

# Regulatory reform: what you need to know

Chair: Clive Myrie Paul Philip, Chief Executive, SRA Juliet Oliver, General Counsel, SRA Jane Malcolm, Executive Director, SRA Julie Brannan, Director of Education and Training, SRA



#### **Our Standards and Regulations**

### Juliet Oliver, General Counsel, SRA

#### Our reforms





Focus on standards, but without prescription



Getting rid of unnecessary bureaucracy



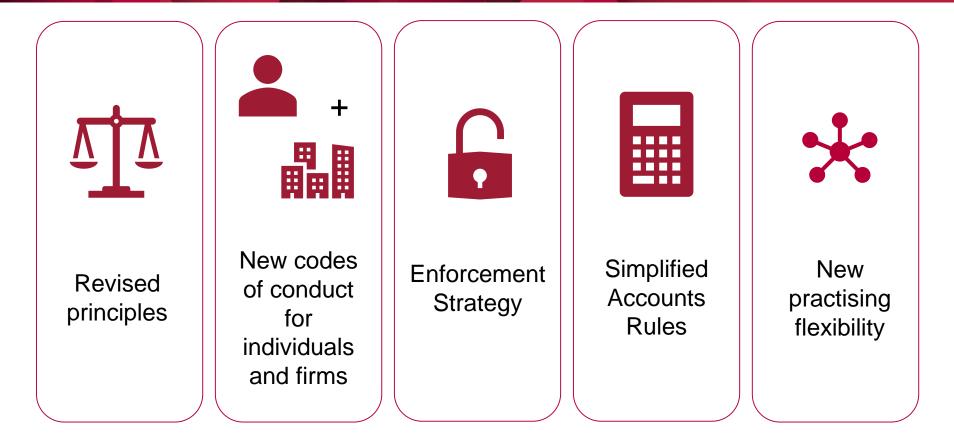
Short, user-friendly



Greater freedom about where and how solicitors can practise

#### SRA Standards and Regulations





#### **Principles**









Apply to all solicitors

Ten principles down to seven

Honesty and integrity separate

#### Codes





Code for individuals: applies to all solicitors, whoever they are and wherever they work

#### Code for firms:

Sets out standards and business controls expected of firms



No indicative behaviours

## Enforcement Strategy





Clarity for the public and the profession



Why and when we will take action



Mitigating and aggravating factors



Enforcement in practice guides

#### **New Accounts Rules**



# Reduced prescription



Clearer, sharper rules that set standards we expect



Core protections remain – focus on keeping client money safe

#### **Practising flexibility**



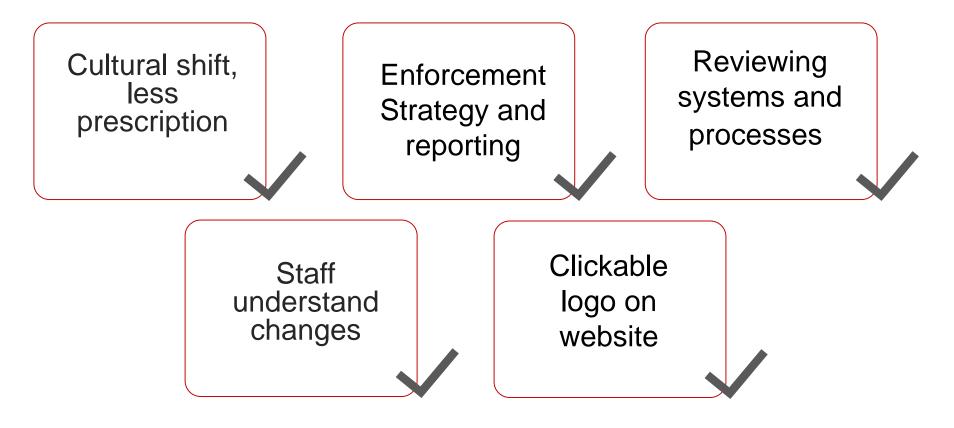
Solicitors able to offer reserved services to the public as "freelancers"



Solicitors able to offer non-reserved legal services to the public in an non-regulated organisation

#### **Preparing for 25 November**

Solicitors Regulation Authority



#### **Guidance and support**









One stop shop sra.org.uk/ newregs Online Standards and Regulations beta.sra.org.uk Professional Ethics helpline



## **Better information**

## Jane Malcolm, Executive Director, External and Corporate Affairs, SRA

#### Better information: the problem



# ΔŢ

Competition and Markets Authority – lack of information a problem for public and small businesses



