

Solicitors  
Regulation  
Authority

# Making reasonable adjustments



Easy Read

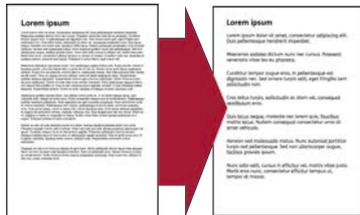
# Reasonable adjustments



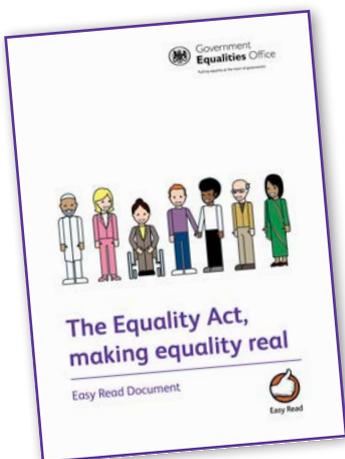
Sometimes it may be harder for people to do things if they have a disability, health problem or mental health issue.



We will make reasonable adjustments so that people who have difficulties can use our service like anyone else.



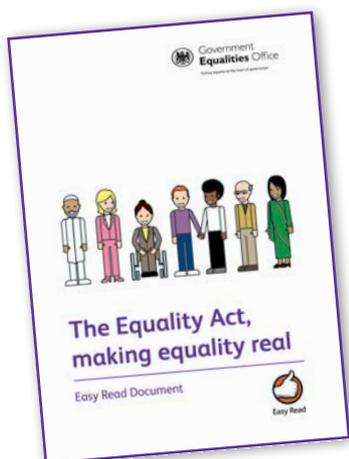
**A reasonable adjustment** is changing the way we usually do things to make sure people are able to use our services.



The Equality Act 2010 is a law to make sure that people are treated fairly.



The Act protects disabled people and includes information about reasonable adjustments.



You can read more about how the Equality Act (2010) protects disabled people at:

[www.gov.uk/government/uploads/system/uploads/attachment\\_data/file/85012/easy-read.pdf](http://www.gov.uk/government/uploads/system/uploads/attachment_data/file/85012/easy-read.pdf)

## Including everyone



We want people to find it easy to communicate with us.



We can help and make it easier for you by making reasonable adjustments.

# How do you ask for help?

You can ask us to make an adjustment by contacting:



- The person you are already in contact with at the SRA



- Our contact centre



They will listen to you and discuss how we can help you.

# What can we do to help?



We could:

- Give more time to do something



- Offer a different way to communicate with us. For example, if you find it difficult to complete a form online - you could do it in another way



- Give information in easy read



- Involve someone who is supporting you

# How do we decide what is reasonable?



Sometimes we need to find out a bit more about you before we can help in the best way.



If you ask us to do something we are not sure about, we need to think about:

- If we can do it



- How much it will cost us



- If we can still be fair to other people

# Will you need to provide medical evidence?



In most cases we will not need a letter from your doctor, but if we do we will let you know.

## For more information

Contact us if you want more information.



**Tel:** 0370 606 2555



**Web:** [www.sra.org.uk](http://www.sra.org.uk)