

Alerts

Warning: Telephone calls misusing the name of Phoenix Legal Limited

6 August 2024

Telephone calls misusing the name of Phoenix Legal Limited in relation to Diesel Emissions claims.

What is the scam?

The SRA has been informed that members of the public have received cold calls purporting to be from a genuine firm of solicitors (see below) in relation to Diesel Emissions claims.

The telephone calls were made from the number '01204565812'

Any business or transaction through the telephone number '01204565812' is not undertaken by a firm or individual authorised and regulated by the SRA.

Is there a genuine firm or person?

The SRA authorises and regulates a firm of solicitors called Phoenix Legal Limited. The genuine telephone number for the firm is 0151 306 3694.

Phoenix Legal Limited has confirmed it has no connection to the telephone calls referred to in the above alert.

What should I do?

When a firm's or individual's identity has been copied exactly (or cloned), due diligence is necessary. If you receive correspondence claiming to be from the above firm(s) or individual(s), or information of a similar nature to that described, you should conduct your own due diligence by checking the authenticity of the correspondence by contacting the law firm directly by reliable and established means. You can contact the SRA to find out if individuals or firms are regulated and authorised by the SRA and verify an individual's or firm's practising details. Other verification methods, such as checking public records (e.g. telephone directories and company records) may be required in other circumstances.

More information

Update 8 November 2024

The SRA has been advised that members of the public have received cold calls from a company purporting to work on behalf of the genuine firm of Phoenix Legal Limited. The recipients of the calls were directed to look at the genuine firm's website.

The calls were made from the telephone numbers '02032894933' and '02070971759'.

The genuine firm of Phoenix Legal Limited has confirmed it has no connection with the calls from the telephone numbers listed above.