explain fully and prompt what has happened and the likely impact. If requested to do so by the <i>SRA</i> you investigate whether anyone may have a claim against you, provide the <i>SRA</i> with a report on the outcome of your investigation, and notify relevant persons that they may have such a claim, accordingly.			
3.6	You notify the SRA promptly:			
	(a) of any indicators of serious financial difficulty relating to you;			
	(b) if a relevant insolvency event occurs in relation to you;			
	(c) if you intend to, or become aware that you will, cease operating as a legal business;			
	(d) of any change to information recorded in the <i>register</i> .			
3.7	You provide to the <i>SRA</i> an information report on an annual basis or such other period as specified by the <i>SRA</i> in the <i>prescribed</i> form and by the <i>prescribed</i> date.			
3.8	You notify the SRA promptly if you become aware:			
	(a) of any material changes to information previously provided to the SRA, by you or on your behalf, about you or your managers, owners or compliance officers; and			
	(b) that information provided to the SRA, by you or on your behalf, about you or your managers, owners or compliance officers is or may be false, misleading, incomplete or inaccurate.			
3.9	You promptlyensure that a prompt report is made to the SRA, or another approved regulator, as appropriate, of any serious breach of their regulatory arrangements by any person regulated by them (including you) of which you are aware. If requested to do so by the SRA, you investigate whether there have been any serious breaches that should be reported to the SRA.			
3.10	You do not attempt to prevent anyone from providing information to the SRA or any other body exercising regulatory, supervisory, investigatory or prosecutory functions in the public interest.			

Service and competence

4.1 You only act for *clients* on instructions from the *client*, or from someone properly authorised to provide instructions on their behalf. If you have reason to suspect that the instructions do not represent your *client's* wishes, you do not act unless you have satisfied yourself that they do. However, in circumstances where you have legal authority to act notwithstanding that it is not possible to obtain or ascertain the instructions of your *client*, then you are subject to the overriding obligation to protect your *client's* best interests.

- 4.2 You ensure that the service you provide to *clients* is competent and delivered in a timely manner, and takes account of your *client's* attributes, needs and circumstances.
- 4.3 You ensure that your *managers* and *employees* are competent to carry out their role, and keep their professional knowledge and skills, as well as understanding of their legal, ethical and regulatory obligations, up to date.
- 4.4 You have an effective system for supervising *clients'* matters.

Client money and assets

- 5.1_ You properly account to *clients* for any *financial benefit* you receive as a result of their instructions, except where they have agreed otherwise.
- 5.2 You safeguard money and **assets** entrusted to you by **clients** and others.

Conflict and confidentiality

Conflict of interests

6.1	You do not act if there is an <i>own interest conflict</i> or a significant risk of such a conflict.					
6.2	conflict of inte	You do not act in relation to a matter or a particular aspect of it if you have a <i>conflict of interest</i> or a significant risk of such a conflict in relation to that matter or aspect of it, unless:				
		(a) the <i>clients</i> have a <i>substantially common interest</i> in relation to thematter or the aspect of it, as appropriate; or (b) the <i>clients</i> are <i>competing for the same objective</i> :				
	(b) the clie					
	4					
	and the conditi	_and the conditions below are met, namely that:				
	(i)	all the <i>clients</i> have given informed consent, given or evidenced in writing, to you acting;				
	(ii)	where appropriate, you put in place effective safeguards to protect your <i>clients'</i> confidential information; and				
	(iii)	you are satisfied it is reasonable for you to act for all the				

Confidentiality and disclosure

6.3 You keep the affairs of current and former *clients* confidential unless disclosure is required or permitted by law or the *client* consents.

6.4	Any individual who is acting for a <i>client</i> on a matter makes the <i>client</i> aware of a information material to the matter of which the individual has knowledge except when:
	all information material to the matter of which the individual has knowledge except when:
	(a) the disclosure of the information is prohibited by legal restrictionsimposed in the interests of national security or the prevention of crime;
	(b) the <i>client</i> gives informed consent, given or evidenced in writing, to the information not being disclosed to them;
	(c)the individual has reason to believe that serious physical or mental injurywill be caused to the <i>client</i> or another if the information is disclosed; or
_	(d) the information is contained in a privileged document that the individual has knowledge of only because they have it has been mistakenly disclosed.
6.5	You do not act for a <i>client</i> in a matter where that <i>client</i> has an interest adverse to the interest of another current or former <i>client</i> for whom you hold confidential information which is material to that matter, unless:
	(a)effective measures have been taken which result in there being no realrisk of disclosure of the confidential information; or
	 (b) the current or former <i>client</i> whose information you hold has given informed consent, given or evidenced in writing, to you acting, including to any measures taken to protect their information.
Applicab	le standards in the SRA Code of Conduct for Solicitors and RELs
7.1	The following sections of paragraphs in the SRA Code of Conduct for Solicitors, RELs and RFLs apply to you in their entirety as though references to "you" were references to you as a firm:
Dispute	
Referrals	(b) referrals, introductions and <i>separate businesses</i> (5.1 to 5.3); and
Standards	
	of the public, namely Client identification (8.1),
	Complaints complaints handling (8.2to 8.5), and Client client information and publicity (8.6 to 8.11).

If you are a *manager*, you are responsible for compliance by your firm with this Code. This responsibility is joint and several if you share management responsibility with other *managers* of the firm. **Compliance officers** If you are a *COLP* you take all reasonable steps to: (a) ensure compliance with the terms and conditions of your firm's firm's authorisation; (b) ensure compliance by your firm and its *managers*, *employees* or interest holders with the SRA's regulatory arrangements which apply to them; (c) ensure that your firm's *managers* and *interest holders* and those they employ or contract with do not cause or substantially contribute to a breach of the SRA's regulatory arrangements; as soon as reasonably practicable, (d) ensure that a prompt report is made to the SRA of any serious breach of the terms and conditions of your firm's authorisation, or the SRA's regulatory arrangements which apply to your firm, managers or employees; save in relation to the matters which are the responsibility of the COFA as set out in rule paragraph 9.2 below. 9.2 If you are a *COFA* you take all reasonable steps to: ensure that your firm and its *managers* and employees comply with any obligations imposed upon them under the SRA Accounts Rules; (b) as soon as reasonably practicable, ensure that a prompt report is made to the SRA of any serious breach of the SRA Accounts Rules which apply to

Supplemental notes

them.____

Managers in SRA authorised firms

Made under sections section 31 of the Solicitors Act 1974, section 9 and 9A of the Administration of Justice Act 1985, section 83 of the Legal Services Act 2007, and section 57(2) and (8) of the Legal Aid, Sentencing and Punishment of Offenders Act 2012.

Approved by the Legal Services Board under paragraph 19 of Schedule 4 to the Legal Services Act 2007, on [date]. Commencing on [date].

SRA Accounts Rules 2018

Introduction

These rules set out our requirements for when firms <u>(including sole practices)</u> authorised by us receive or deal with money belonging to clients, including trust money or money held on behalf of third parties. The rules apply to all firms we regulate, including all those who manage or work within such firms.

Firms will need to have systems and controls in place to ensure compliance with these rules and the nature of those systems must be appropriate to the nature and volumes of client transactions dealt with and the amount of client money held or received.

PART 1: GENERAL

Rule 1: Application section

- 1.1 These rules apply to *authorised bodies*, their *managers* and employees and references to "you" in these rules should be read accordingly.
- The authorised body's managers are jointly and severally responsible for compliance by the authorised body, its managers and employees with the rules.
 - <u>1.1</u> In relation to a <u>MDP licensed body</u>, the rules apply only in respect of your activities regulated activities

and do not apply to "out by the SRA in accordance with the terms of scope money".its licence.

PART 2: CLIENT MONEY AND CLIENT ACCOUNTS

Rule 2 — Client money

- 2.1 "Client money" is money held or received by you:
 - (a) relating to *regulated services* delivered by you to a *client*;
 - (b) on behalf of a third party in relation to *regulated services* delivered by you (such as money held as agent, stakeholder or held to the sender's order);
 - (c) as a trustee or as the holder of a specified office or appointment, such as donee of a power of attorney, *Court of Protection deputy* or trustee of an occupational pension scheme;
 - (d) in respect of your *fees* and any unpaid *disbursements* if held or received prior to delivery of a bill for the same.
- In circumstances where the only *client money* you hold or receive falls within rule 2.1(d) above, and:
 - any money held for *disbursements* relates to costs or expenses incurred by you on behalf of your *client* and for which you are liable; and
 - (b) you do not for any other reason maintain a *client account*;

you are not required to hold this money in a client account, if you have informed your *client* in advance of where and how the money will be held. Rules 2.3, 2.4, 4.1, 7, 8.1(b) and (c) and 12 do not apply to *client money* held outside of a *client* account in accordance with this rule. _You ensure that *client money* is paid promptly into a *client account* unless: in relation to money falling within 2.1(c), to do so would conflict with your obligations under rules or regulations relating to your specified office or appointment; (b) the *client money* represents payments received from the Legal Aid Agency for your costs; or (c) you agree in the individual circumstances an alternative arrangement in writing with the *client*, or the third party, for whom the money is held. You ensure that *client money* is available on demand unless you agree an alternative arrangement in writing with the *client*, or the third party for whom the money is held. You ensure that *client money* is returned promptly to the *client*, or the third party for whom the money is held, as soon as there is no longer any proper reason to hold those funds. Rule 3: Client account 3.1 You only maintain a *client account* at a branch (or the head office) of a *bank* or a *building society* located in England and Wales. 3.2 You ensure that the name of any *client account* includes: (a) the name of the authorised body; and the word "client" to distinguish it from any other type of account held or (b) operated by the authorised body. 3.3 You must not use a *client account* to provide banking facilities to *clients* or third parties. Payments into, and transfers or withdrawals from a *client account* must be in respect of the delivery by you of regulated services. Rule 4: Client money must be kept separate You keep *client money* separate from money belonging to the *authorised body*. You ensure that you allocate promptly any funds from *mixed payments* you receive to the correct client account or business account. 4.3 Where you are holding *client money* and some or all of that money will be used to

pay your costs:

	(a) you must give a bill of costs, or other written notification of the costs				
	incurred, to the <i>client</i> or the paying party;				
	(b) this must be done before you transfer any client money from a client account to make the payment; and				
	(c) any such payment must be for the specific sum identified in the bill of costs, or other written notification of the costs incurred, and covered by the amount held for the particular client or third party.				
Rule	5: Withdrawals from client account				
5.1	You only withdraw client money from a client account:				
	(a)for the purpose for which it is being held; er				
	(b) following receipt of instructions from the <i>client</i> , or the third party for whom the money is held; or				
	(c) on the SRA's prior written authorisation or in prescribed circumstances.				
5.2	You appropriately authorise and supervise all withdrawals made from a <i>client</i> account.				
	behalf of that specific <i>client</i> or third party to make the payment.				
Rule	6:-Duty to correct breaches upon discovery				
	6:-Duty to correct breaches upon discovery You correct any breaches of these rules promptly upon discovery. Any money improperly withheld or withdrawn from a <i>client account</i> must be immediately paid into the account or replaced as appropriate.				
6.1	You correct any breaches of these rules promptly upon discovery. Any money improperly withheld or withdrawn from a <i>client account</i> must be immediately paid				
6.1	You correct any breaches of these rules promptly upon discovery. Any money improperly withheld or withdrawn from a <i>client account</i> must be immediately paid into the account or replaced as appropriate.				
6.1	You correct any breaches of these rules promptly upon discovery. Any money improperly withheld or withdrawn from a <i>client account</i> must be immediately paid into the account or replaced as appropriate. 7: Payment of interest You account to <i>clients</i> or third parties for a fair sum of <i>interest</i> on any <i>client money</i>				
6.1 Rule 7.1 7.2	You correct any breaches of these rules promptly upon discovery. Any money improperly withheld or withdrawn from a <i>client account</i> must be immediately paid into the account or replaced as appropriate. 7: Payment of interest You account to <i>clients</i> or third parties for a fair sum of <i>interest</i> on any <i>client money</i> held by you on their behalf. You may by a written agreement come to a different arrangement with the <i>client</i> or the third party for whom the money is held as to the payment of <i>interest</i> , but you must				
6.1 Rule 7.1 7.2	You correct any breaches of these rules promptly upon discovery. Any money improperly withheld or withdrawn from a <i>client account</i> must be immediately paid into the account or replaced as appropriate. 7: Payment of interest You account to <i>clients</i> or third parties for a fair sum of <i>interest</i> on any <i>client money</i> held by you on their behalf. You may by a written agreement come to a different arrangement with the <i>client</i> or the third party for whom the money is held as to the payment of <i>interest</i> , but you must provide sufficient information to enable them to give informed consent.				

<u>(b)</u>	 (ii)all receipts and payments which are not client money and bills of costs including transactions through the authorised body's accounts on the business side of the client ledger account; _maintain a list of all the balances shown by the client ledger accounts of the liabilities to clients (and third parties), with a running total of the balances; and
(a)	(c)provide a cash book showing a running total of all transactions through
_clie	nt accounts held or operated by you.
and	obtain, at least every five weeks, statements from <i>banks</i> , <i>building societies</i> other financial institutions for all <i>client accounts</i> and business accounts held or ated by you.
you, book COF	complete at least every five weeks, for all <i>client accounts</i> held or operated by a reconciliation of the bank or building society statement balance with the cash a balance and the client ledger total, a record of which must be signed off by the FA or a <i>manager</i> of the firm. You should promptly investigate and resolve any rences shown by the reconciliation.
	keep readily accessible a central record of all bills or other written notifications of s given by you.
PARTIES Rule 9: Op	DEALINGS WITH OTHER MONEY BELONGING TO CLIENTS OR THIRD eration of joint accounts
	1_If, when acting in a <i>client's</i> matter, <i>you</i> hold or receive money jointly with the third party, partPart 2 of these rules does not apply save for:
(a)	rule 8.2 - statements from <i>banks</i> , <i>building societies</i> and other financialinstitutions;
(b)	rule 8.4 - bills and notifications of <i>costs</i> .
Rule 10: Op	peration of a client's own account
· ·	the course of practice, <i>you</i> operate a <i>client's</i> own account as signatory, <u>Part</u> 2 of these rules does not apply save for:
(a) ins	rule 8.2 statements from banks, building societies and other financial titutions;
(b)	rule 8.3 reconciliations;
(c)	rule 8.4 - bills and notifications of <i>costs</i> .
Rule 11: Th	ird party managed accounts

11.1 You may enter into arrangements with a *client* to use a *third party managed*

account for the purpose of receiving payments from or on behalf of, or making

	you to the <i>client</i> , only if:
	(a) use of the account does not result in you receiving or holding the
	client's money; and
	(b) you take reasonable steps to ensure, before accepting instructions, that the <i>client</i> is informed of and understands:
	the <i>client's</i> right to terminate the agreement and dispute paymentrequests made by you.
1.2	_You obtain regular statements from the provider of the <i>third party managed</i> account and ensure that these accurately reflect all transactions on the account
	4-: ACCOUNTANTS' REPORTS AND STORAGE AND RETENTION OF
rcco	UNTING RECORDS
Rule 1	12: Obtaining and delivery of accountants' reports
2.1	_lf <i>you</i> have, at any time during an <i>accounting period</i> , held or received <i>client</i> _ <i>money</i> , or operated a joint account or a <i>client</i> 's own account as signatory, <i>you</i> _must:
	(a) obtain an accountant's report for that accounting period within six months of the end of the period; and
	deliver it to the SRA within six months of the end of the accounting period if the accountant's report is qualified to show a failure to comply with these rules, such that money belonging to clients or third parties is, or has been, or is likely to be placed, at risk.
12.2	_You are not required to obtain an accountant's report if:
 noney	(a) all of the <i>client money</i> held or received during an <i>accounting period</i> is received from the Legal Aid Agency; or
	(b) in the accounting period, the statement or passbook balance of client money you have held or received does not exceed:
	you have held or received does not exceed:
	you have held or received does not exceed: (i)an average of £10,000; and

payments to or on behalf of, the *client* in respect of *regulated services* delivered by

12.4 The SRA may require you to obtain or deliver an accountant's report to the SRA on reasonable notice if you cease to operate as an authorised body and to hold or operate a *client account*, or the **SRA** considers that it is otherwise in the public interest to do so. 12.5 You ensure that any report obtained under this rule is prepared and signed by an accountant who is a member of one of the chartered accountancy bodies and who is, or works for, a registered auditor. 12.6 The SRA may disqualify an accountant from preparing a report for the purposes of this rule if: (a) the accountant has been found guilty by their professional body of professional misconduct or equivalent; or the SRA is satisfied that the accountant has failed to exercise due care and (b) skill in the preparation of a report under these rules. 12.7 The SRA may specify from time to time matters that you must ensure are incorporated into the terms on which an accountant is engaged. 12.8 You must provide to an accountant preparing a report under these rules: details of all accounts held or operated by you in connection with your practice at any bank, building society or other financial institution at ___any time during the accounting period to which the report relates; and __all other information and documentation that the accountant ____requires to enable completion of their report. 12.9 The accountant must complete and sign their report in the *prescribed* form. Rule 13 – Storage and retention of accounting records You must store all accounting records securely, and retain these for at least six 13.1 years. Supplemental notes Made by the SRA Board on [date] 30 May 2018. Made under sections 32, 33A, 34, 37 of the Solicitors Act 1974, section 9 of the Administration of Justice Act 1985, and section 83(5)(h) of, and paragraph 20 of Schedule 11

Approved by the Legal Services Board under paragraph 19 of Schedule 4 to the Legal Services Act 2007, on [date] 2018.

Commencing on [date] 2018 and replacing the SRA Accounts Rules 2011.

to, the Legal Services Act 2007.

SRA Application, Notice, Review and Appeal Rules

Introduction

These rules make provision for all notices given by the SRA and applications made to it under the SRA's rules and regulatory arrangements. They also make provision for internal reviews and external appeals against our disciplinary and regulatory decisions.

PART 1: APPLICATIONS AND NOTICES

Rule 1: Applications

- 1.1 An application made under the SRA's regulatory arrangements must be made in writing, where appropriate, in the prescribed form correctly completed, and be accompanied by:
 - (a) any *prescribed* fee or charge; and
 - (b) any information and documents which may be *prescribed*, or reasonably requested by the *SRA*.
- 1.2 If you make an application to the *SRA*, you do not need to submit all payments, information, and documents simultaneously, but the application will only be made once the *SRA* has received all of the payments, information and documents relating to it.
- 1.3 You must ensure that all details provided in connection with any application you make to the *SRA* are correct and complete. You must notify the *SRA* as soon as you become aware of any changes to any information supplied.
- 1.4 As soon as reasonably practicable, the *SRA* shall give notice to the applicant, and any person to whom the application relates, if different, of any decision made in respect of the application. If the application is refused, the *SRA* will provide reasons for the decision and will inform the applicant and any other person to whom the application relates, of any right they may have to apply for a review or appeal of the decision.

Rule 2: Notices

- 2.1 Any notice under the **SRASRA's** regulatory arrangements must be given in writing by <u>delivering it</u>, or sending it by post or by electronic mail, to the recipient's last notified postal or electronic mail address, as appropriate.
- 2.2.2 If the intended recipient of a notice is represented, the notice may instead be given by sending or delivering it to the representative's practising or business address, or electronic mail address.

- 2.3 The giving of notice will be deemed to have been effected:
 - (a) if sent by electronic mail or delivered or left at an address, on the day on which the notice is sent, delivered, or left;
 - (b) if sent by ordinary post:
 - (i) in the case of first class post, on the second working day after the day on which it was posted, and
 - (ii) in the case of second class post, on the fourth working day after the day on which it was posted.

PART 2: REVIEWS AND APPEALS OF DECISIONS

Rule 3: Power to conduct a review

- 3.1 The SRA may:
 - (a) where an administrative error in, or in relation to any decision comes to the SRA's
 - —attention, correct the error without the need to undergo a review under this Part:
 - (b) review all or part of any regulatory decision reached by it, of its own initiative, under
 - —this Part.
- 3.2 Subject to rule 3.3, the *SRA* may review all or part of any of the regulatory decisions set out in <u>Annexannex</u> 1 on the application of the person who is the subject of the decision.
- 3.3 An application cannot be made for a review of:
 - (a) a decision reached following a review or appeal;
 - (b) a decision which has been made by agreement under rule [8.2] of the SRA Regulatory and Disciplinary Procedure Rules.
- 3.4 The *SRA* shall not, save in exceptional circumstances, review a decision more than one year after it was made.
- 3.5 An application for a review of a decision must be made within 28 days of:
 - (a) notice being given of the decision; or reasons for the decision (if later); or
 - (b) any deemed refusal under Regulation 19 of the European Communities (Lawyer's Practice) Regulations 2000-.

- and must explain the grounds of review and provide reasons and any evidence in support.
- 3.6 If the *SRA* decides to review a decision on its own initiative, it must give any *person* who is the subject of the decision, notice of its decision to conduct a review and an opportunity to provide written representations on the appropriate outcome under rule 4.32.

Rule 4: Decisions on review

- 4.1 A review will be determined by an *authorised decision maker* on consideration of written evidence alone.
- 4.2 On a review, the adjudicator or adjudication panel authorised decision maker, as appropriate may, where they consider the original decision was materially flawed or there is new information which would have had a material influence on the decision:
 - (a) uphold the original decision;
 - (b) overturn the decision in whole or in part;
 - (c) make any other decision which could have been made by the original decision maker; or
 - (d) remit the decision for further investigation or consideration.

Rule 5: Appeals to the High Court or Tribunal

Unless otherwise provided in the relevant statute, or rules of the *Tribunal*, *Courtcourt* or of the Legal Services Board, any appeal to the High Court or *Tribunal* against a decision set out in annex 2 or 3, as appropriate, must be commenced within the period of 28 days from the date of notification of the decision that is subject to appeal.

Rule 6: Taking effect of decisions subject to review or appeal

- 6.1 A-Unless specified otherwise, subject to rule 6.2, a decision takes effect-on:
 - (a) if no application for a review or appeal is made, <u>on</u> the expiry of the date for bringing such an application under these rules; <u>and</u>

(1	if an application for a review or an appeal is made, on the date any review of	or
_	appeal	
have	nas been determined or discontinued,	

unless rule 6.2 applies or the 6.2 The SRA directs otherwise on the basis that it is in the public interest that may direct a decision should to take immediate effect.

6.2 Decisions will take immediate effect, where specified in the SRA Regulatory

Arrangements or other legislation.it considers that it is necessary in the public interest to do so.

Supplemental notes

Made by the SRA Board on [date] 30 May 2018.

Made under sections **xxx** 2, 13, 28 and 31 of the Solicitors Act 1974, section 9 of the Administration of Justice Act 1985, section **83(5)(h)89 of, and **paragraph* 20**paragraph* 2 and 3 of Schedule 14 to, the Courts and Legal Services Act 1990, and section 83 of, and **Schedule**11 to, the Legal Services Act 2007.

Approved by the Legal Services Board under paragraph 19 of Schedule 4 to the Legal Services Act 2007, on [date]

Commencing on [date] and replacing the [xxxx]

Annex 1: Decisions made by the SRA which are subject to review-

Individual authorisation

As set out in the SRA Authorisation of Individuals Regulations:

- A decision made under regulation [3A.2 not to be satisfied that a person has
 completed all or any part of the academic stage of training or the vocational stage
 of training by equivalent means.
- 4.2. A decision made under regulation 3E.2(a)) to refuse to recognise all or part of a period of recognised training.
- 2.3. A decision made under regulation [3E.2(b)] to require further steps or training to be undertaken including imposing conditions.
- 3.4. A decision made under regulation [45.1] to refuse to issue a certificate of satisfaction.
- 5. A decision made under regulation [45.2] not be satisfied as to a person's *character* and suitability to be a solicitor.
- 4.6. A decision made under regulation 5.3 to refuse to admit an individual as a *solicitor* after a certificate of satisfaction has been issued.
- 5.7. A decision made under regulation [4.5-.6(a)(ii)] to remove a **solicitor's** name from the roll.
- 6.8. A decision made under regulation [4.8]5.9 to refuse to restore a solicitor's name to the roll.
- 7.9. A decision made under regulation [5 or 6]7.1(a) to refuse an application for a practising certificate, or registration or renewal of registration in the *register of European Lawyers* or the *register of foreign lawyers*.
- 8.10. A failure to make a decision under regulation [5]6.1 within four months in respect of an application for initial registration in the *register of European lawyers*.
- 9.11. A decision made under regulation [67.1(b)] to impose conditions on a practising certificate or the registration of a European *lawyer* or *foreign lawyer*.
- 10.12. A decision made under regulation [6.27.3(a)]) and (b) to impose conditions requiring specified steps be taken, conducive to carrying out particular activities or holding particular roles.
- 11.13. A decision to refuse approval for the taking of steps specified in conditions under regulation [67.2(iii)].

- 12.14. A decision made under regulation [78.4] to revoke a practising certificate or withdraw registration in the *register of European lawyers* or the *register of foreign lawyers* save for where [78.4(b)] applies.
- 43.15. A decision made under regulation [9.8]10 not to be satisfied in respect of a *higher* courts advocacy qualification.