People want to shop around – but only 1/5 firms were publishing price information



Not just price – want range of information to inform choices

#### Better information: our approach







#### SRA clickable logo

#### Firms - from December 2018

Price and description of services

Solicitors Register



How to complain (including to LeO)





 Help verify your firm is regulated, promote protections

4 in 10 firms already using



• Mandatory from 25 November

### The Solicitors Register





#### Online register of everyone we regulate



Data drawn from mySRA



Validation tool - no commercial element



Further development later 2019/2020

## **Developing the Solicitors Register**

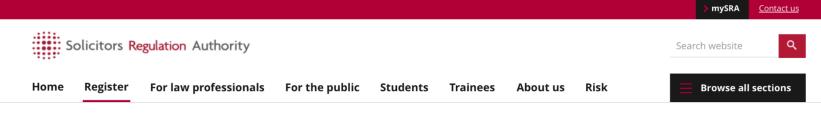
Solicitors Regulation Authority

Developed with 2000+ users

• Public YouGov surveys

 Ongoing input from the profession, including Evolve group







**BETA** This is a trial service – your **feedback** will help us improve it.

#### Solicitors Register

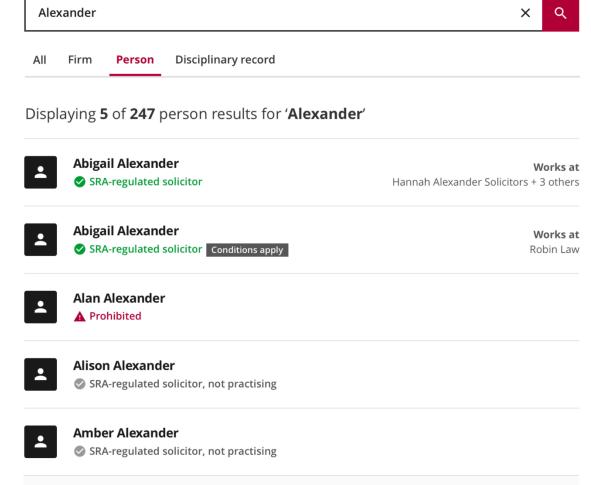
Look up the record of the law firms and solicitors we regulate



**Q** Search with the all tab to see both firm and person results

#### About the register

- Use this service to check the **firms** and **people** we regulate to provide legal services in England and Wales.
- Search by name or SRA number (6 digit number found on a solicitors letterhead or website).
- The register also includes firms that have been closed down by us and people who are prohibited from working as a solicitor.



Show 50 more people (247 to view)



Authorisation	Admitted on 10/11/88. Annual practising certificate from 31/10/18
Type of lawyer	Solicitor
Regulator	Solicitors Regulation Authority (SRA)
SRA number	937951
Disciplinary record	Clear record under our publication policy

#### Last updated on 11/06/19

#### Where this person works

~

The services this person can provide and the protections depend on where this person works.



Helen Alexander LLP SRA-regulated firm

Head office London + 12 more



Helen Alexander
SRA-regulated individual

Based in London



Helen Alexander Digital IP Not an SRA-regulated firm

Head office Birmingham



Head office address	London + 15 other offices View contact details
Type of firm	Recognised sole practice since 15/05/88, authorised for all legal services
Regulator	Solicitors Regulation Authority (SRA)
SRA number	196314
Disciplinary record	Clear record under our publication policy

We set the rules for this firm. There are benefits and protections for clients who use SRA-regulated firms. Learn more  $\checkmark$ 

C Last updated on 11/06/19	<u>Open all</u>
Firm names (2)	~
Offices (4)	~
SRA-regulated people and roles (660)	~
Legal services at this firm (6)	~
This firm's disciplinary record	~

#### What next...





#### Make sure your information in mySRA is up to date!



## SQE and continuing competence

# Julie Brannan, Director of Education and Training, SRA

#### What is the SQE?





## SQE: the benefits





#### Consistent standards

Transparency about training quality



Wider recruitment options



Flexibility for firms and students



- In law firms, sign off by the COLP (or any other solicitor)
- No longer requirement for Training Principal can keep the role in your firm if you want

• You are signing off QWE has been completed - not that the standard has been met (SQE assesses competence)

#### Where we are...





#### **Continuing competence**





Maintaining high professional standards



Safe to practise by keeping skills and knowledge up to date



But.....flexibility in how this is done

#### Advocacy consultation





# Introduction of revised standards for Higher Rights of Audience (HROA)



Creation of single, centralised HROA assessment



More online resources – support advocacy skills