



Hoole & Co (Hoole & Co)

65 Gloucester Road, Patchway, Bristol , BS34 5JH

Recognised body

049916

[Fined Date: 16 December 2022](#)

Decision - Fined

Outcome: Fine

Outcome date: 16 December 2022

Published date: 2 February 2023

Firm details

Firm or organisation at date of publication

Name: Hoole & Co

Address(es): 65 Gloucester Road, Patchway, Bristol

Firm ID: 49916

Outcome details

This outcome was reached by SRA decision.

Decision details

The firm was issued with a financial penalty of £1,400 and ordered to pay costs of £600.

Reasons/basis

Hoole & Co is a recognised body whose head office is at 65 Gloucester Road Patchway Bristol BS34 5JH.

The SRA Transparency Rules came into effect on 6 December 2018. They require all firms authorised and regulated by the SRA to display specified information on their websites if they provide certain types of legal services. The purpose of the Transparency Rules is to ensure people have accurate and relevant information about a solicitor or firm when they are considering purchasing legal services. They are intended to help members of the public and small businesses make informed choices, improving competition in the legal market. The firm has failed to publish



mandatory details about costs on its website in breach of rule 1.1 of the SRA Transparency Rules.

The firm was ordered to pay a £1,400 financial penalty and costs of £600.

Control of practice Date: 16 December 2022

Decision - Control of practice

Outcome: Condition

Outcome date: 16 December 2022

Published date: 3 January 2023

Firm details

Firm or organisation at date of publication

Name: Hoole & Co

Address(es): 65 Gloucester Road, Patchway, Bristol

Firm ID: 49916

Outcome details

This outcome was reached by SRA decision.

Decision details

Conditions on the firm's authorisation imposed with immediate effect.

Reasons/basis

Hoole & Co is a recognised body whose head office is at 65 Gloucester Road Patchway Bristol BS34 5JH

The following condition was imposed on Hoole & Co's authorisation with immediate effect:

1. If the firm publishes as available any of the services specified in rules 1.3 or 1.4 of the Transparency Rules, it must provide evidence to the SRA's reasonable satisfaction that, in respect of each of those services:
 - i. it publishes the information specified in rule 1.5 of the Transparency Rules, and

- ii. such information is clear and accessible and is in a prominent place on its website.

Such evidence must be provided to the SRA within 30 days of this condition coming into effect.

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