Firm authorisation

As set out in the SRA Authorisation of Firms Rules:

- 1. A decision made under rule [2.2] to refuse authorisation.
- 2. A decision made under rule [3.1] to impose conditions on authorisation.
- 3. A decision to refuse approval for the taking of steps specified in conditions under rule [3.2(iii)].3(c).
- 4. A decision under rule [4.3 or 4.4] to revoke or suspend a body's authorisation.
- 5. A decision made under rule [12.1] to extend, revoke or vary any terms of or conditions on a body's authorisation.
- 6. A decision made under rule [13.1] to refuse approval of a *person's* designation as a *manager*, *owner*, or *compliance officer*.
- 7. A decision made under rule [13.8] to grant conditional approval of a person's designation or the holding of a *material interest* in a *licensed body*.
- 8. A decision made under rule [13.9] to withdraw approval of a *person's* designation as a *manager*, *owner*, or *compliance officer*.
- 9. A failure to decide an application for authorisation of a *licensed body* or approval of a *manager*, *owner*, or *compliance officer* within the decision period.

Regulatory and Disciplinary and regulatory decisions

As set out in the SRA Regulatory and Disciplinary Procedure Rules:

- 1. A decision made under rule [3.1], save for a decision to make an application to the *Tribunal* under rule [3.1(g)].
- 2. A decision made under rule [3.2](a) to impose an interim order conditions.
- 3. A decision made under rule [9.2] to publish a decision.

Miscellaneous

- 1. A decision made under rule [2319.1] of the SRA Compensation Fund Rules not to make a grant of the whole or part of the amount applied for from the Compensation Fund.
- 2. Any decisions in respect of which there is a right of external appeal as set out in Annexannex 2 or 3, that are not covered above.

Annex 2: Decisions made by the SRA with a right of appeal to the Tribunal

Firm authorisation

As set out in the SRA Authorisation of Firms Rules:

- 1. A decision made under rule [2.2] to refuse authorisation as a *licensed body*.
- 2. A decision made under rule [3.1] to impose conditions on the authorisation of a *licensed body*.
- 3. A decision in respect of a *licensed body* to refuse approval for the taking of steps specified in conditions under rule [3.2(iii)].3(c).
- 4. A decision made under rule [4.3 or 4.4] to revoke or suspend a *licensed body's* authorisation.
- 5. A decision made under rule [12.1] to extend, revoke or vary any terms of or conditions on a body's authorisation either on the application of the *authorised body*.
- 6. A decision made under rule [13.1] to refuse approval of a *person's* designation as a *manager*, *owner*, or *compliance officer* of a *licensed body*.
- 7. A decision made under rule [13.8] to grant approval or conditional approval of the holding of a *material interest* in a *licensed body*.
- 8. A decision made under rule [13.9] to withdraw approval of a *person's* designation as a *-manager*, *owner*, or *compliance officer* of a *licensed body*.

Regulatory and Disciplinary

1. Our decision to disqualify a person from being employed by a *licensed body* if in relation to a licensed body the person intentionally or through neglect breaches a relevant duty to which they are subject; or causes or substantially contributes to, a significant breach of the terms of the licensed body's licence.

As set out in the SRA Regulatory and Disciplinary Procedure Rules:

- 1. A decision made under rule [3.1(a)]) to give a written rebuke.
- 2. A decision made under rule [3.1 (b)] to direct the payment of a financial penalty together with the amount of that penalty.
- 3. A decision made under rule [3.1(c)] to disqualify a person from acting as a *HOLP*, *HOFA*, *manager* or *employee* of a *licensed body*.
- 4. A decision made under rule [3.1(d)] to make an order to control a *person's* activities in connection with legal practice.

5. A decision made under [9.2] to publish a decision.

Annex 3: Decisions made by the SRA with a right of appeal to the High Court

 Our refusal to grant permission to a solicitor to employ or remunerate in connection with their practice any person who to their knowledge has been disqualified from practising as a solicitor as a result of being struck off the roll; or who is suspended from practice as a solicitor; or whose practising certificate is suspended as a result of being an undischarged bankrupt.

Individual Authorisation

As set out in the SRA Authorisation of Individuals Regulations:

- 1. A decision made under regulation [3F.1] to refuse admission as a solicitor.
- 2. A decision made under regulation [3G4.1] to refuse an application for admission as a solicitor made under legislation implementing the Establishment Directive in the UK.
- A decision made under regulation [67.1(a)] to refuse an application for a practising certificate, or registration or renewal of registration in the register of European
 Lawyers or the register of foreign lawyers.
- 4. A decision made under regulation [67.1(b]) to impose conditions on a practising certificate or the registration of a European *lawyer* or *foreign lawyer*.
- 5. A decision made under regulation [78.4] to revoke a practising certificate or withdraw registration in the *register of European Lawyers* or the *register of foreign lawyers*.
- 6. A failure to determine within 4 months an application for initial registration or revocation of registration in the *register of European lawyers*.

Firm authorisation

As set out in the SRA Authorisation of Firms Rules:

- 1. A decision made under rule [2.2] to refuse authorisation of a *recognised body* or *recognised sole practice*.
- 2. A decision made under rule [4.3] to revoke or suspend authorisation of a *recognised body* or *recognised sole practice*.
- 3. A decision made under [6.1b]3.1 to impose conditions on authorisation of a recognised body or recognised sole practice.
- A decision made under rule [13.9] to withdraw approval of a person's designation as
 a
 COLP, COFA, manager or owner of a recognised body or recognised sole
 practice.

Miscellaneous

1. A refusal to grant permission to a solicitor to employ or remunerate in connection with their practice any person who to their knowledge has been disqualified from practising as a solicitor as a result of being struck off the roll; or who is suspended from practice as a solicitor, or whose practising certificate is suspended as a result of being an undischarged bankrupt.

SRA Assessment of Character and Suitability Rules

Introduction

All individuals applying for admission or seeking-restoration to the roll of solicitors or those applying to become or renewing their registration to be an REL or an RFL must be of satisfactory character and suitability or in the case of those. Those applying to become an authorised role holder, a REL or a RFL, must be fit and proper to hold athe role, and for ease we use the term "character and suitability" in this context also.

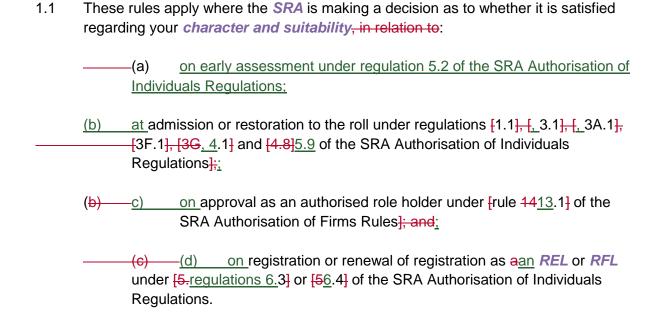
These provisions set out the kind of factors we will take into account when considering your character and suitability, and the obligations you have, both at the outset and on an ongoing basis, to provide relevant information to inform the decisions we make.

Character and suitability requirements

These requirements are underpinned by our role to act in the public interest. For more information about the issues we consider to present a risk to the public interest, and our approach to taking regulatory action, see our Enforcement Strategy [link].

PART 1: CHARACTER AND SUITABILITY REQUIREMENTS

Application



- 2.1.2 When considering your *character and suitability*, the *SRA* will take into account the overriding need to:
 - (a) protect the public and the public interest; and
 - (b) maintain public trust and confidence in the *solicitors'* profession and in legal services provided by *authorised persons*.
 - In doing so, the *SRA* will take into account the nature of your role, and your individual circumstances, on a case by -case basis.
- 1.32.2 The SRA will therefore consider any information available to it, and take into account all relevant matters. These will include but are not limited to the criminal findings and examples of misconductand other conduct or behaviour set out in rules 23 and 34 below.
- 4.42.3 If you are applying for approval as a *compliance officer*, in assessing your suitability the *SRA* will consider whether you are of sufficient seniority and in a position of sufficient responsibility to fulfil the requirements of the role.

Part 1: Relevant conduct and behaviour

- 2.4 If on the information available, the **SRA** cannot be satisfied you are of good character and suitable for the role, and it considers that any risk to the public or the public interest can be addressed by the imposition of conditions on your authorisation or approval under regulation 7.1(b) of the SRA Authorisation of Individuals

 Regulations, or rule 3.1 or 13.8 of the SRA Authorisation of Firms Rules, as appropriate, the **SRA** must impose such conditions accordingly.
- 2.5 Following any decision by the **SRA** that it is not satisfied as to your **character and suitability**, you may only seek a further assessment of your **character and suitability**, where there has been a material change in your circumstances relevant to the **SRA**'s assessment under these rules.

PART 2: CONDUCT AND BEHAVIOUR

Criminal findingsconduct

23.1 The SRA will consider criminal findingsconduct when assessing your character and suitability, in accordance with table Table 1 below, subject to the Rehabilitation of Offenders Act 1974 and the Rehabilitation of Offenders Act 1974 (Exceptions Order) 1975, and bearing in mind the public interest in supporting the rehabilitation of offenders. For the avoidance of doubt, table Table 1 is a non-exhaustive list.

Table 1: Criminal findings conduct

Most serious Serious

(A finding in this category is **most** likely to result in refusal)

(A finding in this category may result in refusal)

You have been convicted by a *court* of a criminal offence:

- for which you received a custodial or suspended sentence;
- involving dishonesty, fraud, perjury, and/or bribery;
- specifically, in relation to which you have been included on the Violent and Sex Offender Register;
- of a violent or sexual nature;
- associated with obstructing the course of justice;
- which demonstrated behaviour showing signs of discrimination towards others; or
- associated with terrorism;

You have been convicted by a *court* of more than one criminal offence (these could be less serious offences when considered in isolation but taken more seriously because of frequency and/or repetition).

You have shown a pattern of criminal offences or criminal behaviours (eg starting from a caution but moving through to convictions).

You have accepted a caution from the police for an offence involving dishonesty, violence or discrimination, or a sexual offence.

You have been included on the Violent and Sex Offenders register.

You have <u>accepted a caution for, or</u> been convicted by a *court* of, a criminal offence not falling within the most serious category. (which is likely to result in refusal).

You are currently subject to a conditional discharge or bind over by a *court*.

You have been included on the Violent and Sex Offender register but in relation to your inclusion on the register you have not been convicted by a **court** of a criminal offence.

You have accepted a caution from the police for an offence involving dishonesty or violence.

You have more than one:

- caution from the police not involving dishonesty or violence;
- local warning from the police;
- Penalty Notice for Disorder from the police;
- final warning or reprimand from the police (youths only); and/or referral order from the courts (youths only)

3. Other conduct issues and behaviour

34.1 Table 2 sets out non-exhaustive examples of the types of information, conduct or behaviour that the *SRA* will take into account when assessing your *character and suitability*.

Table 2: Other conduct issues and behaviour

Type of behaviour Examples

Behavioural	
Integrity and conduct issues independence	 You have behaved in a way: which is dishonest; which is violent; which is threatening or harassing; where there is evidence of discrimination towards others. You have misused your position to obtain pecuniary advantage. You have misused your position of trust in relation to vulnerable people. We have The SRA has evidence reflecting on the honesty and integrity of a person you are related to, affiliated with, or act together with where we have the SRA has reason to believe that the person may have an influence over the way in which you will exercise your authorised role.
Assessment offences	You have committed and/or have been adjudged by an education establishment to have committed a deliberate assessment offence, which amounts to plagiarism or cheating, in order to gain an advantage for you or others.
Financial conduct/events	 There is evidence: that you have deliberately sought to avoid responsibility for your debts; of dishonesty in relation to the management of your finances; that you have been declared bankrupt, entered into any individual voluntary arrangements (IVA), have a current County Court Judgment issued against you or have been made subject to a Debt Relief Order; that any company, LLP or partnership of which you are/were a manager or owner has been the subject of a winding up order, an administrative order or an administrative receivership, or has otherwise been wound up or put into administration in circumstances of insolvency; that you cannot satisfactorily manage your finances (eg you have fallen behind with six or more consecutive payments and/or have been registered with a credit reference agency);

	that you are subject to possession proceedings (eg for falling behind on mortgage payments) and/or are subject to a Liability Order (eg for non-payment of council tax).
Regulatory or disciplinary findings	You have been made the subject of a serious disciplinary or regulatory finding, sanction or action by a regulatory body and/or any <i>court</i> or other body hearing appeals in relation to disciplinary or regulatory findings.
	You have failed to disclose information to a regulatory body (including the <i>SRA</i>) when required to do so, or have provided false or misleading information.
	You have significantly breached the requirements of a regulatory body.
	You have failed to comply with the reasonable requests of a regulatory body resulting in a finding against you.
	You have been rebuked, reprimanded, or received a warning about your conduct by a regulatory body.
	You are disqualified from being a <i>charity</i> trustee or a trustee for a <i>charity</i> under section 178(1) of the Charities Act 2011.
	You have been removed and/or disqualified as a <i>company</i> director.
	You are a corporate person and other matters that call into question your fitness and propriety are disclosed or come to light.
	You have committed an offence under the <i>Companies Acts</i> .

Part 2:

PART 3: AGGRAVATING AND MITIGATING FACTORS

45.1 Table 3 sets out a non-exhaustive list of the types of aggravating and mitigating factors the *SRA* will take into account where you have disclosed, or it has received, information which <u>calls intoraises a</u> question <u>as to your character and suitability</u>.

Table 3: Aggravating and mitigating factors

Aggravating Factors	Mitigating Factors		
 neNo evidence of successful rehabilitation neNo evidence of steps taken to remedy conduct neNo (or little) evidence of remorse repeatedRepeated behaviour, or a pattern of behaviour, or event occurred very recently personPerson was in a position of trust personPerson held a senior position vulnerabilityVulnerability of those impacted by the behaviour behaviourBehaviour likely to harm public confidence in the profession no (or insufficient) supporting references 	 evidence Evidence of successful rehabilitation evidence Evidence of steps taken to remedy conduct. evidence Evidence of remorse. ene One off event, or event occurred some time ago. person Person was in a junior or non-legal role. no No evidence of harm being caused to individuals. behaviour Behaviour unlikely to harm public confidence in the profession eredible Credible and cogent supporting references. 		

Part 3:

PART 4: DISCLOSURE AND EVIDENTIAL REQUIREMENTS

Disclosure and evidential requirements

- You must Subject to rule 6.3 below, on making an application under any of the provisions set out in rule 1.1, you must disclose all information relating to matters whether in the *UK* or, wherever they have taken place (including overseas,), which are relevant to the *SRA's* assessment of your *character and suitability*. If, including, where practicable, any information set out in Table 4 which is relevant to the matter in question.
- <u>SRA requests any such information, you must provide it by On making an application</u> under any of the date specified (which will be not less than 14 days).
- 5.2 You must provisions set out in rules 1.1(a) to (c), you must also provide a certificate from the Disclosure and Barring Service (DBS), or equivalent, which is no more than three months old.

- 6.3 If you are making an application for:
 - (a) registration as an REL or a-RFL; or
 - (b) approval as a *manager* or *owner* of an *authorised body*, in circumstances where if approval is granted you will fall within rule 13.2(b) of the Authorisation of Firms Rules,

<u>you</u> must, <u>and need only</u>, provide a certificate of good standing which is no more than three months old from any regulatory body with which you are registered or authorised.

- 6.4 If the **SRA** requests any further information in order to assess your **character and suitability**, including a certificate from the Disclosure and Barring Service, you must provide it by the date specified (which will be no less than 14 days from the date of the request).
- 6.5.3 You have an ongoing obligation to tell the SRA promptly about any material change to your circumstances in respect of anything that raises a question as to your character and suitability, or to any change to information previously disclosed to the SRA in support of your application, after it has been made. This obligation continues once you have been admitted as a solicitor, registered as an REL or an RFL, or approved as a role holder.
- 5.46.6 The onus is on you to provide any evidence relevant to the *SRA's* consideration of your *character and suitability*. However, the *SRA* may undertake any investigation as it considers appropriate to determine your *character and suitability*, and may verify any evidence you provide with a third party.
- 5.56.7 If you fail to disclose any information relevant to the SRA's assessment of your character and suitability, the SRA will take this into account when making a determination as to your character and suitability.
- 5.6 Where you have made a disclosure or the **SRA** has received information, which calls into question your *character and suitability*, you must include, as appropriate, the following types of information as set out at Table 4.
- 5.7 Notwithstanding the above, if you are only seeking registration or renewal of registration as an *REL* or *RFL* you are only required to provide the certificate of good standing under rule 5.2.

Table 4: Evidential requirements

Table 4: Information and evidence relevant to matters disclosed

General evidential requirements evidence

- reference from at least two-Credible references, where possible written in the
 knowledge of the matters reported. Credible references will generally be written in
 the knowledge of the matters reported by an independent people person who have
 supervised knows you and your work well, such as a current or former employer or
 an academic tutor and who know you well and are familiar with the matters being
 considered.
- evidence Evidence of any rehabilitation that shows you have learnt from an experience or event, such as probation reports, references from employers or tutors.
- documentary Documentary evidence in support of your case and, where possible, an independent corroboration of your account of the event.
- <u>aA</u> statement from you including details of the event leading up to the matter disclosed and which <u>reflect</u>reflects your attitude towards the event.
- proof Proof that you have also disclosed the matter to any professional or other body to which you have an obligation to do so.

Evidence relating to criminal offences

- at At least one independent report relating to the event such as a report from the police, a court, or a solicitor.
- anyAny sentencing remarks for your case-
- any Any Memorandum of an Entry on the Court Register-.
- proof Proof you have paid any penalty or fine imposed or costs ordered for you to pay as a result of the matter you disclosed.
- in In relation to any motoring offence, your online driving licence.

Evidence relating to assessment offences

- any Any minutes from any meeting and any transcripts from any hearing relating to the offence.
- outcome of any investigation, any decision, sanction or appeal relating to the offence.
- details Details which describe the extent to which you could reasonably have been expected to realise that the offence did not constitute legitimate academic practice.

Evidence relating to financial conduct/events

• inIn relation to county court judgments or IVAsIndividual Voluntary Arrangements, proof that you have met the creditor's agreement in full or that it continues to be met; a copy of any judgment; a certificate of satisfaction from the court or a Registry Trust Limited report; and a credit report of no more than one month old.

- inIn relation to bankruptcy, a copy of the bankruptcy petition; or if you have been
 discharged from bankruptcy, a copy of the Certificate of Discharge; and a credit
 report no more than one month old.
- details Details of any actions you have taken to clear any debts, satisfy any judgments and manage your finances.

Part 4: Assessment

- -6.1 If on the information available, the **SRA** cannot be satisfied you are of good character and suitable for the role, it will refuse your application. If, however, any risk to the public or the public interest can be addressed accordingly, the **SRA** must impose conditions on your authorisation or approval under regulation [6.1(b)] or regulation [6.2] of the SRA Authorisation of Individuals Regulations as appropriate.
- Following any previous assessment by the SRA of your character and suitability which led to a refusal, you may only seek a further assessment where there has been a material change in your circumstances which is relevant to the SRA's assessment under these rules. This includes the factors set out in table 3, which may cause the SRA to then be satisfied as to your character and suitability.

Supplemental notes

Made by the SRA Board on [date] 30 May 2018.

Made under sections 28, 79, and 8031, of the Solicitors Act 1974

Approved by, section 9 of the Legal Services Board under paragraph 19 Administration of Justice Act 1985, section 89 of, and paragraphs 2 and 3 of Schedule 414 to, the Courts and Legal Services Act 1990 and section 83 of, and Schedule 11 to, the Legal Services Act 2007, on [date].

Commencing on [date] 2018 and replacing the SRA Suitability Test 2011

Useful information - criminal findings

You have an ongoing obligation to tell us about any material change in your circumstances which may cause you to no longer meet our requirements relating to character and suitability.

One specific example is where you are charged with, or arrested in relation, to a criminal offence. You must then inform the SRA within seven days if you are committed to prison in civil or criminal proceedings, or are charged with or convicted of a criminal offence. You must also inform us about the outcome of the matter.

Where a criminal conviction, warning, simple caution, Penalty Notice for Disorder (PND) and/or inclusion on the Violent and Sex Offender Register has been disclosed to us, we will not look behind the decision made or any court finding. However, we will take into account any material provided, such as sentencing remarks and any other independent information, where relevant.

You should disclose to us, as soon as possible, details of any criminal charge(s) you may be facing. We will not make a determination as to your character and assessment, however, until you can confirm that the charge(s) has/have either been dropped or the outcome of your case is known.

Police can only issue a caution if there is evidence that you are guilty of an offence and if you admit that you committed the offence. Therefore, by accepting a caution, you are making an admission of guilt.

In relation to PNDs, no admission of guilt is required, and by paying the penalty, a recipient discharges liability for conviction for the offence - you should, however, still disclose such matters as we may need to consider them when we assess your character and suitability.

You must disclose to us motoring offences that resulted in a criminal conviction and/or were heard before a court. Motoring offences that do not result in a criminal conviction and/or were not heard before a court do not need to be disclosed.

When a person pleads guilty or is found guilty, they are said to be convicted of that offence. However, in terms of sentencing, if the person is given either an absolute or a conditional discharge under the Powers of Criminal Courts (Sentencing) Act 2000, then these sentences are said not to amount to a conviction (except insofar as they relate to those proceedings, or any future proceedings) and they are therefore treated differently to other sentences.

By way of explanation, someone who is discharged absolutely is treated as forever as if they were never convicted (which does not mean they are treated as not having done the crime), whereas a conditional discharge is conditional on the offender not committing a further offence within the period of the discharge.

However, we may still take absolute and conditional discharges into account when assessing character and suitability, as such sentences do not mean and must not be equated with the fact that the offender did not do the crime, or the crime is in some way extinguished. For the purposes of assessing character and suitability under our rules, they are still likely to be taken into account as a conviction, and we will consider them as part of our overall assessment.

Useful information - spent and protected convictions, spent cautions

We will take into account the provisions of the 1974 Act and the Rehabilitation of Offenders Act 1974 (Exceptions) Order 1975 (the 1975 Order) when we assess your character and suitability.

This means that if you fall within the 1975 Order, we will take into account the fact that the conviction is spent, and the time that has passed since the conviction was given, together with any other material circumstances when making any determination as to your character and suitability.

The following individuals and roles fall within the Exceptions Order and therefore, spent convictions and cautions, excluding a protected conviction and caution, must be disclosed:

- applicants seeking admission as solicitors;
- non-lawyer managers in existing Legal Disciplinary Practices;
- non-lawyer owners who hold a material interest in a licensed body; and
- COLPs and COFAs of licensed bodies.

The following individuals and roles do not fall within the Exceptions Order and spent convictions and cautions should not be disclosed:

- former solicitors seeking restoration to the roll;
- owners of recognised bodies;
- COLPs and COFAs of recognised bodies;
- owners of licensed bodies who do not require approval under Schedule 13 to the LSA; and
- managers of authorised bodies.

In May 2013, amendments to the 1975 Order introduced the "protected conviction" and "protected caution". Questions we ask about convictions or cautions will, therefore, exclude a protected conviction or caution and failure to disclose will not be considered to amount to evidence of dishonest behaviour.

Protected cautions and protected convictions

A caution is a "protected caution" if:

(a)

(a)	it was Order	given other than for an offence listed in article 2A (5) of the Exceptions and;	
(b)	b) where the person was aged:		
	(A)	18 or over at the time the caution was given, six years or more have passed since the caution was given, or;	
	(B)	under 18 at the time the caution was given, two years or more have passed since the caution was given.	
A conv	/iction i	s a "protected conviction" if:	

it was given other than for an offence listed in article 2A (5) of the Exceptions

a sentence other than custody or service detention was imposed;

(c) the person has not been convicted of any other offence at any time, and;

(d) where the person was aged:

(A) 18 or over at the time of the conviction, 11 years or more have passed since the date of conviction, or

(B) under 18 at the time of the conviction, five and a half years or more have passed since the date of conviction.

The DBS check will filter any protected convictions and cautions, so they will not appear on standard disclosures.

Rehabilitation

A period of rehabilitation, particularly after we have decided to refuse you based upon our assessment of your character and suitability, will not in itself result in automatic admission/authorisation. We need you to show, through a period of good behaviour, that you have taken steps to rehabilitate yourself by your own volition.

<u>Useful information - County Court Judgments (CCJs)</u>

CCJs that have been set aside will not need to be disclosed.

Draft SRA Authorisation of Firms Rules

Introduction

These provisions set out the SRA's arrangements for the authorisation of firms. This includes recognised bodies, licensed bodies and recognised sole practices.

The rules set out our authorisation and application requirements, the effect of authorisation by the SRA on the legal activities such bodies may provide, and how and when we may restrict or limit a firm's authorisation or bring it to an end.

If you are unsure whether you are eligible for authorisation, or need to be authorised, please see our guidance [link].

PartPART 1: ELIGIBILITY

Eligibility

- 1.1 You will be eligible to apply for authorisation:
 - (a) as a licensed body, if you are a licensable body and have at least one manager that is an authorised person (other than a licensed body).
 - (b) as a *recognised body*, if you are a *legal services body* in which all of the *managers* and *interest holders* are *legally qualified*; or
 - (c) as a *recognised sole practice*, if you are a *solicitor* or <u>an *REL*</u> who is the sole —principal in a practice;

and you intend to deliver legal services, or (if you fall within (b)) the *SRA* is satisfied that it is in the public interest for you to be eligible to apply for authorisation notwithstanding that you do not intend to deliver legal services.

