

Alerts

Warning: Website for 'Road Traffic Helpline' claiming to be a law firm

7 July 2023

The website 'www.roadtraffichelpline.com' is operating, claiming to be a law firm.

What is the scam?

The website 'www.roadtraffichelpline.com' is operating, claiming to be a law firm.

The website provides an email address of 'info@roadtraffichelpline.com' and telephone number of '+44 1622 37 0938'.

The website misuses the SRA ID, company number and some testimonials from the website of a genuine firm of solicitors (see below).

The SRA does not authorise or regulate a firm of solicitors called 'Road Traffic Helpline'.

Any business or transactions through 'Road Traffic Helpline', or any of the contact details above are not undertaken by a firm or individual authorised and regulated by the SRA.

Is there a genuine firm or person?

The SRA authorise and regulate a firm of solicitors called Kevin Bolton Solicitors Limited. Its telephone number is 01618346776. Its SRA ID is 623119 and its genuine website is <https://www.accident-claim-expert.co.uk/>

The genuine firm of Kevin Bolton Solicitors Limited has confirmed it has no connection to the website referred to in the above alert.

What should I do?

When a firm's or individual's identity has been copied exactly (or cloned), due diligence is necessary. If you receive correspondence claiming to be from the above firm(s) or individual(s), or information of a similar nature to that described, you should conduct your own due diligence by checking the authenticity of the correspondence by contacting the law firm directly by reliable and established means. You can contact the SRA to find out if individuals or firms are regulated and authorised by the SRA and verify an individual's or firm's practising details. Other verification

methods, such as checking public records (e.g. telephone directories and company records) may be required in other circumstances.