Alerts

Warning: Telephone calls claiming to be from Co-Operative Legal Services Limited

21 December 2023

Telephone calls have been made claiming to be from Co-Operative Legal Services Limited in relation to supposed road traffic accidents.

What is the scam?

The SRA has been informed that cold calls have been made claiming to from 'Co-Operative Legal Services' in relation to supposed road traffic accidents.

The telephone calls were made from '07457401873'.

The calls misuse the name of a genuine firm of solicitors (see below).

Any business or transaction through '07457401873' are not undertaken by a solicitors' practice or individual authorised and regulated by the SRA.

Is there a genuine firm or person?

The SRA authorises and regulates a genuine firm of solicitors called Co-Operative Legal Services Limited trading as Co-operative Legal Services. The telephone number for the firm's head office is 03306069548.

The genuine firm Co-Operative Legal Services Limited have confirmed they have no genuine connection to the calls referred to in the above alert.

What should I do?

When a firm's or individual's identity has been copied exactly (or cloned), due diligence is necessary. If you receive correspondence claiming to be from the above firm(s) or individual(s), or information of a similar nature to that described, you should conduct your own due diligence by checking the authenticity of the correspondence by contacting the law firm directly by reliable and established means. You can contact the SRA to find out if individuals or firms are regulated and authorised by the SRA and verify an individual's or firm's practising details. Other verification methods, such as checking public records (e.g. telephone directories and company records) may be required in other circumstances.

Related SRA scam alerts

Solicitors **Regulation** Authority

- [Telephone calls misusing the name of Co-Operative Legal Services Limited](https://www.sra.org.uk/consumers/scam-alerts/2023/sep/co-operative-legal-services-limited/) [https://www.sra.org.uk/consumers/scam-alerts/2023/sep/co-operative-legal-services-limited/]