- 1.2 The eligibility requirements in rule 1.1 are subject to the transitional arrangements set out in annex 1.
- 1.3 If you are a **solicitor** or **REL** you will not need to be authorised as a recognised sole practice in order to act as the sole principal in a practice if your practice consists entirely of carrying on activities which are not **reserved legal activities** and you choose for your **practice** not to be authorised as a **recognised sole practice**.

1.41.3 An *authorised body* must:

(a) if you are a *company*:

- be incorporated and registered in England and Wales, Scotland or Northern Ireland under Parts 1 and 2 of the Companies Act 2006;
- (ii) be incorporated in an *Establishment Directive* State and registered as an overseas company under Part 34 of the Companies Act 2006; or
- (iii) be incorporated and registered in an *Establishment Directive Statestate* as a *societas Europaea*; and
- (b) have at least one practising address in the *UK* or, if you are a *licensed* body, in England or Wales.

Part 2: Determination of authorisation applications, duration and validity
PART 2: DETERMINATION OF AUTHORISATION APPLICATIONS, DURATION AND
VALIDITY

Authorisation decision

- 2.1 The **SRA** may grant an application for authorisation in relation to one or more reserved legal activity.
- 2.2 The SRA will refuse an application for authorisation if it is not satisfied that, if authorisation is granted:
 - the applicant's managers, interest holders or management and governance arrangements are suitable to operate or control a business providing regulated legal services;
 - the applicant will comply with the *SRA*'s requirements and *regulatory* arrangements;
 - or, if the *SRA* considers that it would be otherwise against the public interest or incompatible with the *regulatory objectives* to grant the application.
- 2.3 In reaching a decision on the application, the *SRA* may take into account any *person* that the applicant, *manager*, *employee* or *interest holder* is related to, affiliated with, or acts together with that it has reason to believe may have an influence over the way in which the applicant, *manager*, *employee* or *interest holder* -will exercise their role.

Conditions

3.1 The *SRA* may at any time, whether on grant of an application for authorisation or otherwise, impose such conditions on a body's authorisation (whether indefinite or for a specified period), where it considers it appropriate in the public interest to do so and in accordance with <u>rulerules</u> 3.2 <u>and 3.3</u>.

- 3.2 If the SRA The SRA may impose conditions under rule 3.1 if it is satisfied that the authorised body, or a manager, compliance officer, employee, owner, or interest holder of the authorised body:
 - is unsuitable to undertake certain activities or engage in certain business or practising arrangements;
 - (b) is putting or is likely to put at risk the interests of *clients*, third parties or the public;
 - (c) will not comply with ourthe SRA's regulatory arrangements, or require requires monitoring of compliance with the SRA's regulatory arrangements; or
 - (d) -should take specified steps conducive to the *regulatory objectives*—.

the **SRA** may impose 3.3 The conditions which imposed by the **SRA** under rule 3.1 may:

- (a) specify certain requirements that must be met or steps that must be taken;
- (b) restrict the carrying on of particular activities or holding of particular roles, or
- (c) prohibit the taking of specified steps without its approval.

Duration of authorisation

- 4.1 A body's authorisation takes effect from the date the certificate of authorisation is issued to it by the *SRA*.
- 4.2 A body's authorisation shall cease to have effect:
 - (a) subject to Part 5, if the body ceases to exist; or
 - (b) if the body is a *licensed body*, and is issued with a licence by another *approved regulator*.
- 4.3 The SRA may revoke or suspend a body's authorisation, if:
 - (a) it is satisfied that the authorisation was granted as a result of error, misleading or inaccurate information, or fraud;
 - (b) the body is or becomes ineligible to be authorised, or the grounds for refusal of an application under rule 2.2 are met;
 - (c) the body has failed to provide any information the *SRA* has reasonably requested;
 - (d) the body has failed to pay any *prescribed* fee to the *SRA*;

- (e) the body makes an application to the SRA for its authorisation to be revoked, but the SRA may refuse the application if the applicant is subject to any proceedings, investigation or consideration of their conduct or practice by the SRA or the Tribunal;
- (f) the body has failed to comply with any obligations under the SRA's regulatory arrangements;
- -the body, or an owner, interest holder, manager or employee of the body fails to comply with any duty imposed on them by sections 90 or 176 of the LSA;
- (h) a relevant insolvency event has occurred in relation to the body, or the sole principal is made the subject of bankruptcy proceedings or makes a proposal for an individual voluntary arrangement;
- the SRA has decided to exercise its powers of intervention in relation to the body or a solicitor's practice within the body; or
- (j) for any other reason, it considers it to be in the public interest to do so.
- 4.4 In the case of a *licensed body*, the *SRA* may revoke or suspend the body's authorisation: -
 - (a) —as a result of a *person* who holds an *interest* in the *licensed body* taking a step in circumstances where that constitutes an offence under paragraph 24(1) of Schedule 13 to the *LSA* (whether or not the *person* is charged with or convicted of an offence under that paragraph.);
 - (b) where such a *person* is in breach of conditions imposed under paragraphs 17, 28 or 33 of that Schedule; or
 - (c)—where a *person's* holding of an *interest* in the *licensed body* is subject to an objection by the *SRA* under paragraph 31 or 36 of that Schedule.
- 4.5 The *SRA* must not revoke or suspend a body's authorisation other than under <u>rule</u>
 4.3(e) unless it has first given the body no less than 28 days' notice of its intention to revoke or suspend the authorisation, inviting representations regarding the issues giving rise to the proposed revocation or suspension.

Part 3: Effect of authorisation and conditions of practice

PART 3: EFFECT OF AUTHORISATION AND CONDITIONS OF PRACTICE

Effect of authorisation

5.1 If you are a *recognised body* or a *recognised sole practice* authorised by the *SRA* you are entitled to carry on:

- (a) all reserved legal activities except notarial activities; and
- (b) immigration work.
- 5.2 If you are a *licensed body* you are entitled to carry on the activities set out in rule 5.1, as may be specified in accordance with the terms of your licence.
- 5.3 An *authorised body* may only carry on a *reserved legal activity* through a *person* who is entitled to do so.

General conditions of practice

Restrictions on services provided by a recognised body or recognised sole practice

- 6.1 If you are a *recognised body* or *recognised sole practice*, your business may consist only of the provision of:
 - (a) professional services of the sort provided by individuals practising as solicitors and/or lawyers of other jurisdictions; and
 - (b) the services set out in annex 2 (whether or not they are also included in paragraph (a)),

and if you have a notary public as a *manager* or *employee*, then professional services of the sort provided by notaries public.

Payment of periodical fees

7.1 Every *authorised body* must pay to the *SRA* a periodical fee in the amount, and by the date *prescribed*.

Compliance officers

- 8.1 An *authorised body* must at all times have an individual who is designated as its *COLP* and an individual who is designated as its *COFA*, and whose designations the *SRA* has approved.
- 8.2 Subject to rule 8.3, an individual who is designated under rule 8.1 must:
 - (a) be a *manager* or *employee* of the *authorised body*;
 - (b) consent to the designation;
 - (c) not be disqualified from acting as a *HOLP* or *HOFA* under section 99 of the *LSA*; and
 - (d) in the case of a *COLP*, be an individual who is authorised to carry on reserved legal activities by an approved regulator.

- 8.3 An *authorised body* is not required to comply with rule 8.2(a) where an individual who is designated under rule 8.1:
 - is currently approved by the SRA as a compliance officer for an authorised body with a manager or owner in common with the body; and
 - (b) is a *manager* or *employee* of that related *authorised body*.

Management-and, control, and supervision

- 9.1 Subject to rules 9.2 and 9.3, an *authorised body* must ensure that the *SRA* has approved any *manager* or *owner* of the *authorised body* under Part 4.
- 9.2 A sole principal whose practice has been authorised as a *recognised sole practice* is not required to be approved separately as a *manager* of that practice.
- 9.3 If the **SRA** is satisfied that a **manager** of an **authorised body** is not involved in any of the following:
 - (a) the day to day or strategic management of the *authorised body*;
 - (b) compliance by the *authorised body* with the *SRA's regulatory arrangements*; or
 - (c) the carrying on of *reserved legal activities*, or the provision of legal services in England and Wales,

the *SRA* may decide that the *authorised body* is not required to comply with rule 9.1 in respect of that *manager*.

- 9.4 An *authorised body* must have at least one *manager* or *employee*, or must procure the services of an individual, who:
 - (a) is a *lawyer of England and Wales* and has practised as such for a minimum of three years; and
 - (b) supervises the work undertaken by the *authorised body* (or, if the body is a *licensed body*, the work undertaken by the body that is regulated by the *SRA* in accordance with the terms of the body's licence).

Restrictions on employment and remuneration of certain individuals

- 10.1 An *authorised body* must not employ or remunerate, or permit to be a *manager*, *owner* or *interest holder* of the body, a person:
 - (a) who is subject to an order under section 43 of the SA, without the SRA's written permission;
 - (b) whose name has been struck off the roll, or who is suspended from practising as a *solicitor*, without the *SRA's* written permission;

- in respect of whom there is a direction in force under section 47(2)(g) of the SA, without the SRA's written permission; or
- (d) who has been disqualified from the relevant role.

Information return and notification events

11.1 An *authorised body* must complete and deliver to the *SRA* an annual return by the date and in the form *prescribed*.

Modification of terms and conditions

12.1 The *SRA* may at any time, extend, revoke or vary any terms or conditions on a body's authorisation, imposed in accordance with rule 3 or otherwise, either on the application of the *authorised body* or on the *SRA's* own initiative.

PartPART 4: APPROVAL OF ROLE HOLDERS

Approval of role holders

- 13.1 Subject to rules 13.2 to 13.4, the *SRA* may approve a *person's* designation as a *COLP* or *COFA* or to be a *manager* or *owner* of an *authorised body* if it is satisfied that the individual is a fit and proper person to undertake the role, in accordance with the SRA Assessment of Character and Suitability Rules.
- 13.2 The **SRA** will deem a **person** to be fit and proper to be a **manager** or **owner** of an **authorised body** if the **person** is:
 - (a) a solicitor, an REL, RFL or an authorised body; or
 - (b) a *person* who is authorised to carry on *reserved legal activities* and has previously been approved by the *SRA* under rule 13.1 and is:
 - (i) authorised and regulated by another *approved regulator*; or
 - (i)(ii) authorised and regulated by a regulatory body which operates a regulatory regime recognised by the *SRA* as reasonably equivalent to that of an *approved regulator*,
 - and who is not subject to a regulatory or disciplinary investigation, or adverse finding or decision of the *SRA*, the *Tribunal* or another regulatory body.
- 13.3 A *person* who meets the conditions under rule 13.2, shall be deemed to be approved to be designated as a *manager* or *owner* of any *authorised body*.
- 13.4 An *authorised body* must notify the *SRA* promptly in the *prescribed* form of the designation as a *manager* or *owner* of that body of a *person* who has been deemed to be approved under rule 13.3.

- 13.5 The SRA will deem an individual to be fit and proper to be a compliance officer of an authorised body if:
 - (a) that individual is a *lawyer* and a *manager* of the *authorised body*;
 - (b) the *authorised body* has an annual turnover of no more than £600,000;
 - (c) they are not a compliance officer of any other authorised body; and
 - (d) they are not subject to a regulatory or disciplinary investigation, or adverse finding or decision of the *SRA*, the *Tribunal* or another regulatory body.
- 13.6 An *authorised body* must notify the *SRA* promptly of the identity of a *compliance officer* whose fitness and propriety has been deemed under rule 13.5 in the *prescribed* form, and the *SRA* shall approve their designation to undertake the role in that body accordingly.
- 13.7 Approval of a *person's* designation under rule 13.1 or 13.6:
 - (a) takes effect from the date of the decision unless otherwise stated;
 - (b) remains effective only if the *person* takes up the designated role within the period specified in the notice of approval, or the period of one year if no period is specified; and
 - (c) expires when the *person* ceases to carry out the designated role.
- 13.8 The *SRA* may at any time, on granting approval for the designation of a *person* under this Part, or otherwise, approvemake the holding of a *material interest* in a *licensed body* subject to conditions in accordance with paragraphs 17, 28 or 33 of Schedule 13 to the *LSA*.
- 13.9 The *SRA* may at any time withdraw approval of a *person*'s designation under rule 13.1, 13.3 or 13.56 if it is not satisfied that the *person* is a fit and proper *person* to undertake the designated role.
- 13.10 A *person* whose designation has been approved under rule 13.1, 13.3 or 13.6, must notify the *SRA* promptly of any information in relation to them which would be relevant to an assessment of their fitness and propriety under the SRA Assessment of Character and Suitability Rules, and may be required to provide a self-_declaration of their fitness and propriety on request by the *SRA*.
- 13.11 In respect of a *person* whose designation has been approved under rule

 13.3, the obligation to notify under rule 13.10 applies when the person is holding an approved post and extends to information relating to matters taking place at any time, following their approval, irrespective of whether they were holding an approved post at the time.

13.12 Where the SRA withdraws approval for the designation of a person who is the director of a company, the SRA may set separate dates for the individual ceasing to be a director and disposing of their shares.

Part PART 5: Succession, loss SUCCESSION, LOSS OF ELIGIBILITY AND TEMPORARY EMERGENCY AUTHORISATION

Loss of eligibility-and temporary emergency authorisation

- 14.1 If the last remaining *legally qualified manager* of an *authorised body* whose role ensures the body's compliance with the eligibility requirements for its authorisation under rule 1:
 - (a) is sentenced to imprisonment;
 - (b) becomes unable to carry on their role because of incapacity;
 - (c) abandons the business;
 - (d) is made subject to a restriction, condition or other regulatory decision by the SRA or another regulatory body which would prevent or restrict them acting as a manager,

the body must inform the *SRA* within seven days of becoming aware of the relevant event and, within 28 days of becoming aware of the event, must either become eligible for authorisation (without reference to the *manager* in question), or cease to carry on *reserved legal activities* and to hold themselves out as an *authorised body*.

- 14.2 Subject to any *prescribed* application requirements, the *SRA* may:
 - (a) transfer a body's authorisation to another body where the first body ceases to exist and the second body succeeds to the whole or substantially the whole of its business:
 - substitute a body's authorisation for another type of authorisation where it is satisfied that the body is materially carrying on the same practice, notwithstanding a change in its management or control; and
 - (c) permit any *person* previously approved as a *manager*, *owner*, or *compliance officer* of the body to continue to act in their designated role, notwithstanding the transfer or substitution.

Temporary emergency authorisation or approval

15.1 An application for temporary emergency authorisation may be made:

- (a) within seven days of any change in the management or control of an authorised body which brings into being a new unauthorised body or practice;
- (b) within 28 days of the death or incapacity of a sole practitioner by a solicitor or an REL who is:
 - (i) the **sole practitioner's** executor, personal representative, attorney under a lasting power of attorney, or Court of Protection deputy (as appropriate););
 - (ii) a practice manager appointed by the **sole practitioner**'s executor, personal representative, attorney under a lasting power of attorney, or Court of Protection deputy (as appropriate),); or
 - (iii) an employee of the practice.
- 15.2 An application for temporary emergency approval of a *compliance officer* may be made within seven days of an *authorised body* ceasing to have a *COLP* or *COFA* whose designation is approved under Part 4.
- 15.3 The SRA will only grant an application under rule 15.1(a) or 15.2 if it is satisfied that:
 - (a) the body or its *managers* could not reasonably have commenced a substantive application for authorisation under Part 2 in advance of the events giving rise to the application;
 - (b) in relation to an application under rule 15.1(a) the body meets the eligibility requirements under rule 1.1 and will comply with our regulatory arrangements as they apply to *authorised bodies*; or
 - (c) in relation to an application under rule 15.2, it has no reason to believe that the individual to which the application relates is not fit and proper to be a compliance officer of the *authorised body*.
- 15.4 Temporary emergency authorisation or approval:
 - (a) shall be granted for an initial period of 28 days from the date specified;
 - (b) may be extended for such period as the SRA thinks fit;
 - shall be extended, if a substantive application for authorisation or approval is made during the period of temporary emergency authorisation or approval, pending determination of the substantive application—;
 - (d) may be revoked or withdrawn, or made subject to such conditions as the SRA considers appropriate, in the public interest.

save that, if the *SRA* grants temporary emergency authorisation under rule 15.1(b), the authorisation will be deemed to run from the date of death or incapacity and will cease to have effect on the earliest of the date of the winding up of the estate or 12 months from the date of death or incapacity.

Apportionment of periodical fees on succession

16.1 An *authorised body* which:

- (a) has taken over the whole or a part of one or more *authorised bodies*; or
- (b) has split or ceded part of its practice to another *authorised body* and wishes the *SRA* to take this into account in determining its periodical fee;

must within 28 days of the change taking place deliver to the *SRA* a notice in the *prescribed* form.

Supplemental notes

Made by the SRA Board on [date]30 May 2018.

Made under sections 31, 79 and 80 of the Solicitors Act 1974, sections 9 and 9A of the Administration of Justice Act 1985, and section 83 of, and Schedule 11 to, the Legal Services Act 2007.

Approved by the Legal Services Board under paragraph 19 of Schedule 4 to the Legal Services Act 2007, on [date]

Commencing on [date] and replacing the SRA Authorisation Rules 2011 and the SRA Practice Framework Rules 2011.

Annex 1: Transitional arrangements under paragraph 7(3) of Schedule 5 to the LSA

- A *licensable body* will be eligible to be a *recognised body* if as at 6 October 2011, it has been recognised by the *SRA* under section 9 of the *AJA* but has an *interest holder* or *manager* that is not a *lawyer* or a legally qualified body. It shall continue to be treated as a *recognised body* for the purposes of these rules and the *SRA's regulatory arrangements* until:
 - (a) such time as it ceases to comply with the management and control requirements set out in paragraph.2 below; or
 - (b) the end of the transitional period under Part 2 of Schedule 5 to the *LSA*, or such earlier time as the body may elect,

at which time it must apply for authorisation as a *licensed body*.

- 2 The management and control requirements are:
 - At(a) at least 75% of the body's *managers* must be:
 - (i) individuals who are, and are entitled to practise as, lawyers of England and Wales, lawyers of Establishment Directive professions or RFLs; or
 - (ii) bodies corporate which are legally qualified bodies;
 - although a legally qualified body cannot be a *director* of a body which is a
 -company;
 - Individuals (b) individuals who are, and are entitled to practise as, lawyers of England and Wales, lawyers of Establishment Directive professions or RFLs must make up at least 75% of the ultimate beneficial ownership of the body; and
 - Individuals (c) individuals who are, and are entitled to practise as, lawyers of England and Wales, lawyers of Establishment Directive professions or RFLs, and/or legally qualified bodies, must:
 - (iii) exercise or control the exercise of at least 75% of the *voting rights* in the body; and
 - (iv) if the body is a *company* with shares, hold (as registered *members* of the *company*) at least 75% of the shares.
 - Every(d) every interest holder of the recognised body, and every person who exercises or controls the exercise of any voting rights in the body, must be:
 - (v) an individual who is, and is entitled to practise as, a lawyer of England and Wales, a lawyer of an Establishment Directive profession or an RFL;
 - (vi) a legally qualified body; or

- (vii) an individual who is approved by the SRA, and is a manager of the body.
- An(e) an individual who is not entitled under paragraph 2(d)(i) may be an *interest*holder of a recognised body without being a manager of the body if:
 - (viii) the *recognised body* is a *company* which is wholly or partly owned by a *partnership* or *LLP* which is a *legally qualified body*;
 - (ix) the individual is approved by the *SRA* and is a *manager* of the *partnership* or *LLP*; and
 - (x) the individual is precluded under the *partnership* agreement or *members'* agreement from exercising or authorising any vote in relation to the *company*.

For the purposes of this annex, "legally qualified body" means a body which is:

- (A) a recognised body;
- (B) an authorised non-SRA firm of which individuals who are, and are entitled to practise as, lawyers of England and Wales, lawyers of Establishment Directive professions or RFLs make up at least 75% of the ultimate beneficial ownership; or
- (C) a European corporate practice which is a *lawyers'* practice and is a body incorporated in an *Establishment Directive* state, or a *partnership* with separate legal identity formed under the law of an *Establishment Directive state*:
 - (I) which has an office in an Establishment Directive state but does not have an office in England and Wales;
 - (II) whose ultimate beneficial owners include at least one individual who is not a lawyer of England and Wales but is, and is entitled to practise as, a lawyer of an Establishment Directive profession;
 - (III) whose managers include at least one such individual, or at least one body corporate whose managers include at least one such individual;
 - (IV) 75% of whose ultimate beneficial ownership is in the hands of individuals who are, and are entitled to practise as, *lawyers* of *Establishment Directive professions*, *lawyers of England and Wales*, and/or *RFLs*; and
 - (V) 75% of whose *managers* comprise such individuals, and/or bodies corporate 75% of whose *managers* comprise such individuals.

Annex 2: Professional services that may be carried out by recognised bodies and recognised sole practices

1	The professional services referred to in rule 6.2(b) are:
1.	Alternative dispute resolution.
	2
2.	Financial services.
	3
3.	Estate agency.
	4
4.	Management consultancy.
	5
5.	Company secretarial services.
	6——
6.	Other professional and specialist business support services including human
	resources, recruitment, systems support, outsourcing, transcription and translating.
	7
7.	Acting as a parliamentary agent.
	8
8.	Practising as a lawyer of another jurisdiction.
	9
9.	Acting as a bailiff.
	10
10	. Accountancy services,
	11
11	. Education and training activities , and .
	12
12	. Authorship, journalism and publishing.

SRA Authorisation of Individuals Regulations

Introduction

These regulations set out the SRA's requirements relating to the authorisation of individuals as solicitors in terms of admission, and the issuing of practising certificates and the registration of individuals as <u>aan</u> REL or RFL. They set out the effect of SRA authorisation on how an individual may practise, the requirements for and how the SRA will decide applications for authorisation, the conditions that apply during authorisation, and how authorisation may be revoked.

If you are unsure whether you are eligible for authorisation, or need to be authorised, please see our guidance [link].

They also set out the education and training requirements in place for those seeking to be admitted as solicitors, and to exercise higher rights of audience in the higher courts of England and Wales. -Education and training underpins the regulation of solicitors and it seeks to ensure the development of competent and ethical practitioners.

The regulations also govern the qualification process for solicitors and barristers or other UK qualified lawyers seeking admission as a solicitor of England and Wales from another jurisdiction.

PART 1 - ADMISSION AS A SOLICITOR

Eligibility for admission

[note: the SQE provisions will form regulations 1.1 to 3.3. They will be made before the rest of these regulations but will not come into force until later]

- 1.1 You will be eligible for admission as a **solicitor** if the **SRA** is satisfied:
 - (a) you have successfully and satisfactorily passed an assessment which is designed to assess your competence against the *prescribed competences for solicitors* and is conducted by an assessment organisation appointed by the *SRA* for the purpose;
 - (b) you hold a *degree* or qualifications or experience which the *SRA* is satisfied are equivalent to a *degree*;
 - (c) you have completed qualifying work experience which meets the requirements of regulation 2; and
 - (d) as to your *character and suitability* to be a *solicitor*.

Qualifying work experience

2.1 Qualifying work experience must:

- (a) comprise experience of providing legal services which provides you the opportunity to develop the *prescribed* competences for *solicitors*;
- (b) be of a duration of a total of at least two years' full time or equivalent; and
- (c) be carried out under an arrangement or employment with no more than four separate firms, educational institutions or other organisations.
- -2.2_ In respect of each organisation under regulation 2.1(c) above, you must arrange for confirmation in the *prescribed* form of the period of work experience carried outmatters set out and that it provided you with the opportunity to develop some or all of the *prescribed* competences for *solicitors*, in regulation 2.3 to be given by a person specified in (a) to (c) below who has taken sufficient steps to satisfy themselves as to those matters:
 - (a) the organisation's **COLP**.
 - (b) a **solicitor** working within the organisation; or
 - (c) if neither (a) or (b) are applicable, a solicitor, working outside of the organisation who has direct experience of your work and who has, in order to be so satisfied:
 - (i) undertaken a review of the work you have done during the relevant period of work experience, which may include review of a training diary or portfolio of work; and
 - (ii) received feedback from the person or persons supervising your work.
 - 2.3 The matters in respect of which confirmation by a person specified in regulation 2.2 must be given are:
 - (a) details of the period of work experience carried out;
 - (b) that it provided you with the opportunity to develop some or all of the prescribed competences for solicitors; and
 - (c) that no issues arose during the period of work experience that raise a question as to your *character and suitability* to be admitted as a *solicitor*, or if such confirmation cannot be given, then details of any such issues.

Eligibility for admission of qualified lawyers and part-qualified lawyers

- 3.1 You will be eligible for admission as a *solicitor* if the *SRA* is satisfied:
 - (a) you hold a legal professional qualification that is recognised by the **SRA**, which confers rights to practise in England and Wales or in an **overseas** jurisdiction; and
 - (b) subject to regulation 3.2, you meet the criteria in regulation 1.1(a), (b) and (d).
- 3.2 If you hold a qualification recognised under regulation 3.1(a) and the **SRA** is satisfied that your **qualifications or experience demonstrate that you meet some or all of**

the prescribed competences, the SRA may decide you are not required to pass the assessment under regulation 1.1(a) or such parts of it as it considers appropriate.

