

## Recognising problems with a solicitor

Reviewed 25 November 2019

The greatest <u>risks [https://www.sra.org.uk/consumers/using-solicitor/legal-jargon-explained#risk]</u> posed to the public and consumers of <u>legal services</u> [https://www.sra.org.uk/consumers/using-solicitor/legal-jargon-explained#legal-services] are fraud, dishonesty and serious misconduct. We guard against these risks.

Check our <u>scam alerts [https://www.sra.org.uk/consumers/scam-alerts/]</u> for details of recent and ongoing scams.

## Gathering information - contact us

We have a unit dedicated to gathering information and intelligence. If you know - or suspect - that a person or <a href="mailto:firm">firm</a>
<a href="mailto:lhttps://www.sra.org.uk/consumers/using-solicitor/legal-jargon-explained#firm]\_regulated by us, or one of their employees, is involved in dishonesty or fraud, <a href="mailto:contact\_us">contact\_us</a> <a href="mailto:lhttps://www.sra.org.uk/home/contact-us/]\_immediately.</a>

Any report you make can be treated with strict confidentiality.

## What should I report?

Examples of the type of conduct you can report to us:

- Abandonment or sudden closure
   [https://www.sra.org.uk/consumers/problems/fraud-dishonesty/abandonment-closure/] of a firm or sole practitioner
   [https://www.sra.org.uk/consumers/using-solicitor/legal-jargon-explained#sole-practitioner]
- Arrest, charge or conviction
   [https://www.sra.org.uk/consumers/problems/fraud-dishonesty/arrest-charge-conviction/] of a person regulated by us
- <u>Suspected dishonesty [https://www.sra.org.uk/consumers/problems/fraud-dishonesty/dishonesty-suspected/]</u>
- Fraud [https://www.sra.org.uk/consumers/problems/fraud-dishonesty/fraud/]
- <u>Financial problems</u> [https://www.sra.org.uk/consumers/problems/fraud-dishonesty/financial-problems/]
- A person or firm <u>pretending to be a solicitor</u>, [<a href="https://www.sra.org.uk/consumers/problems/fraud-dishonesty/bogus-fake-solicitors/">https://www.sra.org.uk/consumers/problems/fraud-dishonesty/bogus-fake-solicitors/</a>]
   or
- a regulated individual or firm being involved in a <u>scam</u>
   [https://www.sra.org.uk/consumers/problems/fraud-dishonesty/scams/].
- If you suspect that a law firm or a solicitor is involved with a <u>'get rich quick' scheme [https://www.sra.org.uk/consumers/problems/fraud-dishonesty/investment-schemes/]</u>, or if you have become involved with a scheme.



• <u>A legal threat from a solicitor</u> [https://www.sra.org.uk/consumers/problems/fraud-dishonesty/legal-threats-solicitor/] or law firm

We encourage you to <u>contact us [https://www.sra.org.uk/home/contact-us/]</u> immediately—even if you are in doubt about reporting. You can also use our <u>report a solicitor page [https://www.sra.org.uk/consumers/problems/report-solicitor/]</u> to send us information.