- 3.3 If you are:
 - (a) a national of an EU member state; or
 - (b) part-qualified as a legal professional under the rules of an EU Member State other than the UK; and

the SRA is satisfied that your qualifications or experience demonstrate that you meet some or all of the prescribed competences, the SRA may decide you are not required to:

(i) pass the assessment under regulation 1.1(a) or such parts of it as the SRA considers appropriate; or

(ii) complete all or part of the period of qualified work experience under regulation 1.1(c).

[Note; From here to Regulation 3F.4, will fall away when the SQE is implemented and the transitional period has ended]

Eligibility requirements

- 3A.1 You will be eligible for admission as a *solicitor* if the *SRA* is satisfied:
 - (a) you have successfully and satisfactorily completed:
 - (i) an apprenticeship leading to qualification as a *solicitor*; or
 - (ii) the academic stage of training and the vocational stage of training; and
 - (b) as to your *character and suitability* to be a *solicitor*.
- 3A.2 The *SRA* may decide that it is satisfied that you have completed all or any part of the *academic stage of training* or the *vocational stage of training* by equivalent means.

Apprenticeships

3B.1 To complete an apprenticeship for the purposes of <u>regulation</u> 3A.1(a)(i), you must meet the requirements set out in the assessment plan for the Apprenticeship Standard for a Solicitor (England) approved by the Department for Business,

Innovation and Skills-_or set out in the Apprenticeship Framework specified in the Level 7 Higher Apprenticeship in Legal Practice (Wales). This must include successfully passing an assessment, which the *SRA* either conducts or approves as suitable for the purpose of admission as a *solicitor*.

- 3B.2 If at any time the *SRA* is not satisfied that you have successfully and satisfactorily completed an apprenticeship it may:
 - (a) refuse to recognise all or any part of that apprenticeship; or
 - (b) require you to take certain steps or undertake further training, subject to such conditions as it considers appropriate.

Academic stage

- 3C.1 Your eligibility to commence the *academic stage of training* will be determined according to the requirements, which may be approved by the *SRA*, of the relevant *approved education provider*.
- 3C.2 You may be entitled to credit for prior certified or experiential learning, which may entitle you to exemption from assessment in some subjects required by the *Joint Statement*. You must make any application for credit for prior learning to the *approved education provider*.

Vocational stage

- 3D.1 Your eligibility to commence the Legal Practice Course will be determined according to the –requirements, approved by the *SRA*, of the relevant *authorised education provider*.
- 3D.2 Subject to regulation 3A.2, to complete the *vocational stage of training* you must complete:
 - (a) the Legal Practice Course;
 - (b) a *period of recognised training*; and
 - (c) the Professional Skills Course.

Recognised training

- 3E.1 In order to satisfactorily complete your *period of recognised training*, you must maintain a *record of training* which:
 - (a) contains details of the work you have performed;

- (b) records how you have applied and developed the skills, as set out in the Practice Skills Standards;
- (c) records your reflections on, and your training principal's appraisal of, your performance and development against, and your attainment of the skills set out in the Practice Skills Standards; and
- (d) is verified by the individual supervising you.
- 3E.2 If at any time the *SRA* is not satisfied that you have received, or are receiving, training that meets regulation 3E.1 above and regulation 4.1 of the SRA Education, Training and Assessment Provider Regulations, the *SRA* may:
 - (a) refuse to recognise all or any part of that training; or
 - (b) require you to take certain steps or undertake further training, subject to such conditions as it considers appropriate.

Admission of qualified lawyers

- 3F.1 Subject to regulation 3G below <u>4.1</u>, you will be eligible for admission as a *solicitor* if the *SRA* is satisfied that you are:
 - (a) (i) a *barrister*; or
 - (ii) a qualified lawyer in a *recognised jurisdiction* and you:
 - (A) have followed the full route to qualification in the *recognised jurisdiction*; and
 - (B) are entitled to practise as a qualified lawyer of the recognised jurisdiction;
 - (b) of the *character and suitability* to be admitted as a *solicitor*; and
 - (c) have passed all relevant Qualified Lawyers Transfer Scheme assessments in accordance with this regulation.
- 3F.2 Unless regulation 3F.3 or 3F.4 applies, you must pass all the Qualified Lawyers Transfer Scheme assessments.
- 3F.3 If you are:
 - (a) applyapplying for admission pursuant to European Communities Directive 2005/36/EC or any legislation implementing the Directive in the *UK*; or
 - (b) a solicitor or barrister qualified in Northern Ireland; or
 - (c) a solicitor or advocate qualified in Scotland; or

- (d) a *barrister*.
- you will be required to pass such of the Qualified Lawyers Transfer Scheme assessments as may be specified by the *SRA*.
- 3F.4 If you have passed the Legal Practice Course, the *SRA* may grant you an exemption from the multiple_choice test of the Qualified Lawyers Transfer Scheme assessments.

Establishment Directive

- 3G4.1 If you are an *REL*, you will be eligible for admission as a *solicitor* under Part V of the European Communities (Lawyer's Practice) Regulations 2000, or anany equivalent legislation implementing the *Establishment Directive* in the *UK*, if:
 - (a) you satisfy the requirements of those regulations or that legislation; and
 - (b) the SRA is satisfied as to your character and suitability to be a solicitor.

Admission, retention, removal, and restoration to the roll

Application for admission

5.1. The You may apply for admission in writing in the prescribed form. Following an application for admission, the SRA will issue you with a certificate of satisfaction if it is satisfied that you have met the eligibility requirements for admission as a solicitor set out in this Part.

4.2

- 5.2 At any time before making an application for admission, you may apply to the **SRA**for an early assessment of your **character and suitability** to be a **solicitor**. The **SRA** is not bound, in any subsequent application for admission, by any decision it
 makes as to your **character and suitability** to be a **solicitor** as a result of an early
 assessment.
- 5.3 As soon as reasonably practicable after the SRA has issued a certificate of satisfaction, you will be admitted as a solicitor and your name entered on the roll, unless the SRA receives information in writing that it is satisfied demonstrates that you should not be admitted. If so, the SRA will give you written notice, providing you with the information it has received, and the opportunity to provide written representations within the period of 28 days from the date of the notice, following which it may decide not to admit you as a solicitor.

Retention

5.4.3 If you are a solicitor, the SRA will write to you at the last notified version of your postal or email address, to ask you whether you wish your name to remain on the roll, at appropriate intervals as prescribed if you do not hold a practising certificate.

4.45.5 If, following an enquiry under regulation 5.4.3, you wish your name to remain on the roll, you shall be required to pay such fee as may be *prescribed* in regulations.

Removal from and restoration to the roll

- 4.5.6 The SRA may remove your name from the roll if:
 - (a) following an enquiry made by the SRA under regulation 5.4.3:
 - (i) you tell the SRA that you do not wish to remain on the roll;
 - (ii) you do not, within eight weeks from the date of the notice, reply to the *SRA* and pay the fee specified under regulation 4.45.5, or
 - (b) you apply to have your name removed from the roll.
- 4.65.7 Where 4.5 regulation 5.6(a) ()(ii) applies, the *SRA* must not remove your name from the roll until it has given notice to you that it intends to do so.
- 4.75.8 The SRA shall remove your name from the roll on your death.
- 4.85.9 If your name has been removed from the roll, you may apply to the *SRA* for your name to be restored to the roll and the *SRA* may, if it considers it appropriate to do so in reaching a decision on an application made under this regulation, assess your character and suitability to be a solicitor.
- 4.95.10 The *SRA* may decide not to remove your name from, or restore your name to, the roll under this regulation if you are subject to any proceedings, investigation, or consideration of your conduct or practice by the *SRA*.- The *SRA* must not remove your name from, or restore your name to, the roll if you are the subject of disciplinary proceedings (either in progress or pending) before the senior *courts* or the *Tribunal*.

PART 2 – PRACTISING CERTIFICATES FOR SOLICITORS AND REGISTRATION AS A EUROPEAN OR FOREIGN LAWYER

Eligibility requirements

- 56.1 The SRA shall only grant an application for a practising certificate, or registration in the register of European lawyers or the register of foreign lawyers if you meet the eligibility requirements in this regulation.
- 56.2 You will be eligible to apply for a practising certificate if:
 - (a) your name is on the roll;

(b)(c) you are not suspended from practice as a solicitor.

5

- 6.3 You will be eligible for registration in the *register of European lawyers* if:
 - (a) you are a European lawyer as defined in the European Communities(Lawyer's Practice) Regulations 2000, who is not a barrister of the Republic of Ireland;
 - you intend to commence practice under your home professional title on a permanent basis in England and Wales or Northern Ireland, and are legally entitled to do so;
 - (c) you have provided the SRA with a certificate which is no more than three months old, confirming your registration with the competent authority in your home Member State under whose home professional title you intend to practise;
 - (d) you are not struck off or suspended from the *register*, or subject to a direction from the *Tribunal* prohibiting your restoration to the *register*, and
 - (e) the SRA is satisfied as to your character and suitability to be an REL.
- 56.4 You will be eligible for registration in the register of foreign lawyers if:
 - you are a *foreign lawyer* of a legal profession which the *SRA* is satisfied is so regulated as to make it appropriate for members of that profession to be *managers* of *recognised bodies*;
 - (b) you are not struck off or suspended from the *register*, or subject to a direction from the *Tribunal* prohibiting your restoration to the *register*, and
 - (c) the SRA is satisfied as to your character and suitability to be an RFL.

Determination of applications

- 67.1 If the SRA considers it to be in the public interest to do so, it must:
 - (a) refuse your application for a practising certificate, or your application for registration, or renewal of registration, in the *register of European lawyers* or the *register of foreign lawyers*; or
 - (b) at any time, whether on grant of such an application or at the end of a period of suspension of a practising certificate or registration, or otherwise, impose such conditions on your certificate or registration as it thinks fit in accordance with regulation 6.2. regulations 7.2 and 7.3.

- <u>7.2</u> <u>If the The SRA- may impose conditions under regulation 7.1(b) if it is satisfied that you:</u>
 - (a) are unsuitable to undertake certain activities or engage in certain business or practising arrangements;
 - (b) are putting, or are likely to put, at risk the interests of *clients*, third parties or the public;
 - (c) will not comply with ourthe SRA's regulatory arrangements or require monitoring of compliance with the SRA's regulatory arrangements; or
 - (d) should take specified steps conducive to the *regulatory objectives*₅.

the **SRA** may impose 7.3 The conditions which imposed by the **SRA** under regulation 7.1(b) may:

- (a) specify certain requirements that must be met or steps that must be taken;
- (b) restrict the carrying on of particular activities or holding of particular roles, or
- (c) prohibit the taking of specified steps without its approval.
- 6.3 A condition is effective from the date on which it is imposed, or such later date as may be specified by the **SRA**.
- 6.47.4 The **SRA** may vary or revoke any conditions on your practising certificate or registration.
- 7.5 Before imposing or varying any conditions on your practising certificate or registration, the *SRA* shall give you no less than 28 days' notice of its intention to do so, inviting representations regarding the issues giving rise to the proposed conditions.
- 7.6 The **SRA** may shorten or dispense with the 28 days' notice under regulation 7.5 where conditions are imposed on grant of your practising certificate or registration, or otherwise if it is satisfied that it is in the public interest to do so.
- 7.7 If the SRA issues you with a practising certificate or registers you, or renews your registration, in the register of European lawyers or the register of foreign lawyers, you must pay the prescribed regulatory fee.

Commencement, replacement, and renewal

78.1 The commencement date for a practising certificate or for registration in the **register of European lawyers** or **register of foreign lawyers** shall be the date specified by the **SRA** on the practising certificate or the register.

- 78.2 The replacement date for a practising certificate is 31 October following the issue of the certificate.
- 78.3 The renewal date for registration in the *register of European lawyers* or *register of foreign lawyers* is the first 31 October following initial registration, and 31 October in each successive year.

Revocation and expiry

- 78.4 The SRA may revoke a practising certificate, or withdraw registration in the register of European lawyers or the register of foreign lawyers, at any time, if the SRA is satisfied:
 - (a) that the practising certificate or registration was granted or renewed as a result of error, misleading or inaccurate information, or fraud;
 - (b) that the replacement or renewal date has passed and an application has not been made for replacement of the practising certificate or renewal of the registration;
 - (c) that thea solicitor, an REL or RFL has failed to pay the prescribed fee required under regulation 6.4;7.7; or
 - (d) subject to regulation 8.7.6(c), in the case of an REL or RFL that the eligibility requirements under regulation 5. regulations 6.3 and 56.4 are no longer met.
- 78.5 The SRA must not revoke a practising certificate or withdraw registration under regulation 8.4(a), (c) or (d) unless it has first given the person no less than 28 days' notice of its intention to do so, inviting representations regarding the issues giving rise to the proposed revocation or withdrawal of registration.
- 8.6 The **SRA** shall revoke a practising certificate, or withdraw registration on the application of the person concerned, unless the applicant is subject to any proceedings, investigation, or consideration of their conduct or **practice** by the **SRA** or the **Tribunal**.
- 8.7.6 A practising certificate or registration will expire:
 - (a) on the death of the **solicitor**, **REL** or **RFL**;
 - (b) if a solicitor, an REL or RFL is removed from, or struck off, the roll or register or their registration is withdrawn;
 - (c) if thean *REL* or *RFL* is no longer eligible for registration under 56.3(a) or 56.4(a) respectively;
 - (d) in the case of a practising certificate, when the *SRA* issues a replacement certificate;

- in the case of a practising certificate which is suspended, on its replacement date, or if the replacement date has passed, 14 days after the suspension took effect; or
- (f) in the case of a registration which is suspended, on its next renewal date, or if a suspension takes effect after a renewal date but before renewal has been granted in respect of that renewal date, 14 days after the suspension took effect.

Effect of authorisation and conditions of practice

General conditions

- 8.1 As a solicitor, REL or RFL you must not be a manager, employee, member or interest holder of a business that:
 - (a) has a name which includes the word "solicitors"; or
 - (b) describes its work in a way that suggests it is a solicitors' firm;

unless it is an authorised body.

8.2 If you are a **solicitor** who holds a practising certificate, an **REL** or **RFL**, you must complete and deliver to the **SRA** an annual return in the form **prescribed**.

What authorisation entitles you to do

Reserved legal activities

- 9.1 Subject to regulations 9.2, 9.3, 9.5 to 9.8,10 and 10.2(b), if you are a *solicitor* with a current practising certificate, or <u>aan</u> *REL*, you are entitled to carry on all *reserved legal activities* except notarial activities.
- 9.2 If you are <u>aan</u> *REL* you may only exercise a right of audience before a *court*, conduct litigation or prepare *court* documents, in conjunction with a *solicitor* or *barrister* who is authorised to do so.
- 9.3 If you are an *REL* you may only:
 - (a) prepare instruments for remuneration creating or transferring an interest in land, and lodge documents relating to a transfer or charge of land, if you have a home professional title listed under Regulation 12 of the European Communities (<u>Lawyer's Lawyer's</u> Practice) Regulations 2000;
 - (b) carry on probate activities for remuneration if you have a home professional title listed under Regulation 13 of the European Communities (<u>Lawyer's Lawyer's Practice</u>) Regulations 2000.
- 9.4 If you are an *RFL* you may only:

- (a) undertake advocacy in chambers in England and Wales under instructions given by a person who is authorised to do so;
- (b) under the direction and supervision of a person qualified to supervise you:
 - (i) prepare *court* documents;
 - (ii) prepare instruments and the lodging of documents relating to the transfer or charge of land;
 - (iii) prepare papers on which to found or oppose a grant of probate, or a grant of letters of administration;
 - (iv) prepare trust deeds disposing of capital if you also are eligible to act as a *lawyer of England and Wales*;
- (c) in relation to *immigration work*:
 - (i) undertake advocacy before immigration tribunals;
 - (ii) have conduct of, and prepare documents for, immigration tribunal proceedings.

Immigration work

- 9.5 Alf you are a solicitor, an REL or RFL you may undertake immigration work, provided that such work is undertaken through a body:
 - (a) an **authorised** to carry on **reserved legal activities**, **body**;
 - (b) an authorised non-SRA firm that is a qualified person under the Immigration and Asylum Act 1999; or (only if the work does not comprise reserved legal activities) through
 - (a)(c) a body regulated by the Office of the Immigration Services Commissioner.

Claims management Services

- 9.6 A<u>Subject to regulation 9.7, if you are a</u> solicitor, an REL or RFL you may only undertake immigration work for the public, or a section of the public, that comprises reserved legal activities if such work is undertaken through a body that is entitled to carry on reserved legal activities under the LSA.
- 9.7 Regulations 9.5 and 9.6 do not restrict you from undertaking *immigration work* if you fall within section 84(6) of the Immigration and Asylum Act 1999.

Claims management services

- 9.8 If you are a solicitor, an REL or RFL you may provide claims management services, provided that such work is undertaken through a body authorised to carry on reserved legal activities, or, if the work does not comprise reserved legal activities:
 - (a) through a body which is regulated by the Claims Management Regulator or which is exempt under the Compensation Act 2006 other than under paragraph 4 of the Compensation (Exemptions) Order 2007; or
 - (b) as otherwise permitted under section 4 of the Compensation Act 2006.

Financial services activities

9.7 Ag If you are a solicitor, an REL or RFL you may carry on regulated financial services activities under the SRA Financial Services (Scope) Rules, provided that such activities are undertaken through an authorised body.

Higher rights of audience

- 9.810 If you are a *solicitor* or <u>an REL</u>, you may exercise civil or criminal advocacy in the *higher courts*, if the *SRA* is satisfied you have successfully and satisfactorily completed the appropriate *higher courts advocacy qualification*, or you are:
 - (a) an *REL* or *lawyer* to whom Directive 2005/36 applies and you have applied for a qualification to exercise rights of audience in the *higher courts*, and you have undertaken any further steps as the *SRA* specifies in order to gain the qualification; or
 - (b) authorised by another *approved regulator* to exercise civil or criminal advocacy in the *higher courts*.

Practising on your own

- 10.1 Subject to regulation 10.2, if you are a *solicitor* or an *REL* you must not act as a *sole practitioner* unless your practice is authorised as a *recognised sole practice*.
- 10.2 If you otherwise would be, you will not be regarded as acting as a **sole practitioner** and you will not therefore need to be authorised as a **recognised sole practice** if:
 - (a) your practice consists entirely of carrying on activities which are not **reserved legal activities**; or
 - (b) any **reserved legal activities** you carry on are provided through an **authorised body** or an **authorised non-SRA firm**, or in circumstances in which you:

- (i) have practised as a **solicitor** or an **REL** for a minimum of three years since admission or registration;
- (ii) are self-employed and practise in your own name, and not through a trading name or service company;
- (iii) do not employ anyone in connection with the services that you provide;
- (iv) are engaged directly by the *client* with your *fees* payable directly to you;
- (v) have a practising address in the **UK**;
- (vi) take out and maintain indemnity insurance that provides adequate and appropriate cover in respect of the services that you provide; and
- (vii) do not hold *client money*, save that you may hold money which falls within the category of *client money* set out in rule 2.1(d) of the SRA Accounts Rules so long as:
 - (A) any money held for disbursements relates to costs or expenses incurred by you on behalf of your client and for which you are liable; and
 - (B) you have informed your *client* in advance of where and how the money will be held,

and you choose for your practice not to be authorised as a *recognised sole practice*.

Commencement, revocation, and transitional provisions

- 1011.1 Regulations 1.1 to 3.43 come into force on a date to be determined in an order made by the *SRA* Board.
- 1011.2 Subject to regulations 1011.3 to 10.611.7, regulations 3A.1 to 3F.4 shall be revoked on the date determined in accordance with regulation 1011.1.
- 1011.3 Regulations 3A.1 to 3E.2 shall continue to have effect, in respect of those individuals falling within regulation 10.411.5, and for the purposes of regulation 10.511.6, until 31 December in the year of the eleventh anniversary of the date determined in accordance with regulation 1011.1.
- 1011.4 Regulation 103F shall continue to have effect, in respect of those individuals who have passed the multiple-choice test of the Qualified Lawyers Transfer Scheme assessments at the date determined in accordance with regulation 11.1, until the first anniversary of that date.

- 11.5 Regulation 11.3 applies to any individual who has, at the date determined in accordance with regulation 10.1, started, or who has entered into a contractual agreement or made a non-refundable financial commitment to start, any of the following:
 - (a) a Qualifying Law Degree;
 - (b) a *CPE*;
 - (c) an Exempting Law Degree;
 - (d) an Integrated Course;
 - (e) the Legal Practice Course; or
 - (f) a period of recognised training,

and has not yet been admitted as a solicitor.

- 10.511.6An individual who falls within regulation 10.411.5 will be eligible to be admitted as a solicitor under either regulations 3A.1 to 3E.2, or under regulations 1.1 to 3.3.
- 40.611.7Where an individual has made an application for admission on the basis of eligibility under either regulation 3A or regulation 3F, and it has not been determined at the point those regulations are revoked (and any continuation under regulation 4011.3 has come to an end), then the application shall continue to be determined under those regulations as if they were still in force.

Supplemental notes

Made by the SRA Board on [date] 30 May 2018.

Made under sections [2, 13, 13ZA, 28, 31, 79, and 80] of the Solicitors Act 1974, [sections section 9 and 9A] of the Administration of Justice Act 1985, and [section 89 of, and paragraphs 2 and 3 of Schedule 14] to, the Courts and Legal Services Act 1990.

Approved by the Legal Services Board under paragraph 19 of Schedule 4 to the Legal Services Act 2007, on [date]

Commencing on [date] and replacing the SRA Practice Framework Rules 2011, SRA Authorisation Rules 2011, SRA Practising Regulations 2011, SRA Solicitors Keeping of the Roll Regulations 2011, SRA Training Regulations 2014 - Qualification and Provider Regulations, SRA Admission Regulations 2011, SRA Transfer of Qualified Lawyers Transfer Scheme Regulations 2011 and SRA Higher Rights of Audience Regulations 2011.

SRA Education, Training and Assessment Provider Regulations

Introduction

These Regulations regulations set out the requirements governing organisations which are providing or intending to provide education and training, and the delivery of assessments to those seeking to be admitted as solicitors.

PART 1: REQUIREMENTS FOR EDUCATION PROVIDERS

Education providers

- 1.1 Only an *approved education provider* may provide and assess:
 - (a) a **QLD**Qualifying Law Degree;
 - (b) a *CPE*;
 - (c) an Exempting Law Degree; or
 - (d) an *Integrated Course*.
- 1.2 Only an *authorised education provider* may provide and assess the Legal Practice Course or the -Professional Skills Course.
- 1.3 An organisation may apply to the *SRA* in such manner as may be *prescribed* to be an *approved education provider* or an *authorised education provider*.
- 1.4 The SRA may, in relation to an application for approval or authorisation:
 - grant the application, subject to such conditions and for such period as it considers appropriate; or
 - (b) refuse the application.
- 1.5 If the SRA considers that an approved education provider or an authorised education provider has failed to comply with any obligation placed on it under these regulations, the SRA may:
 - (a) revoke the organisation's approval or authorisation, as appropriate; or
 - (b) make the approval or authorisation subject to such conditions as it considers appropriate.

Authorised training providers

- 2.1 Only an *authorised training provider* may provide a *period of recognised training* to *trainees*.
- 2.2 An organisation may apply for authorisation as an *authorised training provider* and its application must demonstrate that it will meet the requirements of regulations 3 to 5 below.
- 2.3 The **SRA** may, in relation to an application for approval or authorisation:
 - (a) grant the application, subject to such conditions and for such period as it considers appropriate; or
 - (b) refuse the application.
- 2.4 If the *SRA* considers that an *authorised training provider* or a *training principal* has failed to comply with any obligation placed on it under these regulations, the *SRA* may:
 - (a) revoke the organisation's authorisation;
 - (b)- make the authorisation subject to such conditions as it considers appropriate; or
 - (c) require the *authorised training provider* to appoint a new *training principal*.

Requirements for authorised training providers

- 3.1 An authorised training provider must:
 - (a) have in place a *training principal* for the whole duration of any *period of recognised training*, who meets the requirements of regulation 5 and whose identity has been notified to the *SRA* in the *prescribed* form; and
 - (b) pay the fees and expenses for each *trainee's* first attempt at the Professional Skills Course.

- 4.1 A period of recognised training must:
 - (a) unless regulation 4.2 applies, be of a duration of a total of at least two years full time, or equivalent;
 - (b) ensure that the *trainee* has applied and developed the skills as set out in the *Practice Skills Standards*;
 - (c) be appropriately supervised by **solicitors** and other individuals who have adequate legal knowledge and experience in the practice area they are supervising and the necessary skills to provide effective supervision; <u>and</u>
 - (d) include regular appraisal of the *trainee's* performance and development, and review of the *trainee's record of training*.
- 4.2—An authorised training provider may recognise previous work-based experience the trainee has undertaken as satisfying up to six months of the required period of recognised training, provided:
 - (a) the experience was gained in the three years preceding the commencement of the *period of recognised training*;
 - (b) the experience enabled the *trainee* to apply and develop one or more of the skills as set out in the *Practice Skills Standards*; and
 - (c) the *trainee* was supervised, and was subject to an appraisal of their performance and development, during the period of work-based experience.

Training principals

- 5.1 The *training principal* for an *authorised training provider* must:
 - (a) be a solicitor holding a current practising certificate or be a practising barrister;
 - (b) notify the SRA in the prescribed form before any individual commences a period of recognised training or if this is not possible then as soon as practicable thereafter;
 - (c) ensure that the training provided meets the requirements of regulation 4;
 - ensure that the *trainee* maintains a *record of training* which will meet the requirements set out at regulation 3E.1 of the SRA Authorisation of Individuals Regulations; and
 - (e) certify to the *authorised training provider* in the *prescribed* form at the end of any *period of recognised training* whether, in their opinion, the *trainee*:

- (i) is of the proper *character and suitability* to be admitted as a *solicitor*, and
- (ii) has completed training which complies with regulation 4 of these regulations,

and inform the *SRA* of any previous experience recognised under regulation 4.2.

PART 3: REQUIREMENTS FOR HIGHER RIGHTS OF AUDIENCE ASSESSMENT PROVIDERS

Higher rights of audience assessment providers

- Only an organisation approved by the *SRA* may provide assessments in *higher* courts civil advocacy and *higher* courts criminal advocacy conferring a *higher* courts advocacy qualification.
- 6.2 An organisation may apply to the *SRA* in such manner as may be *prescribed* to be approved to provide such assessments.
- 6.3 The **SRA** may, in relation to an application for approval:
 - (a) grant the application, subject to such conditions as it considers appropriate; or
 - (b) refuse the application.
- 6.4 The *SRA* shall issue guidelines and standards for the provision of competence assessments against which the competence of those applying for a *higher court advocacy qualification* must be assessed.
- 6.5 If the *SRA* considers that an assessment provider has failed to comply with any obligation placed on it under these regulations, the *SRA* may:
 - (a) revoke the provider's approval; or
 - (b) make the approval subject to such conditions and for such period as it considers appropriate.

PART 4: MONITORING AND INSPECTION

Monitoring and inspection

- 7.1 In order to protect and promote the standards of legal education and training, the *SRA* may:
 - (a) monitor the relevant programmes of study provided by an approved education provider and an authorised education provider, the training provided by an authorised training provider or the assessments provided by an assessment provider approved under regulation 6;
 - (b) visit the provider's premises, at such intervals and on such grounds as it may consider appropriate;
 - (c) require the provider to respond promptly, fully and accurately to any request by the *SRA* for explanations, information or documents;
 - (d) require the provider to ensure that relevant information or documents it holds, or that a third party holds on its behalf are available for inspection.

PART 5: TRANSITIONAL PROVISIONS

Transitional provisions

- 8.1 Any approval, authorisation or recognition granted under the Monitoring of Courses Regulations 1991, the SRA Training Regulations 2011, the SRA Higher Rights of Audience Regulations 2011 or the SRA Training Regulations 2014 Qualification and Provider Regulations, will continue as if granted under these regulations.
- 8.2 A *period of recognised training* entered into <u>on or before [XXX]these regulations</u> come into force will continue to be governed by the SRA Training Regulations 2014 Qualification and Provider Regulations.

Supplemental notes

Made by the SRA Board on [date]30 May 2018.

Made under sections 2, 79, and 80 of the Solicitors Act 1974.

Approved by the Legal Services Board under paragraph 19 of Schedule 4 to the Legal Services Act 2007, on [date]

Commencing on [date] 2018 and replacing the SRA Training Regulations 2014 - Qualification and Provider Regulations, the SRA Admission Regulations 2011 and the SRA Transfer of Qualified Lawyers Transfer Scheme Regulations 2011

SRA Financial Services (Scope) Rules

Introduction

The SRA, through the Law Society, is a designated professional body under Part 20 of FSMA. This means that firms (including sole practices) authorised by us may carry on certain regulated financial services activities without being regulated by the FCA if they can meet the conditions in section 327 of FSMA. The purpose of these rules is to set out the scope of the regulated financial services activities that may be undertaken by firms authorised by us and not regulated by the FCA.

These rules do not apply to solicitors, RELs or RFLs practising outside firms authorised by us.

Application

- 1.1 These rules apply to authorised bodies that are not regulated by the FCA, their managers and employees and references to "you" in these rules should be read accordingly.
- Where an authorised body is a licensed body, these rules apply only in relation to anythe activities regulated activities. by the SRA in accordance with the terms of the body's licence.

Basic conditions

- 2.1 If you carry on any regulated financial services activities you must ensure that:
 - (a) you satisfy the conditions in section 327(2) to (5) of *FSMA*;
 - (b) the activities arise out of, or are complementary to, the provision of a particular *professional service* to a particular *client*;
 - there is not in force any order or direction of the *FCA* under sections 328 or 329 of *FSMA* which prevents you from carrying on the activities; and
 - (d) the activities are not otherwise prohibited by these rules.

Prohibited activities

- 3.1 You must not carry on, or agree to carry on, any of the following activities:
 - (a) an activity that is specified in an order made under section 327(6) of FSMA;
 - (b) an activity that relates to an investment that is specified in an order made under section 327(6) of **FSMA**;
 - (c) entering into a regulated credit agreement as lender except where the regulated credit agreement relates exclusively to the payment of disbursements or professional fees due to you;

- (d) exercising, or having the right to exercise, the lender's rights and duties under a regulated credit agreement except where the regulated credit agreement relates exclusively to the payment of disbursements or professional fees due to you;
- (e) entering into a regulated consumer hire agreement as owner;
- (f) exercising, or having the right to exercise, the owner's rights and duties under a *regulated consumer hire agreement*;
- (g) operating an electronic system in relation to lending within the meaning of article 36H of the Regulated Activities Order; or
- (h) providing credit references within the meaning of article 89B of the *Regulated***Activities Order,
- (i) insurance distribution activities in relation to insurance-based investment products; or
- (i) creating, developing, designing or underwriting a contract of insurance.

Corporate finance

- 4.1 You must not act as any of the following:
 - (a) sponsor to an issue in respect of **securities** to be admitted for dealing on the London Stock Exchange;
 - nominated adviser to an issue in respect of securities to be admitted for dealing on the Alternative Investment Market of the London Stock Exchange; or
 - (c) corporate adviser to an issue in respect of securities to be admitted for dealing on the ICAP Securities and Derivatives Exchange or any similar exchange.

-Insurance mediation distribution activities

[Note: This rule is subject to further amendments in order to implement the requirements of the Insurance Distribution Directive (IDD) (EU) 2016/97]

- Unless you 5.1 You may only carry on insurance distribution activities as an ancillary insurance intermediary.
- 5.2 You must not carry on any *insurance distribution activities* unless you:
 - (a) are registered in the *Financial Services Register*, you must not carry on any insurance mediation activities.; and

If you carry on *insurance mediation activities*, you must appoint(b) have appointed an *insurance mediation distribution officer* whose details will be

made known to the *FCA* and who will be responsible for your *insurance* mediation activities.

- 5.3 If you are carrying on, or proposing to carry on, *insurance distribution activities* you must notify the *SRA* in the *prescribed form*.
- 5.4 The **SRA** may give the **FCA** any of the information collected on the **prescribed** form and you must notify the **SRA** without undue delay of any changes to this information or to any information about you that appears on the **Financial Services Register**.
- 5.5 Rule 5.3 does not apply to you if you have been registered in the *Financial*Services Register and are able to carry on insurance mediation activities before 1

 October 2018.

Credit-related regulated financial services activities

- 6.1 You must not enter into any transaction with a *client* in which you:
 - (a) provide the *client* with credit card cheques, a credit or store card, *credit* tokens, running account credit, a current account or high-cost short-term credit;
 - (b) hold a *continuous payment authority* over the client's account; or
 - (c) take any article from the *client* in *pledge* or *pawn* as security for the transaction.

6.2 You must not:

- (a) enter into a regulated credit agreement as lender; or
- (b) exercise, or have the right to exercise, the lender's rights and duties under a regulated credit agreement,

which is secured on land by a legal or equitable mortgage.

6.3 You must not:

- (a) enter into a regulated credit agreement as lender; or
- (b) exercise, or have the right to exercise, the lender's rights and duties under a regulated credit agreement,

which includes a variable rate of interest.

- 6.4 You must not provide a **debt management plan** to a **client**.
- 6.5 You must not charge a separate fee for, or attribute any element of your fees to, *credit broking* services.

Supplemental notes

Made by the SRA Board on [date] 30 May 2018.

Made under sections 31, 79 and 80 of the Solicitors Act 1974, sections section 9 and 9A of the Administration of Justice Act 1985, section 83 of the Legal Services Act 2007 and section 332 of the Financial Services and Markets Act 2000

Approved by the Financial Conduct Authority under section 332(5) of the Financial Services and Markets Act 2000 on [date] and by the Legal Services Board under paragraph 19 of Schedule 4 to the Legal Services Act 2007, on [date]

-Commencing on [date] and replacing the SRA Financial Services (Scope) Rules 2001.

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SRA Financial Services (Conduct of Business) Rules

Introduction

The SRA, through the Law Society, is a designated professional body under Part 20 of FSMA. This means that firms (including sole practices) authorised by us may carry on certain regulated financial services activities without being regulated by the FCA if they can meet the conditions in section 327 of FSMA.

The SRA Financial Services (Scope) Rules 2018 set out the scope of the regulated financial services activities that may be undertaken by firms authorised by us and not regulated by the FCA. These rules regulate the way in which firms carry on such exempt regulated financial services activities and the way in which firms that are dually regulated by us and the FCA carry on their non-mainstream regulated activities.

These rules do not apply to solicitors, RELs and RFLs practising outside firms that are authorised by us.

PART 1:—_APPLICATION

Rule 1:

Application

- 1.1 Apart from rule 2 (Status Disclosure), these rules apply to:
 - (a) authorised bodies which are not regulated by the FCA;
 - (b) authorised bodies which are regulated by the FCA, but only in respect of their non-mainstream regulated activities; and
 - (c) the *managers* and *employees* of *authorised bodies* in (a) and (b) above, and references to "you" in these rules should be read accordingly.
- 1.2 Where an *authorised body* is a *licensed body*, these rules apply only in relation to regulated activities the activities regulated by the *SRA* in accordance with the terms of the body's licence.
- 1.3 Rule 2 applies only to *authorised bodies* which are not regulated by the *FCA*.

PART -2:— RULES

Rule 2:

Status disclosure

2.1 Notwithstanding the wider information obligations in the SRA Codes of Conduct, you must give the client the following information in writing in a manner that is clear, fair and not misleading before providing a service which includes the carrying on of a regulated financial services activity and in good time before the conclusion of a contract of insurance:

- (a) a statement that you are not authorised by the FCA;
- (b) your name and practising address;
- (c) the nature of the *regulated financial services activities* carried on by you, and the fact that they are limited in scope;
- (d) a statement that you are authorised and regulated by the SRA; and
- (e) a statement explaining that complaints and redress mechanisms are provided through the *SRA* and the *Legal Ombudsman*.

[Note: Rule 2.2 is subject to further amendments in order to implement the requirements of the Insurance Distribution Directive (IDD) (EU) 2016/97]

2.2 Before you provide a service, which includes the carrying on of an *insurance*mediation activity with or for a client and in good time before the conclusion of a contract of insurance, you must state that you are an ancillary insurance intermediary and make the following statement in writing to the client in a way that is clear, fair and not misleading:

"[This firm is]/-[]/[We are] not authorised by the Financial Conduct Authority. However, we are included on the register maintained by the Financial Conduct Authority so that we can carry on insurance mediation_distribution activity, which is broadly the advising on, selling and administration of insurance contracts. This part of our business, including arrangements for complaints or redress if something goes wrong, is regulated by the-solicitors Regulation Authority. The register can be accessed via the Financial Conduct Authority website at www.fca.org.uk/register." www.fca.org.uk/firms/financial-services-register."

Execution of transactions	

3.1 You must ensure that where you have agreed or decided in your discretion to effect a *transaction*, you must do so as soon as possible, unless you reasonably believe that it is in the *client's* best interests not to.

Rule 4: Records of transactions

- 4.1 Where you receive instructions from a *client* to effect a *transaction*, or make a decision to effect a *transaction* in your discretion, you must keep a record of:
 - (a)- the name of the *client*;
 - (b) the terms of the instructions or decision; and

- (c) in the case of instructions, the date on which they were received.
- 4.2 Where you give instructions to another person to effect a *transaction*, you must keep a record of:
 - (a) the name of the *client*:
 - (b) -the terms of the instructions;
 - (c) the date on which the instructions were given; and
 - (d) the name of the other person instructed.

Rule 5: Record of commissions

- 5.1 Where you receive commission which is attributable to your *regulated financial services activities*, you must keep a record of:
 - (a) the amount of the commission; and
 - (b) how you have accounted to the *client*.

Rule 6: Safekeeping of clients' investments

- 6.1 Where you undertake the *regulated financial services activity* of safeguarding and administering investments, you must operate appropriate systems, including the keeping of appropriate records, which provide for the safekeeping of *assets* entrusted to you by *clients* and others.
- 6.2 Where such *assets* are passed to a third party:
 - (a) you should obtain an acknowledgement of receipt of the property; and
 - (b) if they have been passed to a third party on the *client's* instructions, you should obtain such instructions in writing.

Rule 7: Execution-only business

- 7.1 If you arrange for a *client* on an *execution-only* basis any *transaction* involving a *retail investment product*, you must send the *client* written confirmation to the effect that:
 - (a)— the *client* had not sought and was not given any advice from you in connection with the *transaction*; or
 - (b) the *client* was given advice from you in connection with that *transaction* but nevertheless persisted in wishing the *transaction* to be effected,

and in either case the transaction is effected on the client's explicit instructions.

Rule 8:

Retention of records

8.1 Each record which is made under these rules shall be kept for at least six years from the date it is made.

PART 3: INSURANCE MEDIATION DISTRIBUTION ACTIVITIES

[Note: Part 3 is subject to further amendments in order to implement the requirements of the Insurance Distribution Directive (IDD) (EU) 2016/97]

Rule 9: Disclosure of information

Communication and disclosure

- 9.1 Where you undertake You must ensure that, in relation to insurance *mediation activities* for *distribution*:
 - (a **client**, you must take reasonable steps to) you communicate <u>all</u> information to the **client**, including marketing communications, in a way that is clear, fair and not misleading.
 - 9.2 Where you recommend (b) your marketing communications are always clearly identifiable as such.

General information to be provided

- 10.1 In good time before the conclusion of a contract of insurance (other than a life policy) to a client, you must disclose the following information to clients:
 - (a) whether you provide a **personal recommendation** about the insurance products offered;
 - (b) the procedures allowing *clients* and other interested parties to register complaints about you and information about the out-of-court complaint and redress procedures available for the settlement of disputes between you and your *clients*;
 - (c) whether you are representing the *client* or acting for and on behalf of the *insurer*,
 - (d) inform the *client*-whether you have a direct or indirect holding representing 10% or more of the voting rights or capital in a relevant *insurance* undertaking;

(e) whether a given insurance undertaking or its parent undertaking has a direct or indirect holding representing 10% or more of the voting rights or capital in the authorised body.

Scope of service

- 11.1 Where you propose, or give a *client* a *personal recommendation* for, a *contract of insurance*, then in good time before the conclusion of an initial *contract of insurance* and if necessary on its amendment or renewal, you must provide the *client* with information on whether you:
 - (a) give a *personal recommendation* on the basis of a fair and personal analysis;
 - (b) are under a contractual obligation to conduct *insurance distribution*exclusively with one or more *insurance undertakings*, in which case you must provide the names of those *insurance undertakings*; or
 - (c) are not under a contractual obligation to conduct *insurance distribution*exclusively with one or more *insurance undertakings* and do not give advice on the basis of a fair and personal analysis, in which case you must provide the names of the *insurance undertakings* with which you may and do conduct business.
- 11.2 If you inform a *client* that you give a *personal recommendation* on the basis of a fair and personal analysis:
 - (a) you must give that personal recommendation on the basis of an analysis of a sufficiently large number of insurance contracts available on the market which has enabled you to enable it to make athat recommendation; and
 - (b) that personal recommendation must be in accordance with professional criteria regarding which contract of insurance would be adequate to meet the client's client's needs.
- 9.3 If you do not conduct a fair analysis of the market where undertaking *insurance* mediation activities, you must:
 - (a) advise the *client* whether you are contractually obliged to conduct *insurance* mediation activities in this way;
 - (b) advise the *client* that the *client* can request details of the insurance undertakings with which you conduct business; and
 - (c) provide the *client* with such details on request.
- 9.4 You must provide the information referred to in rules 9.2 and 9.3 to the *client* on a durable medium.

Rule 10: Suitability

- 10.1 Before you recommend a **contract of insurance** (other than a **life policy**) you must take reasonable steps to ensure that the recommendation is suitable to the **client's** demands and needs by:
 - (a) considering relevant information already held;
 - (b) obtaining details of any relevant existing insurance;
 - (c) identifying the client's requirements and explaining to the client what the client needs to disclose:
 - (d) assessing whether the level of cover is sufficient for the risks that the client wishes to insure: and
 - (e) considering the relevance of any exclusions, excesses, limitations or conditions.
- 10.2 Where you recommend a *contract of insurance* that does not meet the needs of the *client* because there is no contract that does so available in the market, this should be disclosed to the *client*.

Rule 11: Demands and needs statement

- 1112.1 Where you recommend a *contract*Prior to the conclusion of *insurance* (other than a *life policy*) or arrange a contract of insurance, you must, before the contract is finalised, provide specify on the basis of information obtained from the client with a written, the demands and needs statement of that:
- (a) sets out the client's demands and needs on the basis of the information provided by the client;.
 - (b) where a recommendation has been made, explains the reason for recommending that contract of insurance;
- 12.2 The details must be adapted according to
 - (c) reflects the complexity of the contract of insurance being proposed; and
 - (d) is on paper or on any other durable medium available and accessible to the
- 11.2 Where you arrange a *contract of insurance* on an *execution-only* basis, the demands and needs statement need only identify the *contract of insurance* requested by the *client*, confirm that no advice has been given and state that you are undertaking the arrangement at the *client's* specific request.
- 11.3 The requirement in rule 11.1 to provide the *client* with a written demands and needs statement before the contract is finalised will not apply in the following individual circumstances: of the *client*.

- (12.3 You must give the *client* a) where you act on the renewal or amendment statement of the *client's* demands and needs prior to the conclusion of a *contract of insurance* (other than a life policy) if the information.
- 12.4 Any contract of insurance proposed by you must be consistent with the client's demands and needs and where you have given to the client in relation a personal recommendation to the initial contract is still accurate and up-client, you must, in addition to-date. If the information previously disclosed has changed, you must draw the attention statement of the client demands and needs, provide the client with a personalised explanation of why a particular contract of insurance would best meet the client's demands and needs.

Use of intermediaries

13.1 You must not use, or propose to the matters which have changed before the renewal or amendment takes place;

use, the services of another

- (b) where the information is provided orally at the request of the client;
- (c) where immediate cover is required;
- (d) where the contract is concluded by telephone; or
- (e) where you are introducing the client to an authorised person consisting of:
 - (a) insurance distribution;
 - (b) **reinsurance distribution**;
 - (c) insurance distribution activity; or
 - (d) or an exempt home finance mediation activity,

unless the person in relation to the activity is:

- (i) registered in an **EEA** State for the purposes of the **IDD**; or
- (ii) in relation to *insurance distribution activity*, is not carrying this activity on in the *EEA*.
- 13.2 Before using the services of the intermediary, you must check:
 - (a) the *Financial Services Register*, or
 - (b) in relation to *insurance distribution* or *reinsurance distribution* carried on by an *EEA* firm, the register of its home state regulator,

and use the services of that person only if the relevant register indicates that the person is registered for that purpose.

Treating complaints fairly

14.1 Notwithstanding your complaints handling obligations in the **SRA Code of Conduct for Firms**, you must have in place and operate appropriate and effective procedures
for registering and responding to complaints from a person who is not a **client**.

Remuneration and the client's best interests

- 15.1 You must not:
 - (a) be **remunerated**; or
 - (b) remunerate or assess the performance of the firm's employees,

in a way that conflicts with their duty to act in each *client's* best interest.

15.2 In particular, you must not make any arrangement by way of **remuneration**, sales target or otherwise that could provide an incentive to the firm or its **employees** to recommend a particular **contract of insurance** to a **client** when it could offer a different **contract of insurance** which would better meet its **client's** needs.

Remuneration disclosure

- 16.1 In good time before the conclusion of the initial **contract of insurance** and if necessary, on its amendment or renewal, you must provide the **client** with information:
 - (a) on the nature of the *remuneration* received in relation to the *contract* of *insurance*;
 - (b) about whether in relation to the contract you work on the basis of:
 - (i) a fee, that is **remuneration** paid directly by the **client**,
 - (ii) a commission of any kind, that is *remuneration* included in the <u>premium;</u>
 - <u>and taking no further part in arranging</u>any other type of <u>remuneration</u>, including an economic benefit of any kind offered or given in connection with the contract; or
 - (ii) a combination of any type of *remuneration* set out above in (i), (ii) and (iii).

Fee disclosure: additional requirements

- Where a fee is payable, you must inform the *client* of the amount of the fee before the *client* incurs liability to pay the fee, or before conclusion of the contract of insurance; whichever is earlier.
- save 17.2 To the extent that it is not possible for the amount in rule 17.1 to be given, you must give the *client* the basis for its calculation.
- 17.3 This rule applies to all such fees that in (b), (c) and (d) above the may be charged during the life of the *policy*.

Means of communication to clients

- 18.1 Rule 18 applies to all information required to be provided to a *client* in this Part.
- 18.2 You must communicate information to the *client* on paper or using any of the <u>following means:</u>
 - (a) a **durable medium** other than paper where the following conditions are satisfied:
 - (i) the use of a durable medium other than paper is appropriate in the context of the business conducted between the firm and the client, and
 - (ii) the *client* has been given the choice between information on paper and on a *durable medium* other than paper and has chosen a *durable medium* other than paper; or
 - (b) on a website (where it does not constitute a *durable medium*) where the following conditions are satisfied:
 - (i) the provision of that information by means of a website is appropriate in the context of the business conducted between you and the *client*;
 - (ii) the *client* has consented to the provision of that information contained in the written demands and needs statement must be provided to by means of a website;
 - (iii) the client has been notified electronically of the address of the website, and the place on the website where that information can be accessed; and
 - (iv) you ensure that the information remains accessible on the website for such period of time as the *client* may reasonably need to consult it.
- 18.3 For the purposes of rules 18.2(a)(i) and (b)(i), the provision of information using a durable medium other than paper or by means of a website shall be regarded as appropriate in the context of the business conducted between you and the client if there is evidence that the client has regular access to the internet. The provision by

the *client* of an e-mail address for the purposes of that business is sufficient evidence.

- 18.4 You must communicate the information:
 - (a) in a clear and accurate manner, comprehensible to the *client*,
 - (b) in an official language of the Member State in which the insured risk, or proposed insured risk, is situated or in any other language agreed upon by the parties; and
 - (c) free of charge.
- 18.5 Where you communicate the information using a *durable medium* other than paper or by means of a website, you must, upon request and free of charge, send the *client* a paper copy of the information.
- 18.6 You must ensure that a *client's* choice or consent to receive the information by means of a website (whether a *durable medium* or where the conditions under rule 18.2(b) are satisfied) is an active and informed choice or consent.
- 18.7 In the case of services supplied to the *client* by telephone that are subject to the Financial Services (Distance Marketing) Regulations 2004:
 - (a) the information must be given in accordance with those regulations; and
 - (b) if prior to the conclusion of the **contract of insurance** the information is provided:
 - (i) orally; or
 - (ii) on a *durable medium* other than paper,

you must also provide the information to the *client* in accordance with rule 18.2 immediately after the conclusion of the contract of insurance.

Cross-selling requirements where insurance is the ancillary product

- 19.1 When you offer a non-insurance ancillary product or service as part of a package or in the same agreement with an insurance product, you must:
 - (a) inform the *client* whether it is possible to buy the components separately and, if so must provide the *client* with an adequate description of:
 - (i) the different components;
 - (ii) where applicable, any way in which the risk or insurance coverage resulting from the agreement or package differs from that associated with taking the components separately; and

- (b) provide the *client* with separate evidence of the charges and costs of each component.
- 19.2 When you offer an insurance product ancillary to and as part of a package or in the same agreement with a non-insurance product or service, you must offer the *client* the option of buying the non-insurance goods or services separately.
- 19.3 Rule 12: Exclusion for large risks
- 12.1 Rules 9 to 11 above do 19.2 does not apply where you carry on the non-insurance mediation product or service is any of the following:
 - (a) investment service or activities;
 - (b) a *credit agreement* as defined in point 3 of article 4 of the *MCD* which is:
 - (i) an *MCD credit agreement*,
 - (ii) an exempt MCD credit agreement,
 - (iii) a **CBTL** credit agreement, or
 - (iv) a *credit agreement* referred to in articles 72G(3B) and (4) of the *Regulated Activities Order*; or
 - (c) a payment account as defined in point 3 of Article 2 of Directive 2014/92/EU.
- 19.4 Rule 19 shall not prevent the distribution of insurance products which provide coverage for various types of risks (multi-risk insurance policies).
- 19.5 In the cases referred to in rules 19.1 and 19.2, you must still comply with other provisions in this Part relating to the offer and sale of insurance products that form part of the package or agreement, including specifying the demands and needs of the *client* in accordance with rule 12.

Professional and organisational requirements

- 20.1 You must ensure that:
 - (a) the firm and each relevant **employee** possesses appropriate knowledge and ability in order to complete their tasks and perform duties adequately; and
 - (b) that all the persons in its management structure and any staff directly involved in *insurance distribution activities* are of good repute.

- 20.2 In considering a person's good repute, you must as a minimum ensure that the person:
 - (a) has a clean criminal record or any other national equivalent in relation to serious criminal offences linked to crimes against property or other crimes related to financial activities for commercial clients in relation to; and
 - (b) has not previously been declared bankrupt,

unless they have been rehabilitated in accordance with national law.

<u>Insurance Product Information Document and appropriate information</u>

- 21.1 You must ensure that the *client* is given objective and relevant information about a *policy* in good time prior to the conclusion of the *policy*, so that the *client* can make an informed decision.
- 21.2 You must provide the information in rule 21.1 to the *client*.
 - (a) whether or not you give a *personal recommendation*; and
 - (b) irrespective of the fact that the **policy** is offered as part of a package with:
 - (i) a non-insurance product or service; or
 - (ii) another *policy*.
- 21.3 You must ensure that the level of information provided takes into account the complexity of the *policy* and the individual circumstances of the *client*.
- 21.4 When dealing with a *client* who is an individual and who is acting for purposes which are outside his trade or profession the information provided under rule 21.1 must include an *Insurance Product Information Document*.
- 21.5 You must provide the information required in rule 21.4 by way of an *Insurance*Product Information Document for each policy (other than a pure protection contract).
- 21.6 Where you distribute contracts of insurance, you must have in place adequate arrangements to:
 - (a) obtain from the manufacturer of the **contract of insurance**:
 - (i) all appropriate information on the *contract of insurance* and the <u>product approval process; and</u>
 - (ii) the identified target market of the **contract of insurance**; and

(b) understand the characteristics and the identified target market of each contract of insurance.

Exclusions for large risks

- 22.1 Only rules 9, 13, 14, 18, 19, 20 and 22 apply where you carry on *insurance*distribution activities for commercial clients in relation to contracts of insurance covering risks within the following categories:
 - railway rolling stock, aircraft, ships (sea, lake, river and canal vessels), goods in transit, aircraft liability and liability of ships (sea, lake, river and canal vessels);
 - (b)- credit and suretyship, where the policyholder is engaged professionally in an industrial or commercial activity or in one of the liberal professions, and the risks relate to such activity;
 - (c)- land vehicles (other than railway rolling stock), fire and natural forces, other damage to property, motor vehicle liability, general liability, and miscellaneous financial loss, -in so far as the policyholder exceeds the limits of at least two of the following three —criteria:
 - (i) balance sheet total: €6.2 million;
 - (ii) net turnover: €12.8 million;
 - (iii) average number of employees during the financial year: 250.

Rule 13: Notification of establishment and services in other Member States

13.1 If you wish to exercise the right conferred by Article 6 of the Insurance Mediation Directive to establish a branch or provide cross-border services in another *EEA* state, an appropriate application must be made directly to the *FCA*. The Rules under the *FCA*'s Supervision Manual, SUP 13, Exercise of Passport Rights by *UK* firms, contain details of the applicable process. If you are proposing to provide such services you must comply with the applicable provisions of *FSMA*, as laid down in the *FCA*'s Professional Firms' Sourcebook Chapter 7 as amended from time to time.

PART -4: CREDIT—-RELATED REGULATED FINANCIAL SERVICES ACTIVITIES

Rule 14:

Disclosure of information

Where you undertake *credit-related regulated financial services activities* for a *client*, you must ensure that information in connection with such activities and

any agreements to which they relate are communicated to the *client* in a way that is clear, fair and not misleading.

Where you carry on the activity of *credit broking*, you must indicate in any advertising and documentation intended for consumers or *clients* the extent and scope of your *credit broking* activities, in particular whether you work exclusively with one or more lenders or as an independent broker.

Rule 15: Regulated credit agreements

- Where you carry on a *credit-related regulated financial services activity* involving a proposed *regulated credit agreement*, you must<u>;</u>
 - (a) provide adequate explanations to the *client* in order to enable the *client* to assess whether the proposed *regulated credit agreement* is suitable to the *client's* needs and financial situation; and
 - (b) when providing such explanations, comply with the requirements of Article 5(6) of the Directive 2008/48/EC on credit agreements for consumers.
- 4524.2 Before entering into a *regulated credit agreement* as lender, you must assess the *client's* creditworthiness on the basis of sufficient information to enable you to make the assessment, where appropriate such information will be obtained from the *client* and, where necessary, from a credit reference agency.
- 4524.3 After entering into a *regulated credit agreement* where you are the lender, if the parties agree to change the total amount of credit, you must update the financial information you hold concerning the *client* and assess the *client's* creditworthiness before any significant increase in the total amount of credit.
- 1524.4 In the event of you assigning to a third party your rights as lender in relation to a *regulated credit agreement*, you must inform the *client* of the assignment.

Rule 16: Appropriation of payments

Where you are entitled to payments from the same *client* in respect of two or more *regulated credit agreements*, you must allow the *client* to put any payments made, in respect of those agreements, towards the satisfaction of the sum due under any one or more of the agreements in such proportions as the *client* thinks fit.

Rule 17:

Consumer Credit Guidance credit guidance

4726.1 Where you undertake credit-related regulated financial services activities, you must have regard to any guidance issued by the SRA from time to time relating to such activities.

Made by the SRA Board on [date]30 May 2018.	
——Made under <u>sections</u> 31, 79 and 80 of the Solicitors Act 1974, <u>sections</u> 9 and 9A of the Administration of Justice Act 1985, section 83 of the Legal Services Act 2007 and section 332 of the Financial Services and Markets Act 2000.	
Approved by the Financial Conduct Authority under section 332(5) of the Financial Services and Markets Act 2000 on [date] and by the Legal Services Board under paragraph 19 of Schedule 4 to the Legal Services Act 2007, on [date]	
Commencing on [date] and replacing the SRA Financial Services (Conduct of Business) Rules 2001	

Draft-SRA Overseas Rules and Cross-border Practice Rules

Introduction

Part A of these rules sets out provisions for those who have established to provide legal services outside of England and Wales, for example as an overseas representative, or a branch office or subsidiary of an authorised firm. The rules set out in Part A are a modified version of the SRA Principles, together with key standards relating to client money and assets, and information and reporting requirements.

Authorised firms are required to ensure that those overseas practices for which they are responsible, and those who manage and own those overseas practices, meet the principles and standards set out in Part A of these rules. Regulated individuals who are established overseas must also meet the principles and standards set out in Part A of these rules, in place of the SRA Principles and Code of Conduct for individuals. These rules do not apply to those who are providing services on a temporary basis from outside of the jurisdiction; instead, the SRA Principles and Code of Conduct for Individuals will apply to them.

This reflects the fact that detailed regulatory requirements are less appropriate in a situation where the services are being provided from outside of the jurisdiction, and where there will be different legal, regulatory and cultural practices. However, authorised firms will themselves be required to meet the full requirements of our regulatory arrangements and individuals established overseas will need to meet those requirements of our other rules and regulations which apply to them as solicitors or RELs. (for example in respect of their character and suitability, and authorisation requirements).

The Cross-border Practice Rules set out in Part B of these rules apply to those who are engaged in professional activities in another stateState that is a member of the Council of the Bars and Law Societies of Europe (CCBE) and those who are in professional contact with a lawyer of another CCBE State whether or not they are physically present in that stateState.

PART A: Overseas Rules OVERSEAS RULES

Application

- 0.2 1.1 The Overseas Rules apply to you:
 - (a) as a regulated individual who is practising overseas, in place of the SRA Principles and the SRA Code of Conduct for Individuals; or
 - (b) as a responsible authorised body in that you must ensure that your overseas practice and the individual managers, and members and owners that are involved in the day to day or strategic management of your overseas practice (who are for the purposes of these rules 'those for whom you are responsible'), comply with the Overseas Rules. Your overseas practice and these individual managers, and members and owners of your overseas practice are together referred to as those "for whom you are responsible" for the purposes of these rules.

- 1.2 In the event of any conflict between the Overseas Rules and any requirements placed on you or on those for whom you are responsible by local law or regulation, then local law or regulation must prevail, with the exception of Overseas Principle 2 which must be observed at all times.
- 1.3 Notwithstanding Rule 1.1, the SRA Principles and the SRA Code of Conduct for Individuals will apply instead of the Overseas Rules if you are a solicitor or an REL, and your practice predominantly comprises the provision of legal services to clients within England and Wales, or in relation to assets located in England and Wales.
- 1.4 If you are a regulated individual who is practising overseas or a responsible authorised body, you must ensure that you, or those for whom you are responsible under these rules, comply with any other applicable requirements under the SRA's regulatory arrangements.

Overseas Principles

_2.1	You must:ac	<u>tt:</u>
		1. <u>uphold in a way that upholds</u> the rule of the law and the proper administration of justice in England —and Wales.
		2. <u>act</u> in a way that upholds public trustinterest and confidence in the solicitors' profession of England and Wales and in legal services provided by <u>authorised persons</u> .
		3actwith independence.
		4. act with independence.
		5. with honesty and with integrity.
		5. act 6. in a way that encourages equality, diversity and inclusion having regard to the legal, regulatory and cultural context in which you are practising overseas in.
		6. act 7. in the best interests of each client.
0.3		7. provide a proper standard of service to your clients
	acc	8. carry out your role and run your business effectively and in cordance with proper governance and sound financial and risk nagement principles.

Dealings with client money

- 3.1 In all dealings you have with client money (overseas) you must:
 - (a) safeguard client money and assets entrusted to you;
 - (b)- keep client money, (overseas), separate from money which belongs to you; ———

- (c) on receipt, pay client money (overseas) promptly into, and hold it in, an overseas client account, unless:
- (i) to do so would conflict with your obligations under local law or regulation or with any obligation relating to any specified office or appointment you hold; or
- (ii) you agree in the individual circumstances an alternative arrangement in writing with your client or the third party for whom the money is held;
- (d) only withdraw client money (overseas) from an overseas client account:
 - (i) for the purposes for which it is being held; or
- (ii) following receipt of instructions from the client, or the third party for whom the money is held; or.
- 0.4 (iii) on the SRA's prior written authorisation or in the circumstances prescribed from time to time.
- (e) return client money (overseas) promptly to the client or third party for whom money is held as soon as there is no longer any proper reason to retain those funds;
- (f) have effective accounting systems and proper controls over those systems ——in order to ensure compliance with these rules;
- (g) keep and maintain for at least six years accurate, contemporaneous and chronological accounting records in order to provide details of all money received and paid from all overseas client accounts and to show a running balance of all client money (overseas) held in those accounts; and
- (h) account to clients or third parties for a fair sum of interest on any client money (overseas) held by you on their behalf, as required by local law and customs of the jurisdiction in which you are practising and otherwise when it is fair and reasonable to do so in all circumstances. You may by a written agreement come to a different arrangement with the client or the third party for whom the money is held as to the payment of interest, but you must provide sufficient information to enable them to give informed consent.

Reporting, cooperation and accountability

- 4.1 You must cooperate with the *SRA*, other regulators, ombudsmen and those bodies in England and Wales, with a role overseeing and supervising the delivery of, or investigating in relation to, legal services.
- 4.2 You must actively monitor compliance with these rules, and report any serious breach to the *SRA* when this occurs, or as soon as reasonably practicable thereafter.
- 4.3 You must notify the **SRA** immediately promptly if:

- (a) you <u>become aware that you or anyone for whom</u> you are responsible for is convicted by any *court* of a criminal offence or <u>become becomes</u> subject to disciplinary action by another regulator; or
- (b) you have grounds to believe that you or anyone <u>for whom</u> you are responsible for under these rules is in serious financial difficulty.
- -4.4 You must respond promptly to the SRA and:
 - (a) provide full and accurate explanations, information and documentation in response to any requests or requirement; and
 - (b) ensure that relevant information which is held by you, or by third parties carrying out functions on your behalf which are critical to the delivery of your legal services, is available for inspection by the *SRA*.
- 4.5 If you are a *responsible authorised body*, you must complete and deliver to the **SRA** an annual return in respect of your *overseas practice*, in the form *prescribed*.
- -4.64.5 If you are a responsible authorised body, the SRA may, on reasonable notice, require you to obtain an accountant's report in respect of your overseas practice. The report must:

 - (b) be signed by a qualified accountant approved by the SRA.
- Part 4.6 Any obligation under this section to notify or provide information to the SRA will be satisfied if you provide information to your firm's COLP or COFA, as and where appropriate, on the understanding that they will do so.

PART B: CROSS-BORDER PRACTICE RULES

Cross-border practice rules Border Practice Rules

- 5.1 This part Part applies to European cross-border practice from any office by:
 - (a) solicitors;
 - (b) managers of authorised bodies who are not authorised by an approved regulator (other than the SRA) under the LSA; and
 - (c) authorised bodies.
- 5.2 These rules apply to *European cross-border practice* from an office in England and Wales by:
 - (a) RELs; and
 - (b) -___RFLs who are a <u>manager managers</u> or an <u>employee employees</u> of an <u>authorised body</u>.

5.3 When engaged in *European cross-border practice* you must ensure that you comply with any applicable provisions of the Council of the Bars and Law Societies of Europe's Code of Conduct for European lawyers.

Supplemental Notes notes

Made by the SRA Board on [date] 30 May 2018.

Rules made under sections 31, 32, 33A and 34 of the Solicitors Act 1974, <u>sections section</u> 9 and 9A of the Administration of Justice Act 1985 and section 83 of, and paragraph 20 of <u>schedule Schedule</u> 11 to, the Legal Services Act 2007.

Approved by the Legal Services Board under paragraph 19 of Schedule 4 to the Legal Services Act 2007, on [date]

Commencing on [date] and replacing the SRA Overseas Rules 2013

SRA Regulatory and Disciplinary Procedure Rules

Introduction

These rules set out how we investigate and take disciplinary and regulatory action, for breaches of our rules and regulatory requirements. They apply to solicitors, RELs, and RFLs as well as the firms we authorise and those who work for them.

The sanctions and controls we can impose as a result of our investigation will depend on the scope of our statutory powers, and will be determined in accordance with our Enforcement Strategy [link].

Rule 1: Assessing reports

- 1.1 The *SRA* shall assess any allegation which comes to, or is brought to, its attention in respect of a relevant *person* to decide if it should be considered under rule 3.
- 1.2 A matter is an allegation in respect of a *person* for the purpose of these rules if it raises a question that the *person*:
 - (a) is a **solicitor**, an **REL** or **REL** and has committed professional misconduct;
 - (b) has committed or is responsible for a serious breach of any regulatory obligation placed on them by the SRA's regulatory arrangements, section 56 of the Legal Aid, Sentencing and Punishment of Offenders Act 2012, or the Money Laundering, Terrorist Financing and Transfer of Funds Regulations 2017 or any equivalent legislative requirements that may succeed the same;
 (c) Regulations 2017, the Financial Guidance and Claims Act 2018 or any equivalent legislative requirements that may succeed the same;
 - (c) is a manager or employee of an authorised body and is responsible for a serious breach by the body of any regulatory obligation placed on it by the SRA's regulatory arrangements;
 - (d) (d) is not a solicitor and has been convicted of a criminal offence, or been involved in conduct related to the provision of legal services, of a nature that indicates it would be undesirable for them to be involved in legal practice;
 - (e) (e) in relation to a *licensed body*, has committed or substantially contributed to a serious breach of any regulatory obligation of a nature that indicates it is undesirable for them to carry out activities as a *HOLP*, *HOFA*, *manager* or employee of an *authorised body*;
 - (f) (f) has otherwise engaged in conduct that indicates they should be made subject to an order or finding a decision under rule 3.1.

Rule 2:

The Ir	vesti g	pation investigation process		
2.1	The <i>SRA</i> may carry out such investigations, and in doing so may exercise any of its investigative powers under statute, as it considers appropriate:			
(a)	(a)	to identify whether a matter comprises an allegation under rule 1.2, or		
	(b)	(b) to the consideration of an allegation under rule 3.		
2.2	2.1(b), unless	As soon as reasonably practicable after commencing an investigation under rule 2.1(b), the <i>SRA</i> will inform the relevant <i>person</i> accordingly and their <i>employer</i> , unless and to the extent that it considers that it would not be in the public interest to do so.—		
2.3-	Before making a decision under rule 3, the <i>SRA</i> shall give notice to the relevant <i>person</i> :			
	(a)	(a) setting out the allegation and particularising the facts in support;		
	(b)	(b) summarising any regulatory <u>or other</u> history relating to the relevant <i>person</i> , or any associated <i>person</i> , which is relevant to the allegation; including to the question of propensity;		
	(c)	(c) where appropriate, making a recommendation as to the decision to be made under rule 3, regarding publication under rule [9], and costs under rule [10]; and		
	(d)	(d) accompanied by any evidence or documentation that the SRA considers to be relevant to the allegation, and		
	_	the person to respond with written representations within such period as the nay specify (which must be no less than 14 days from the date of the notice).		
2.4	At any stage, the SRA an authorised decision maker may decide to take no further action in respect of an allegation and to close the matter. If so, the SRA authorised decision maker may decide to issue advice to the relevant person , or a warning regarding their future conduct or behaviour, but it must give notice under rule 2.3 before doing so. The SRA must inform both the relevant person and any person who reported the allegation to the SRA of any decision to close a matter under this rule, together with reasons.			
2.5	The S	RA may dispense with the giving of notice under rule 2.3 or 2.4 where:		
	<u>(a)</u>	it intends to include a further allegation in a matter already subject to an		
	<i>(</i> 1.).	application or ongoing proceedings before the <i>Tribunal</i> ;		
	<u>(b)</u>	it intends to make an application to the <i>Tribunal</i> in a case in which it is exercising its powers of <i>intervention</i> as a matter of urgency; or		

(c) it is otherwise in the public interest to do so.

- 2.6 The **SRA** must inform the relevant **person**, their **employer** (where they were informed of the investigation under rule 2.2) and, where practicable, any person who reported the allegation to the **SRA**, of any decision to close a matter under rule 2.4, together with reasons.
- 2.7 At any stage the SRA may decide to refer an allegation for consideration as to whether it should exercise its powers of intervention. or to take action in relation to the approval of a person or the holding of an interest in accordance with rule 13.8 or 13.9 of the SRA Authorisation of Firms Rules or Schedule 13 to the Legal Services Act 2007.

Rule 3: Consideration by authorised decision makers

- 3.1- On finding that an allegation is proved (save for sub-paragraph (g)), an *authorised decision maker* may decide as appropriate in respect of a relevant *person* to:
 - (a) ______give a written rebuke, in accordance with section 44D(2)(a) of the SA or Paragraph paragraph 14B(2)(a), Schedule 2 to the AJA;
 - (b) (b)—direct the payment of a financial penalty in accordance with section 44D(2)(b) of the SA; Paragraph, paragraph 14B(2)(b), of Schedule 2 to the AJA or section 95 of the LSA, together with the amount of any penalty;
 - (c) disqualify a person from acting as a HOLP or HOFA, manager or employee of a body licensed under the LSA in accordance with section 99 of the LSA;
 - (d) make an order to control the person's activities in connection with legal practice, in accordance with section 43(2) of the SA; SA;
 - (e) —impose a condition on the practising certificate of a *solicitor*, the registration of <u>aan</u> *REL* or *RFL* or the authorisation of a body for such period as may be specified, in accordance with section 13A-(1) of the *SA*;

 Paragraph, paragraph 2A-(1), of Schedule 14 to the Courts and Legal Services Act 1990; section 9(2F) of the *AJA* or section 85 of the *LSA* and section regulation 19 of The European Communities (Lawyer's Practice) Regulations 2000;
 - (f) revoke or suspend authorisation to practise under the SRA Authorisation of Firms Rules;
 - (g) make an application to the *Tribunal* under section 47 of the *SA* for the allegation to be considered.
- 3.2 At any stage, an authorised decision maker may:
 - (a) pending a final decision under rule 3.1 or by the *Tribunal*, impose-

interim conditions on the practising certificate of a *solicitor*, the registration of <u>aan</u> *REL* or *RFL* or the authorisation of a body, where satisfied it is necessary for the protection of the public or in the public interest to do so; or

- (a)(b) (b) following an application to the *Tribunal* under section 47 of the *SA* in circumstances in which the *solicitor*, *REL* or *RFL* has been convicted of an indictable offence or an offence involving dishonesty or deception, suspend or continue a suspension of their practising certificate or registration in accordance with section 13B of the *SA*.
- As soon as reasonably practicable, the *SRA* shall give notice to the relevant *person* of any decision made under this rule, together with reasons, and will inform the *person* of any right they may have to apply for a review or appeal of the decision.
- 3.4 A decision is made on the date notice of it is given under rule 3.3.
- Rule 4: 3.5 Conditions imposed under rule 3.2(a) shall take effect immediately or on such other date as may be specified by the *authorised decision maker*.

Decisions to impose a financial penalty

- 4.1 An *authorised decision maker* may decide to direct the payment and specified amount of a financial penalty under rule 3.1(b), where this is necessary appropriate to remove any financial or other benefit arising from the conduct and to provide a credible deterrent.:
 - (a) remove any financial or other benefit arising from the conduct;
 - (b) maintain professional standards; or
 - (c) uphold public confidence in the **solicitors'** profession and in legal services provided by **authorised persons**.
- 4.2 Where the *SRA* recommends the imposition of a financial penalty on a relevant *person*, it may, by notice, require the *person* to provide a statement as to their financial means which includes a statement of truth, within such period as the *SRA* may specify (which must be no less than 14 days from the date of the notice).
- 4.3- Where an *authorised decision maker* has directed a *person* to pay a financial penalty:
 - (a)- such penalty shall be paid within a time and in the manner *prescribed*;
 - (b)— the **SRA** may direct that the payment of all or part of the penalty be suspended —on such terms as **prescribed**.

Rule 5: Decisions to disqualify a person

5.1 An *authorised decision maker* may decide to disqualify a *person* under rule 3.1(c) only where they are satisfied that it is undesirable for the *person* to engage in the relevant activity or activities.

Rule 6: Applications to the Tribunal

- 6.1 An *authorised decision maker* may decide to make an application to the *Tribunal* in respect of a firm or an individual under rule 3.1(g) only where they are satisfied that:
 - (a) (a) there is a realistic prospect of the *Tribunal* making an order in respect of the allegation; and
 - (b) it is in the public interest to make the application.
- 6.2 Where an *authorised decision maker* has made an application to the *Tribunal*, the *SRA* may carry out such further investigations, and in doing so may exercise any of its investigative powers <u>under statute</u>, as it considers appropriate.

Rule 7: Review Applications for termination of certain decisions orders

- 7.1- Where a *person* has been:
 - (a) disqualified from acting as a *HOLP* or *HOFA*, or a *manager* or employee of a body licensed under the *LSA*; or
 - (b) made subject by the *SRA* to an order under section 43(2) of the *SA*, *SA*; or
 - (c) —made subject by the *SRA* to an order suspending their practising certificate or registration in the *register of European Lawyers* or the *register of foreign lawyers*,

where there has been a material change in circumstances, the relevant *person* may apply to the *SRA* seeking a decision that the disqualification or order should cease to be in force.

7.2 An *authorised decision maker* may decide that a disqualification should cease to be in force if they are satisfied that it is no longer undesirable for the-_disqualified person-_to engage in the relevant activity or activities.

Rule 8: Evidential and procedural matters

- 8.1 The *SRA* may vary the procedure set out in these rules where it considers that it is in the interests of justice, or in the overriding public interest, to do so.
- 8.2 A decision under rule 3 may be made by agreement between the relevant *person* and the *SRA*.
- 8.3 Before reaching a decision under rule 3, an *authorised decision maker* or adjudication panel may give directions for the fair and effective disposal of the matter.
- 8.4 Decisions of an adjudication panel must be are made by simple majority.

- Where an allegation is being considered by an adjudication panel, the proceedings will generally be conducted in private by way of a meeting. However, the panel may decide to conduct a hearing, which it may decide should be held in public, if it considers it in the interests of justice to do so.
- 8.6 Where an adjudication panel have decided to consider an allegation at a hearing:
 - (a) the *SRA* shall send a notice informing the relevant *person* of the date, time -and venue of the hearing, no less than 28 days before the date fixed for the hearing;
 - (b) _____the relevant person and the SRA shall have the right to attend and be -represented; and
 - (c)
 - (c) the panel may, at any time, whether of its own initiative or on the application ———of a party, adjourn the hearing until such time and date as it thinks fit.
- 8.7 The civil standard of proof applies to all decisions made under these rules.
- 8.8 An *authorised decision maker* may admit any evidence they consider fair and relevant to the case before them, whether or not such evidence would be admissible in a *court*. This may include regulatory or other history relating to the relevant *person*, or any associated *person*, which is relevant to the allegation, including to the question of propensity.
- 8.9 A certificate of conviction, or a finding by a *court* or disciplinary or regulatory body, certified by a competent officer of the *court*, or relevant body in the *UK* or *overseas*, shall be conclusive evidence of the offence committed or finding reached, and the facts relied upon.

Rule 9: Disclosure and publication

- 9.1 The *SRA* may disclose or publish any information arising from or relating to an investigation, either in an individual case or a class of case, where it considers it to be in the public interest to do so.
- 9.2 The SRA shall publish any decision under rule 3.1(a) to (f) or 3.2, when the decision takes effect or at such later date as it may consider appropriate, unless it considers the particular circumstances outweigh the public interest in publication.
- 9.3 The SRA shall notify the Legal Services Board as soon as reasonably practicable:
 - (a) (a) of any decision to disqualify a *person* under rule 3.1(c);
 - (b) of the results of any review of any decision to disqualify a person under rule 7; and
 - (c) (c) of any decision that a *person's* disqualification should cease to be in force.

[To be completed following consultation]

- 10.1 An *authorised decision maker* may require a *person* who is the subject of a decision under rule 3.1(a) to (f) to pay a charge in accordance with Schedule 1 to these rules.
- 10.2 The *authorised decision maker* may decide to charge less than the amount that would be payable in accordance with Schedule 1 if they consider that it would be just in all the circumstances to do so.
- 10.3 Any charge must be paid by the *person* in such time and manner as may be specified by the *authorised decision maker*.

Supplemental notes

Made by the SRA Board on [date] 30 May 2018.

Made under sections xxxx31, 44C and 44D of the Solicitors Act 1974, section 9 of, and paragraphs 14A and 14B of Schedule 2 to, the Administration of Justice Act 1985, section 83(5)(h) of, and paragraph 20 of Schedule 11 to, the Legal Services Act 2007

Approved by the Legal Services Board under paragraph 19 of Schedule 4 to and the Legal Services Act 2007, on [date] (The Law Society and the Council of Licensed Conveyancers) (Modification of Functions) Order 2011.

Commencing on [date] and replacing the [SRA Disciplinary Procedure Rules 2011]

Schedule 1

- 1. This schedule sets out the basis for calculating the charges payable under rule 10.
- 2. The SRA will record the amount of time spent by the SRA or its agents in investigating the matter, including time spent on correspondence, evidence gathering and analysis, and report writing.
- 3. The standard charges are as follows:

Number of hours spent investigating matter	Standard Charge
<u>Under 2 hours</u>	£300.00
2 hours or more but under 8 hours	£600.00
8 to16 hours	£1350.00

4. In addition to the fixed charge of £1350, where the time recorded under paragraph 2 above amounts to more than 16 hours, an extra charge of £75.00 for every additional hour spent will be applied (rounded up or down to the nearest half hour).

SRA Statutory Trust Rules

Introduction

These rules set out what the SRA does with money it takes possession of following an intervention into a firm's and/or an individual's practice. We hold this money on trust for the people it belongs to. This type of trust is called a statutory trust. The people that the money belongs to are beneficiaries of the trust. We have produced guidance on the way that we deal with this money [link to decision making guidance].

PART 1: GENERAL

Rule 1: Holding statutory trust monies

- 1.1 The SRA shall place all statutory trust monies in an identifiable statutory trust account.
- 1.2_ All interest earned on the funds held in any *statutory trust account* shall be paid into that account.

Rule 2: Identifying beneficial entitlements

- 2.1 The *SRA* will create a *reconciled list* or a *best list* in respect of *statutory trust monies* held, using the information which it has available.
- 2.2 In creating a *reconciled list* or a *best list*, any sums of money which are identified within a *statutory trust account* as being payments on account of *fees* or unpaid *disbursements*, or which are equivalent to the *costs* incurred in a matter to which the funds relate, will be treated as due to the *client* rather than the *intervened practitioner*, unless there is sufficient evidence of a bill or other written notification of *costs* having been sent to the *client*.
- 2.3 The **SRA** will attempt to contact all **persons** identified as having a potential beneficial interest in the **statutory trust monies** and invite them to submit a claim in accordance with rule 4.

Rule 3: Minimum level of funds

- 3.1 The *SRA* may set a minimum level of funds to which a beneficiary may be entitled within a *statutory trust account* below which it will not attempt to identify or locate potential *beneficiaries* on the basis that, in the opinion of the *SRA*, it would be unreasonable or disproportionate to do so.
- 3.2 The level in rule 3.1 applies to the sum identified as relating to a particular beneficiary, after the application of any pro-rata adjustment which may be made under rule 6.2 but without including any interest under rule 7.3.

PART 2:——CLAIMS

Rule 4: Claimants to money

4.1 Unless the *SRA* agrees otherwise, every *claimant* must submit to the *SRA* a claim in the *prescribed* form accompanied by any documentation and other evidence as may be required by the *SRA*, and which must include, if requested by the *SRA*, a statement of truth.

Rule 5: Verification of claims

5.1 The *SRA* may verify the individual potential beneficial entitlements claimed under rule 4 by examining all available evidence.

Rule 6: Shortfall in statutory trust account

- 6.1 In cases where a shortfall is revealed between *statutory trust monies* held, and the beneficial entitlements shown in a *reconciled list* or *best list*, the *SRA* may rectify the position, in whole or in part, by the use of other monies taken into its possession in consequence of the *intervention* to which that list relates.
- 6.2 Where, having applied additional funds under rule 6.1, a shortfall still exists on a *statutory trust account*, the *SRA* will decide on the method for calculating how to distribute the funds that are available in the account to *beneficiaries*.

Rule 7: Distribution of beneficial entitlements

- 7.1 In a case where the accounting records of the *intervened practitioner* are *reconciled accounts*, payments to *beneficiaries* will be made on the basis of the *reconciled list*.
- 7.2 In a case where the accounting records of the *intervened practitioner* are not *reconciled accounts*, payments to *beneficiaries* will be made on the basis of the *best list*.
- 7.3 _Any interest which has accrued on a *statutory trust account* under rule 1.2, will be ______distributed to *beneficiaries* on a pro-rata basis in proportion to the payments made _____ to them under rule 7.1 or 7.2.

Rule 8: Residual balances

- 8.1 The *SRA* may use any funds which remain in a *statutory trust account* following the distribution to *beneficiaries* under rule 7 to reimburse any costs, charges, or other expenses, which it has incurred in establishing the beneficial entitlements to the *statutory trust monies* and in distributing the monies accordingly.
- 8.2 If funds remain in a *statutory trust account* after payment to *beneficiaries* and the reimbursement of costs, charges and expenses in accordance with rule 8.1, the *SRA* may transfer such remaining funds into the compensation fund held by the *SRA* and any claim to such funds under these rules shall be extinguished.

Rule 9: Interim payments

9.1 The *SRA* may make an interim payment to a *beneficiary* before the full distribution of funds in a *statutory trust account* takes place provided that the *SRA* is satisfied that the payment can be made without prejudicing other claims to those funds.

Supplemental notes

Made by the SRA Board on [date] 30 May 2018.

Made under sections 79 and 80 of and paragraph 6B of Schedule 1 to the Solicitors Act 1974, paragraphs 32 to 34 of Schedule 2 to the Administration of Justice Act 1985, and paragraph 6 of Schedule 14 to the Legal Services Act 2007, governing the treatment of sums vested in the Law Society under paragraphs 6 or 6A of Schedule 1 to the Solicitors Act 1974 and under paragraphs 3 or 4 of Schedule 14 to the Legal Services Act 2007

Approved by the Legal Services Board under paragraph 19 of Schedule 4 to the Legal Services Act 2007, on [date]

Commencing on [date] and replacing the SRA Intervention Powers (Statutory Trust)
Rules 2011. These rules apply to all *statutory trust accounts*, whether such accounts were created before or after the commencement date.

SRA Roll, Registers, Roll and Information Publication Regulations

Part one of these

(a)

1.1

<u>These</u> regulations set out the nature and contents of the registers and the roll that the SRA is required to keep. They contain certain information about the individuals and firms that the SRA regulates and how we make this information available to the public.

Part two sets out the SRA's other information requirements, for example, about the information we require firms to publish on their websites.

Part 1: The roll and registers

- (b) a register of all **solicitors** who hold practising certificates;
- (c) the register of European lawyers;

The SRA shall keep in electronic form:

- (d) the *register of foreign lawyers*; and
- (e) a register of *authorised bodies*.

The roll and registers Information in respect of individuals

(a) their full name;

2.1	The roll, and the registers in regulation 1.1(b) to (ed) shall contain the following
	information in respect of each individual included in the same:

- (b) (b) their authorisation number;
 - (c) (c) the date of their admission as a *solicitor* or commencement of their registration, as appropriate;
 - (d) in respect of **solicitors** that hold a current practising certificate, the fact that they do so and the commencement date of the certificate;
 - (e) in respect of **solicitors** whose practising certificate has expired, the expiry date;
 - (f) (d)—their main practising address;

- the name of all organisations through which they <u>practice practise</u>, and whether the organisation is authorised by the *SRA*, by another *approved regulator*, or is not authorised under the *LSA*. If they are not practising through an organisation, the fact that this is the case, and whether they are practising in accordance with regulation 10.2(a) of the SRA Authorisation of Individuals Regulations or the circumstances set out in 10.2(b)(ii) to (vii) of the same;
- (h) (f) if they are not practising, an address for correspondence;
- (i) (g) details of:
 - (i) any conditions on their practising certificate or registration to which they are subject;
 - (ii) of any current suspension of their practising certificate or registration is suspended;
 - (iii) any other decision subject to publication under rule [9.2] of the SRA Regulatory and Disciplinary Procedure Rules;
 - (iv) any other order made by the *Tribunal*; and
 - (v) the exercise by the SRA of any powers of *intervention* in relation to the solicitor's their practice.

The register Information in respect of authorised bodies

- 3.1 The register of *authorised bodies* under <u>rule</u>regulation 1.1(<u>de</u>) shall contain the following information in respect of each body included within it:
 - (a) the name under which the body is authorised;
 - (b) the body's authorisation number;
 - (c) the body's main practising address in the *UK*;
 - (d) (c) all the body's other practising addresses including addresses of its overseas practices;
 - (e) (d) any previous name under which the body has been authorised by the *SRA*;
 - (f) (e) any other trading styles used by the body;
 - (g) the date from which the body's authorisation has effect;

	<u>(n)</u>	
	(h) (i)	_the reserved legal activities that the body is authorised to carry on;
	(i) (j)	_ (h) whether the body is a <i>recognised body</i> , a <i>recognised sole practice</i> or a <i>licensed body</i> ;
		——————————————————————————————————————
	(j) (k)	_details of:
		(i) any current condition to which the body's authorisation is subject $_{\bar{\tau_{\perp}}}$
		(ii) any suspension or revocation of the body's authorisation,
		(iii) any other decision subject to publication under rule [9.2] of the SRA Regulatory and Disciplinary Procedure Rules,
		(iv) any other order made by the <i>Tribunal</i> ; and
		(v) the exercise by the SRA of any powers of intervention in relation to the body.
3.2	For ea	ach licensed body the register of authorised bodies must contain:
	(a)	(a) the name of the individual who is designated as the body's HOLP , together with details of the approved regulator with whom that person is authorised;
	(b)	(b) the name of the individual who is designated as the body's HOFA ; and
	(c)	(c) the body's registered office and registered number if it is an <i>LLP</i> or <i>company</i> and if it is a <i>charity</i> , its <i>charity</i> number.
Gene	eral pro	ovisions
4.1		CRA may include in the roll or registers such other prescribed information it ders conducive to help it meet the regulatory objectives .
4.2	The S	RA shall keep and publish <u>listlists</u> of:
	(a)	(a) orders made by the <i>Tribunal</i> and disciplinary of or regulatory decisions made under the SRA Regulatory and Disciplinary Procedure Rules, in respect of individuals who are not <i>solicitors</i> , <i>RELs</i> or <i>RFLs</i> (including former <i>solicitors</i> , <i>RELs</i> or <i>RFLs</i>); and

(b) —individuals whose practising certificate has expired or who have been struck off the roll, or whose registration has been revoked, together with details of any relevant decision.

Publication of information

- 5.1 The *SRA* shall publish all entries on the roll or registers, except for any address included under <u>rule</u>regulation 2.1(<u>eh</u>).
- 5.2 If the *SRA* considers that it would be in the public interest to do so, it may withhold from publication any or all of the information subject to publication under regulation 5.1.
- 5.3 The SRA may publish such further information or classes of information as it may consider in the public interest to do so.

Part 2: Information requirements

- 6.1 An authorised body must publish on its website in a way that is accessible:
 - (a) accurate and up to date details of the type of services offered by it and the cost of those services, in the circumstances, manner and form as may be prescribed;
 - (b) its SRA authorisation number and the SRA's digital kite mark;
 - (c) the fact it has indemnity insurance—that complies with the *MTC's* (including the amount of the minimum level of cover), the contact details of the qualifying insurer or if underwritten by more than one insurer, the designated lead insurer and its territorial coverage); and
 - (d) details of its complaints handling procedure established and maintained in accordance with paragraph 7.1(c) of the SRA Code of Conduct for Firms.
- 6.2 If an **authorised body** does not have a website it must make the information set out in 6.1 (save for sub-paragraph (b)) available on request.
- 6.3 An *authorised body's* letterhead and e-mails must show its *SRA* authorisation number and either:
- (a) the words "authorised and regulated by the Solicitors Regulation
 Authority"; or
- (b) the SRA's logo.
- 6.4 A **solicitor**, **REL** or **RFL** who is providing legal services to the public or a section of the public through a firm or organisation that is not subject to the **SRA**'s professional indemnity insurance **MTC** requirements must inform all **clients** of this fact before engagement.

Supplemental notes

Made by the SRA Board on [date]30 May 2018.

Made under sections 28, 79 and 80 of the Solicitors Act 1974, section 89 of, and paragraphs 2 and 3 of Schedule 14 to, the Courts and Legal Services Act 1990, sections section 9 and 9A of the Administration of Justice Act 1985 and section 83 of, and Schedule 11 to, the Legal Services Act 2007.

Approved by the Legal Services Board under paragraph 19 of Schedule 4 to the Legal Services Act 2007, on [date]

Commencing on [date] 2018 and replacing the SRA Authorisation Rules 2011, SRA Practising Regulations 2011 and SRA Solicitors Keeping of the Roll Regulations

SRA Glossary

Defined Term	Definition
Α	
academic stage of training	means the undertaking by an individual of the following programmes of study which satisfy the requirements of the <i>Joint Statement</i> :
	(ia) a Qualifying Law Degree;
	(<u>iib</u>) a <i>CPE</i> ; or
	(iiic) an Exempting Law Degree; or
	(ivd) an Integrated Course;
	at an approved education provider
accounting period	means the period for which your accounts are made up, and that:
	(a) begins at the end of the previous accounting period; and
	(b) (b) comprises a period of 12 months unless you change the period for which your accounts are ordinarily made up or the accounting period covers your first report or a report after a break from practice in which case the accounting period may be for a period of less than 12 months or for more than 12 months, up to a maximum period of 18 months
accounting records	means all reconciliations, bank and building society statements (paper or electronic), original passbooks, signed letters of engagement with reporting accountants, the accountants' reports (whether qualified or not), any client's written instructions to hold client money other than in accordance with these rules, records and documents, including electronic records, relating to any

	third party managed accounts and any other records or documents necessary to show -compliance with the SRA Accounts Rules
AJA	means the Administration of Justice Act 1985
ancillary insurance intermediary	has the meaning given in article 2(1)(4) of the IDD
approved education provider	means a provider recognised by the SRA as providing a Qualifying Law Degree, CPE, Exempting Law Degree, or an Integrated Course
approved regulator	means any body listed as an approved regulator in paragraph 1 of Schedule 4 to the <i>LSA</i> or designated as an approved regulator by an order under paragraph 17 of that Schedule
asset	includes money, documents, wills, deeds, instruments and other property
authorised body	means:
	(a) (i) a body that has been authorised by the SRA to practise as a licensed body or a recognised body; or
	(b) (ii) a sole practitioner's practice that has been authorised by the SRA as a recognised sole practice
authorised decision maker	in relation to a decision, means a person authorised to make that decision by the <i>SRA</i> under a schedule of delegation
authorised education provider	means a provider recognised by the SRA as providing the Legal Practice Course or the Professional Skills Course

authorised non-SRA firm	means a firm which is authorised to carry on legal activities as defined in s12 section 12 of the LSA by an approved regulator other than the SRA
authorised person	(a) (i)-subject to sub-paragraph (iib) below, means a person who is authorised by the SRA or another approved regulator to carry on a legal activity as defined under s12 of the LSA and the term "non-authorised person" shall be construed accordingly; and
	(b) (ii) in the SRA Financial Services (Scope) Rules, has the meaning given in section 31 of the FSMA
authorised training provider	means a <i>person</i> authorised by the <i>SRA</i> under the SRA Education, Training and Assessment Provider Regulations to take on and train a <i>trainee</i>
В	
bank	has the meaning given in section 87(1) of the SA
barrister	means a person called to the Bar by one of the Inns of Court and who has completed pupillage and is authorised by the General Council of the Bar to practise as a barrister
beneficiary	means a person with a beneficial entitlement to funds held by the Law <i>Society</i> on <i>statutory trust</i>
best list	means a list of potential beneficial entitlements to <i>statutory trust monies</i> which, in cases where it is not possible to create a <i>reconciled list</i> , is, in the view of the <i>SRA</i> , the most reliable that can be achieved with a reasonable and proportionate level of work taking into account the circumstances of the <i>intervention</i> and the nature of the evidence available

building society	means a building society within the meaning of the Building Societies Act 1986
С	
CBTL credit agreement	has the meaning given in the FCA Handbook
character and suitability	includes fitness and propriety under rule 14.1 of the SRA Authorisation of Firms Rules
charity	has the meaning given in section 1 of the Charities Act 2011
chartered accountancy bodies	means the Institute of Chartered Accountants in England and Wales; or the Institute of Chartered Accountants of Scotland; the Association of Chartered Certified Accountants and the Institute of Chartered Accountants in Ireland; or the Association of Authorised Public Accountants
claimant	means a person making a <i>claim</i> to <i>statutory trust monies</i>
claims management services	has the meaning given in section 4(2) of the Compensation Act 2006
client	means the person for whom you act and, where the context permits, includes prospective and former clients
	in the SRA Financial Services (Scope) Rules, in relation to any regulated financial services activities carried on by an authorised body for a trust or the estate of a deceased person (including a controlled trust), means the trustees or personal representatives in their capacity as such and not any person who is a beneficiary under the trust or interested in the estate
client account	Hashas the meaning given to it in the accounts rules SRA Accounts Rules
client money	has the meaning given in rule 2.1 of the SRA Accounts Rules

client money	has the meaning given in Rule 2.1 of the SRA
(overseas)	Accounts Rules
, , , , , , , , , , , , , , , , , , , ,	means money held or received by your
	overseas practice:
	(a) relating to services delivered by your
	overseas practice to a client,
	(b) as balant of a thind party is relation to
	(b) on behalf of a third party in relation to
	services delivered by your overseas practice (such as money held as agent,
	stakeholder or held to the sender's order);
	(c) as a trustee or as the holder of a specified
	office or appointment;
	(d) in respect of fees and any unpaid
	disbursements if held or received prior
	to delivery of a bill for the same
COFA	means a compliance officer for finance and
COFA	administration and in relation to a <i>licensable</i>
	body is a reference to its HOFA
	body is a reference to its nor A
COLP	means compliance officer for legal practice
	and in relation to a <i>licensable body</i> is a
	reference to its HOLP
Companies Acts	means the Companies Act 1985 and the
,	Companies Act 2006
company	means a company incorporated in a state to
	which the Establishment of Lawyers Directive
	98/5/EC applies and registered under the
	Companies Acts or a societas Europaea
competing for the	means any situation in which two or more
same objective	clients are competing for an "objective"
	which, if attained by one <i>client</i> , will make that
	"objective" unattainable to the other <i>client</i> or
	clients, and "objective" means an asset,
	contract or business opportunity which two or
	more <i>clients</i> are seeking to acquire or
	recover through a liquidation (or some other
	form of insolvency process) or by means of
	an auction or tender process or a bid or offer,
	but not a public takeover

compliance officer	is a reference to a body's COLP or its COFA
conflict of interest	means a situation where your separate duties to act in the best interests of two or more <i>clients</i> conflict
connected practices	means a body providing legal services, established outside England and Wales which is not an <i>overseas practice</i> or an excluded body but is otherwise connected to an <i>authorised body</i> in England and Wales, by virtue of:
	(a) (i) being a parent undertaking, within the meaning of section 1162 of the Companies Act 2006, of the <i>authorised body</i> ;
	(b) (ii) being jointly managed or owned, or having a <i>partner</i> , <i>member</i> or <i>owner</i> in common, or controlled by or, with the <i>authorised body</i> ;
	(c) (iii) participating in a joint enterprise or across its practice generally, sharing costs, revenue or profits related to the provision of legal services with the authorised body; or
	(d) (iv) -common branding;
	and in this definition:
	(i) (A)-a "body" means a natural person or company, LLP or partnership or other body corporate or unincorporated association or business entity; and
	(ii) (B) an "excluded body" means a body which is part of:
	(A) (I)—a Verein or similar group structure involving more than one body providing legal services in respect of which the <i>authorised</i>

body in England and Wales connected to it is not regarded as being the body which is the headquarters of that Verein or similar group structure or a significant part of it; er

- (B) (II) a joint practice, alliance or association or association with the authorised body in England and Wales connected to it which is controlled by a body providing legal services outside of England and Wales; or
- (C) (III) a group of affiliated bodies providing legal services which is not managed or controlled by an authorised body in England and Wales
- (iii) (C) A "joint enterprise" means any contractual arrangements between two or more independent bodies which provide legal services, for profit and/or other defined purpose or goal which apply generally between them, not just agreed on a matter by matter basis
- (iv) (D) "Common branding" means the use of a name, term, design, symbol, words or a combination of these that identifies two or more legal practices as distinct from other legal practices or an express statement that a legal practice is practising in association with one or more other named firms

continuous payment authority

means consent given to a *client* for a firm to make one or more requests to a payment service provider for one or more payments from the *client's* payment account, but excluding:

(a) (i) a direct debit to which the direct debit guarantee applies; and

	(b) (ii) separate consent given by a <i>client</i> to a firm, following the making of the <i>regulated credit agreement</i> , for the firm to make a single request to a payment service provider for one payment of a specified amount from the <i>client's</i> payment account on the same day as the consent is given or on a specified day
contract of insurance	means (in accordance with article 3(1) of the Regulated Activities Order) any contract of insurance which is a long-term insurance contract or a general insurance contract
costs	means your fees and disbursements
court	means any court, tribunal or inquiry of England and Wales, or a British court martial, or any court of another jurisdiction
CPE	means the Common Professional Examination, namely, a course, including assessments and examinations, approved by the SRA on behalf of the SRA and Bar Standards Board for the purposes of completing the academic stage of training for those who have not satisfactorily completed a Qualifying Law Degree
credit agreement	has the meaning given by article 60B(3) of the <i>Regulated Activities Order</i>
credit broking	means an activity of the kind specified in article 36A of the <i>Regulated Activities</i> Order
credit tokens	means a card, check, voucher, coupon, stamp, form, booklet or other document or thing given to a <i>client</i> by a person carrying on a <i>credit-related regulated financial</i> services activity ("the provider"), who

- (a) (i) on production of it (whether or not some other action is also required) the provider will supply cash, goods or services (or any of them) on credit; or
- (b) (ii)—where, on the production of it to a third party (whether or not any other action is also required), the third party supplies cash, goods and services (or any of them), the provider will pay the third party for them (whether or not deducting any discount or commission), in return for payment to the provider by the *client* and the provider shall, without prejudice to the definition of credit, be taken to provide credit drawn on whenever a third party supplies the *client* with cash, goods or services; and

the use of an object to operate a machine provided by the person giving the object or a third party shall be treated as the production of the object to that person or third party

credit-related regulated financial services activities

means any of the following activities specified in Part 2 or 3A of the *Regulated Activities Order*:

- (a) entering into a regulated credit agreement as lender (article 60B(1);));
- (b) exercising, or having the right to exercise, the lender's rights and duties under a regulated credit agreement (article 60B(2));
- (c) credit broking (article 36A);
- (d) debt adjusting (article 39D(1) and (2));
- (e) debt counselling (article 39E(1) and (2));
- (f) debt collecting (article 39F(1) and (2));
- (g) debt administration (article 39G(1) and (2));

	(h) entering into a regulated consumer hire agreement as owner (article 60N(1));
	(i) exercising, or having the right to exercise, the owner's rights and duties under a regulated consumer hire agreement (article 60N(2));
	(j) providing credit information services (article 89A);
	(k) providing credit references (article 89B);
	(I) operating an electronic system in relation to lending (article 36H);
	(m) agreeing to carry on a regulated activity (article 64) so far as relevant to any of the activities in (i(a) to (xii);1).
	which is carried on by way of business and relates to a specified investment applicable to that activity or, in the case of (xi) and (xik), relates to information about a person's financial standing
D	
debt management plan	means a non-statutory agreement between a <i>client</i> and one or more of the <i>client's</i> lenders the aim of which is to discharge or liquidate the <i>client's</i> debts, by making regular payments to a third party which administers the plan and distributes the money to the lenders
degree	means a <i>UK</i> degree, awarded at level 6 (or above) of the Framework for Higher Education Qualifications, by a recognised degree-awarding body
director	means a director of a <i>company</i> ; and in relation to a <i>societas Europaea</i> includes:
	(a) (i) in a two-tier system, a <i>member</i> of the management organ and a <i>member</i> of the supervisory organ; and

	(b) (ii) in a one-tier system, a <i>member</i> of the administrative organ
disbursement	means any costs or expenses paid or to be paid to a third party on behalf of the <i>client</i> or trust (including any VAT element) save for office expenses such as postage and courier fees
discrimination	has the meaning given in the Equality Act 2010
durable medium	means any instrument which:
	(a) enables the recipient to store information personally addressed to them in a way accessible for future reference and for a period of time adequate for the purposes of the information; and
	(b) allows the unchanged reproduction of the information stored
E	
EEA	means European Economic Area
employee	means an individual who is:
	(a) (i) engaged under a contract of service by a person, firm or organisation or its wholly owned service company;
	(b) (ii) engaged under a contract for services, made between a firm or organisation and:
	(i) (A)-that individual;
	(ii) (B) an employment agency; or
	(iii) (C) a company which is not held out to the public as providing legal services and is wholly owned and directed by that individual; or

	under which the person, firm or organisation has exclusive control over the individual's time for all or part of the individual's working week, save that:
	(A) (A) for the purposes of the SRA Financial Services (Scope) Rules, means an individual who is employed in connection with the firm's regulated financial services activities under a contract of service or under a contract for services such that he or she is held out as an employee or consultant of the firm
	and the term "employer" is to be construed accordingly
Establishment Directive	means the Establishment of Lawyers Directive 98/5/EC
Establishment Directive profession	means any profession listed in Articlearticle 1.2(a) of the Establishment Directive, including a solicitor, barrister or advocate of the UK
Establishment Directive state	means a state to which the <i>Establishment Directive</i> applies
European corporate practice	means a <i>lawyers</i> ' practice which is a body incorporated in an <i>Establishment Directive state</i> , or a <i>partnership</i> with separate legal identity formed under the law of an <i>Establishment Directive state</i> and which is regulated as a <i>lawyers</i> ' practice:
	(a) (i) which has an office in an Establishment Directive state but does not have an office in England and Wales;
	(b) (ii) whose ultimate beneficial owners include at least one individual who is not a lawyer of England and Wales but is, and is entitled to practise as, a lawyer of an Establishment Directive profession;

	1 () (11)
	(c) (iii) whose <i>managers</i> include at least one such individual, or at least one <i>body</i> corporate whose <i>managers</i> include at least one such individual; and
	(d) (iv) of which <i>lawyers</i> are entitled to exercise, or control the exercise of, more than 90% of the <i>voting rights</i>
European cross-	means:
border practice	
	(a) professional activity regulated by the SRA in a CCBE state other than the UK, whether or not you are physically present in that CCBE state; and
	(b) any professional contact regulated by the SRA with a lawyer of a CCBE state other than the UK,
	excluding professional contacts and professional activities taking place within a firm or in-house legal department
execution-only	means a transaction which is effected by an authorised body for a client where the authorised body assumes on reasonable grounds that the client is not relying on the authorised body as to the merits or suitability of that transaction
exempt person	in the SRA Financial Services (Scope) Rules means a person who is exempt from the general prohibition as a result of an exemption order made under section 38(1) or as a result of section 39(1) or 285(2) or (3) of the FSMA and who, in engaging in the activity in question, is acting in the course of business in respect of which that person is exempt
Exempting Law	means a Qualifying Law Degree
Degree	incorporating a Legal Practice Course, approved by the SRA
F	
FCA	means the Financial Conduct Authority

fees	means your own charges or profit costs (including any VAT element)
financial benefit	includes any commission, discount or rebate, but does not include your fees or interest earned on any client account
Financial Services Register	means the record maintained by the <i>FCA</i> as required by section 347 of the <i>FSMA</i> and including those persons who carry on, or are proposing to carry on, <i>insurance</i> mediation distribution activities
foreign lawyer	foreign lawyer has the meaning given in section 89(9) of the Courts and Legal Services Act 1990
FSMA	means the Financial Services and Markets Act 2000
G	
general insurance contract	means any contract of insurance within Part I of Schedule 1 to the <i>Regulated Activities</i> Order
Н	
high-cost short-term credit	means a <i>regulated credit agreement</i> : (a) (i)-which is a borrower-lender agreement or a P2P agreement;
	(b) (ii) in relation to which the APR is equal to or exceeds 100%;
	(c) (iii) either:
	(i) (A) in relation to which a financial promotion indicates (by express words or otherwise) that the credit is to be provided for any period up to a maximum of 12 months or otherwise indicates (by express words or otherwise) that the credit is to be provided for a short term; or

	 (ii) (B) under which the credit is due to be repaid or substantially repaid within a maximum of 12 months of the date on which the credit is advanced; (ivd) which is not secured by a mortgage, charge or pledge; and
	(<u>ve</u>) which is not:
	(i) (A) a credit agreement in relation to which the lender is a community finance organisation; or
	(ii) (B) a home credit loan agreement, a bill of sale loan agreement or a borrower-lender agreement enabling a borrower to overdraw on a current account or arising where the holder of a current account overdraws on the account without a pre-arranged overdraft or exceeds a pre-arranged overdraft limit
higher courts	means the Crown Court, High Court, Court of Appeal and Supreme Court in England and Wales
higher courts	means either:
advocacy qualification	(a) (a) Higher Courts (Civil Advocacy) Qualification which entitles the solicitor or REL to exercise rights of audience in all civil proceedings in the higher courts, including judicial review proceedings in any court arising from any criminal cause; -or
	(b) (b) Higher Courts (Criminal Advocacy) Qualification which entitles the solicitor or REL to exercise rights of audience in all criminal proceedings in the higher courts and judicial review proceedings in any court arising from any criminal cause

HOFA	means a Head of Finance and Administration within the meaning of paragraph 13(2) of Schedule 11 to the <i>LSA</i>
HOLP	means a Head of Legal Practice within the meaning of paragraph 11(2) of Schedule 11 to the <i>LSA</i>
home finance mediation activity	has the meaning given in the FCA Handbook
1	
<u>IDD</u>	means Directive (EU) 2016/97 on insurance distribution
immigration work	means the provision of immigration advice and immigration services, as defined in section 82 of the Immigration and Asylum Act 1999
insurance-based investment product	has the meaning given in article 2(1)(17) of the IDD
insurance distribution	has the meaning given in the FCA Handbook
insurance mediation activities distribution activity	means any of the following regulated activities as specified in the Regulated Activities Order which isare carried on in relation to a contract of insurance or rights to or interests in a life policy: (ia) dealing in investments as agent; (article 21)
	(b) (ii) arranging (bringing about) deals in investments; (article 25(1))
	(c) (iii)-making arrangements with a view to transactions in investments; (article 25(2))
	(d) (iv)-assisting in the administration and performance of a contract of insurance; (article 39A)
	(e) (v) advising on investments; (except peer to peer agreements) (article 53(1))

	(f) (vi)-agreeing to carry on a regulated activity in (ia) to (ve) above (article 64).
insurance mediationdistributio n officer	means the individual within the management structure of the firm who is responsible for an insurance mediation distribution activity
<u>insurance</u> <u>intermediary</u>	has the meaning given in article 2(1)(3) of the <u>IDD</u>
Insurance Product Information Document	means a document that meets the requirements of article 20(5) to article 20(8) of the <i>IDD</i> and the Commission Implementing Regulation (EU) 2017/1469
insurer	means a firm with permission to effect or carry out <i>contracts of insurance</i> (other than a bank)
Integrated Course	means a course incorporating the foundations of legal knowledge as set out in the Academic Stage Handbook and the Legal Practice Course
interest	includes a sum in lieu of interest
interest holder	means a person who has an interest or an indirect interest, or holds a <i>material interest</i> , in a body (and "indirect interest" and "interest" have the same meaning as in the <i>LSA</i>), and references to "holds an interest" shall be construed accordingly
intervened practitioner	means the solicitor, recognised body, licensed body, REL or RFL whose practice or practices are the subject of an intervention
intervention	means the exercise of the powers specified in section 35 of and Schedule 1 to the <i>SA</i> , or section 9 of and paragraphs 32 to 35 of Schedule 2 to the <i>AJA</i> , or section 89 of and paragraph 5 of Schedule 14 to the Courts and Legal Services Act 1990, or section 102 of and Schedule 14 to the <i>LSA</i>

introducer	means any person, business or organisation who or that introduces or refers <i>clients</i> to your business, or recommends your business to <i>clients</i> or otherwise puts you and <i>clients</i> in touch with each other
<u>insurance</u> <u>undertaking</u>	has the meaning given in article 2(1)(6) of the IDD
J	
Joint Statement	means the Joint Statement on Qualifying Law Degrees, prepared jointly by the <i>SRA</i> and the Bar Standards Board, setting out the conditions a law degree course must meet in order to be recognised by the <i>SRA</i> as a Qualifying Law Degree
L	
lawyer	means a member of one of the following professions, entitled to practise as such: (a) (i) the profession of solicitor, barrister or advocate of the <i>UK</i> ; (b) (ii) an authorised person other than one authorised by the <i>SRA</i> ; (c) (iii) an Establishment Directive profession other than a <i>UK</i> profession; and (d) (iv) any other regulated legal profession specified by the <i>SRA</i> for the purpose of this definition
lawyer of England and Wales	means:
	(a) (i) a <i>solicitor</i> , or
	(b) (ii) an individual who is authorised to carry on <i>legal activities</i> in England and Wales by an <i>approved regulator</i> other than the <i>SRA</i> , but excludes a member of an <i>Establishment Directive profession</i>

	registered with the <i>Bar Standards Board</i> under the <i>Establishment Directive</i>
legal ombudsmanLegal Ombudsman	means the scheme administered by the Office for Legal Complaints under Part 6 of the LSA
legal or equitable	includes a legal or equitable charge and, in
mortgage	Scotland, a heritable security
legal services body	has the meaning given in section 9A of the AJA
legally qualified body	has the meaning given in section 9A(6) of the AJA but to include the following bodies who will meet the management and control requirements for legally qualified bodies for the purposes of section 9A(6C) of the AJA: (a) (a) a recognised body; (b) (b) a licensed body in which lawyers are entitled to exercise, or control the exercise of more than 90 percent of the voting rights of that licensed body; (c) (e) an authorised non-SRA firm in which lawyers are entitled to exercise, or control the exercise of more than 90 percent of the voting rights of that authorised non-SRA firm
licensable body	has the meaning given in section 72 of the LSA
licensed body	means a body licensed -by the SRA under section 71(2) of the LSA in accordance with the SRA Authorisation of Firms Rules
life office	means a <i>person</i> with permission to effect or carry out <i>long-term insurance contracts</i>
life policy	means a <i>long-term insurance contract</i> other than a <i>pure protection contract</i> or a

	reinsurance contract, but including a pension policy
LLP	means a limited liability partnership incorporated under the Limited Liability Partnerships Act 2000
long-term insurance contract	has the meaning given in Part II of Schedule 1 to the <i>Regulated Activities Order</i>
LSA	means the Legal Services Act 2007
М	
manager	means: (i) (a) the sole principal in a recognised sole practice; (ii) (b) a member of a LLP; (iii) (c) a director of a company; (iv) (d) a partner in a partnership; or (v) (e) in relation to any other body, a member of its governing body
material interest	has the meaning given to it in Schedule 13 to the <i>LSA</i>
MDP MCD	means a <i>licensed body</i> which is a multi- disciplinary practice providing a range of different services, only some of which are regulated by the <i>SRA</i> means the Mortgage Credit Directive 2014/17/EU on credit agreements for consumers relating to residential immovable property
MCD credit agreement	has the meaning given in the FCA Handbook
member	-means:

	(a) (A) in relation to a <i>company</i> , a person who has agreed to be a member of the <i>company</i> and whose name is entered in the <i>company's</i> register of members; and (b) (B) in relation to an <i>LLP</i> , a member of that <i>LLP</i>
mixed payments	means a payment that includes both <i>client</i> money and non-client money
MTC	means the minimum terms and conditions with which a policy of <i>qualifying insurance</i> is required by the SRA Indemnity Insurance Rules to comply, a copy of which is annexed as Appendix 1 to those Rules.
N	
non-commercial body	means a body that falls within section 23(2) of the <i>LSA</i>
non-mainstream regulated activities	means a regulated financial services activity of an authorised body regulated by the FCA in relation to which the conditions in the Professional Firms' Sourcebook (5.2.1R) are satisfied
0	
occupational pension scheme	means any scheme or arrangement which is comprised in one or more documents or agreements and which has, or is capable of having, effect in relation to one or more descriptions or categories of employment so as to provide benefits, in the form of pensions or otherwise, payable on termination of service, or on death or retirement, to or in respect of earners with qualifying service in an employment of any such description or category
out of scope money	means money held or received by an MDP in relation to activities that are not regulated activities
overseas	means outside England and Wales-

overseas client account	means an account at a bank or similar institution, subject to supervision by a public authority, which is used only for the purpose of holding <i>client money</i> and the title, designation or account detail allow the account to be identified as belonging to the <i>client</i> or <i>clients</i> of a <i>solicitor</i> or <i>REL</i> , or that they are being held subject to a trust
overseas practice	means:
	(a) (A) a branch office of an authorised body;
	(b) (B) a subsidiary company of an authorised body;
	(c) (C) a subsidiary undertaking, within the meaning of section 1162 of the Companies Act 2006, of an <i>authorised body</i> ;
	(d) (D) an entity whose business, management or ownership are otherwise in fact or law controlled by an <i>authorised body</i> ;
	(e) (E) an individual acting as a representative (whether as an <i>employee</i> or agent) of an <i>authorised body</i> ; or
	(f) (F) a sole principal whose business, management or ownership are otherwise in fact or law controlled by an <i>authorised body</i> ,
	established outside England and Wales and providing legal services
own interest conflict	means any situation where your duty to act in the best interests of any <i>client</i> in relation to a matter conflicts, or there is a significant risk that it may conflict, with your own interests in relation to that or a related matter

owner	means, in relation to a body, a person with any interest in the body, save that:
	(a) (i)-in the SRA Authorisation of Firms Rules, and the SRA Authorisation of Individuals Regulations, owner means any person who holds a <i>material interest</i> in an <i>authorised body</i> , and in the case of a <i>partnership</i> , any partner regardless of whether they hold a <i>material interest</i> in the <i>partnership</i> ; and
	(b) (ii) for the purposes of the SRA Principles and the SRA Code of Conduct for Firms means a person who holds a <i>material interest</i> in the body; and
	(c) (iii) for the purposes of the SRA Assessment of Character and Suitability Rules includes owners who have no active role in the running of the business as well as owners who do,
	and "own" and "owned" shall be construed accordingly
Р	
partner	means a <i>person</i> who is or is held out as a partner in a <i>partnership</i>
partnership	means a body that is not a <i>body corporate</i> in which persons are, or are held out as, <i>partners</i> and partner is to be construed accordingly
pawn	means any article subject to a <i>pledge</i>
pawnee	means a person who takes any article in pawn and includes any person to whom the rights and duties of the original pawnee have passed by assignment or operation of law
payment	includes any form of consideration whether any benefit is received by you or by a third party (but does not include the provision of hospitality that is reasonable in the

	circumstances) and "pay" and "paid" shall be construed accordingly
pension policy	means a right to benefits obtained by the making of contributions to an occupational pension scheme or to a personal pension scheme, where the contributions are paid to a life office
period of recognised training	means training required under the SRA Authorisation of Individuals Regulations
person	includes a body of persons (corporate or unincorporated)
personal pension scheme	means any scheme or arrangement which is not an <i>occupational pension scheme</i> or a <i>stakeholder pension scheme</i> and which is comprised in one or more instruments or agreements, having or capable of having effect so as to provide benefits to or in respect of people on retirement, or on having reached a particular age, or on termination of service in an employment
personal recommendation	means a recommendation that is presented as suitable for the person to whom it is made, or is based on a consideration of the circumstances of that person
pledge	means a <i>pawnee's</i> rights over an article taken in <i>pawn</i>
policy	has the meaning given in the FCA Handbook
practicePractice Skills Standards	means the standards published by the SRA which set out the practice skills trainees will develop during the period of recognised training and use when qualified

practising overseas	means the conduct of a practice:
	(a) of an <i>overseas practice</i> ;
	(b) (ii) of a manager, member or owner of an overseas practice in that capacity;
	(c) (iii) of a solicitor established outside England and Wales for the purpose of providing legal services in an overseas jurisdiction; and
	(d) (iv) of an <i>REL</i> established in Scotland or Northern Ireland for the purpose of providing legal services in those jurisdictions
prescribed	means prescribed by the <i>SRA</i> from time to time
professional service	means, for the purposes of the SRA Financial Services (Scope) Rules, services provided by an authorised body in the course of its practice and which do not constitute carrying on a regulated financial services activity
publicity	includes all promotional material and activity, including the name or description of your firm, stationery, advertisements, brochures, websites, directory entries, media appearances, promotional press releases, and direct approaches to potential <i>clients</i> and other <i>persons</i> , whether conducted in person, in writing, or in electronic form, but does not include press releases prepared on behalf of a <i>client</i>
pure protection contract	means: (ia) a long-term insurance contract:
	(i) (A)-under which the benefits are payable only in respect of death or of incapacity due to injury, sickness or infirmity;

	(ii) (B) which has no surrender value or the consideration consists of a single
	premium and the surrender value
	does not exceed that premium; and
	(iii) (C) which makes no provision for its
	conversion or extension in a manner
	which would result in its ceasing to
	comply with (Aa) or (Bb); or
	(b) (ii) a reinsurance contract covering all or
	part of a risk to which a <i>person</i> is
	exposed under a long-term insurance
	contract
Q	
qualifying insurance	means a policy that provides professional
	indemnity insurance cover in accordance with
	the <i>MTC</i> but only to the extent required by the <i>MTC</i>
	the WTC
R	
recognised body	means a body recognised by the SRA under
	section 9 of the AJA
recognised	means a jurisdiction we have recognised
jurisdiction	against prescribed criteria
recognised sole	means the <i>practice</i> of a sole <i>solicitor</i> or
practice	REL which is recognised by the SRA under
	section 9 of the AJA
reconciled accounts	means that all elements of the accounting
	records of an intervened practitioner's
	practice are consistent with each other
reconciled list	means a list of beneficial entitlements to
	statutory trust monies created from a set of
	reconciled accounts
record of training	means a record created and maintained by a
	trainee, which contains details of the work
	they have performed as a <i>trainee</i> , how the
	trainee has acquired, applied and developed

	their skills by reference to the <i>Practice Skills Standards</i> and the <i>trainee's</i> reflections on their performance and development plans
referral fee	means a referral fee as defined within section 57(7) of the Legal Aid, Sentencing and Punishment of Offenders Act 2012
register	includes: (i) (a) the roll and the register of solicitors with practising certificates kept under Part I of the SA, and; (ii) (b) the register of European lawyers; (iii) (c) the register of foreign lawyers; and (iv) (d) the register of authorised bodies kept under the AJA and the LSA
register of European lawyers register of foreign lawyers	means the register of European lawyers maintained by the <i>SRA</i> under regulation 15 of the European Communities (Lawyer's Practice) Regulations 2000 (SI 2000/1119) means the register of foreign lawyers maintained by the <i>SRA</i> under section 89 of the Courts and Legal Services Act 1990
regulated activities	(i) subject to sub-paragraph (ii) below: (A) any reserved legal activity; (B) any non-reserved legal activity except, in relation to an MDP, any such activity that is excluded on the terms of the licence; (C) any other activity in respect of which a licensed body is regulated pursuant to Part 5 of the LSA; and (ii) in the SRA Financial Services (Scope) Rules, an activity which is specified in the Regulated Activities Order

Regulated Activities Order	means the Financial Services and Markets Act 2000 (Regulated Activities) Order 2001
	means:
regulated collective investment scheme	(i) an investment company with variable capital;
	(ii) an authorised unit trust scheme as defined in section 237(3) of FSMA ; or
	(iii) a scheme recognised under sections 264, 270 or 272 of FSMA
regulated consumer hire agreement	has the meaning given by article 60N(3) of the <i>Regulated Activities Order</i>
regulated credit agreement	has the meaning given by article 60B(3) of the <i>Regulated Activities Order</i>
regulated financial services activities	means an activity which is specified in the Regulated Activities Order
regulated individual	means:
	(ia) a solicitor,
	(<mark>ii</mark> b) an <i>REL</i> ; and
	(c) (iii) a manager, member or owner of an overseas practice
regulated services	means the legal and other professional services that you provide that are regulated by the <i>SRA</i> and includes, where appropriate, acting as a <i>trustee</i> or as the holder of a specified office or appointment
regulatory arrangements	has the meaning given to it by section 21 of the <i>LSA</i>
regulatory objectives	has the meaning given to it by section 1 of the <i>LSA</i>
reinsurance contract	means a contract of insurance covering all or part of a risk to which a person is exposed under a contract of insurance

<u>reinsurance</u> <u>distribution</u>	has the meaning given in article 2(1)(2) and article 2(2) of the <i>IDD</i>
REL	means a European lawyer registered in the register of European lawyers
relevant insolvency	occurs in relation to a body if:
event	(a) (i) a resolution for a voluntary winding up of the body is passed without a declaration of solvency under section 89 of the Insolvency Act 1986;
	(b) (ii) the body enters administration within the meaning of paragraph 1(2)(b) of Schedule B1 to that Act;
	(c) (iii) an administrative receiver within the meaning of section 251 of that Act is appointed;
	(d) (iv) a meeting of creditors is held in relation to the body under section 95 of that Act (creditors' meeting which has the effect of converting a <i>member</i> s' voluntary winding up into a creditors' voluntary winding up);
	(e) (v) an order for the winding up of the body is made;
	(f) (vi)-all of the <i>managers</i> in a body which is unincorporated have been adjudicated bankrupt; or
	(g) (vii) the body is an overseas company or a societas Europaea registered outside England, Wales, Scotland and Northern Ireland and the body is subject to an event in its country of incorporation analogous to an event as set out in paragraphs (ia) to (vif) above
<u>remuneration</u>	means any commission, fee, charge or other payment, including an economic benefit of any kind or any other financial or non-financial advantage or incentive offered or

	over the business or any indirect control through another <i>person</i> , or (d) you are connected with, and which is not an <i>authorised body</i> , an <i>authorised non-SRA firm</i> , or an <i>overseas practice</i>
societas Europaea	means a European public limited liability company within the meaning of Articlearticle 1 of Council Regulation 2157/2001/EC
sole practitioner	means a <i>solicitor</i> or a <i>REL</i> who is the sole principal in a practice (other than an incorporated practice)
solicitor	means a person who has been admitted as a solicitor of the Senior Courts of England and Wales and whose name is on the roll
SRA	means the Solicitors Regulation Authority
SRA Code of Conduct for Individuals	Meansmeans SRA Code of Conduct for Solicitors, RELs and RFLs
SRA Codes of Conduct	means the SRA Code of Conduct for Solicitors, RELs and RFLs and the SRA Code of Conduct for Firms
stakeholder pension scheme	means a scheme established in accordance with Part I of the Welfare and Pensions Reform Act 1999 and the Stakeholder Pension Scheme Regulations 2000
statutory trust	means the trust created by Schedule 1 of the SA, or Schedule 14 of the LSA, over monies vesting in the Law Society following an intervention
statutory trust account	means an account in which statutory trust monies are held by the Law Society following an intervention
statutory trust monies	means the monies vested in the Law Society under the statutory trust

substantially	means a situation where there is a clear
common interest	common purpose between the <i>clients</i> and a strong consensus on how it is to be achieved
I	
third party managed account	means an account held at a bank or building society in the name of a third party which is an authorised payment institution, a small payment institution that has chosen to implement safeguarding arrangement in accordance with Regulation 19 (13) of the Payment Services Regulation 2009Regulations or an EEA authorised payment institution (as each defined in Regulation 2 of the Payment Services Regulations 2009) regulated by the FCA, in which monies are owned beneficially by the third party, and which is operated upon terms agreed between the third party, you and your client as an escrow payment service
trainee	means any person undertaking a <i>period of</i> recognised training
training principal	means a solicitor or barrister nominated by an authorised training provider to oversee a period of recognised training within that organisation
transaction	means the purchase, sale, subscription or underwriting of a particular investment specified in Part III of the Regulated Activities Order
Tribunal	means the Solicitors Disciplinary Tribunal which is an independent statutory tribunal constituted under section 46 of the SA
U	
UK	means United Kingdom, made up of: England, Scotland, Wales, and Northern Ireland
undertaking	means a statement, given orally or in writing, whether or not it includes the word

	"undertake" or "undertaking", to someone who reasonably places reliance on it, that you or a third party will do something or cause something to be done, or refrain from doing something
V	
vocational stage of training	means: (a) (i) the Legal Practice Course;
	(b) (ii) a required period of recognised training; and
	(c) (iii) the Professional Skills Course
voting rights	in a body includes the right to vote in a partners', members', directors' or shareholders' meeting, or otherwise in relation to the body, and "control the exercise of voting rights" shall be interpreted as including de facto as well as legal control over such rights