

Alerts

Warning: Email misusing the name of Legal Recoveries & Collections Limited

1 October 2024

An email has been sent misusing the name of Legal Recoveries & Collections Limited.

What is the scam?

The SRA has been advised that a fraudulent email has been sent to a member of the public, falsely claiming to be from a genuine law firm (see below), in relation to an outstanding debt.

The email was sent from the email address 'rachelrowbotham.legalrecoveries@gmail.com'.

Any business or transaction through the email address 'rachelrowbotham.legalrecoveries@gmail.com' is not undertaken by an individual or firm of solicitors authorised and regulated by the SRA.

Is there a genuine firm or person?

The SRA authorises and regulates a genuine firm of solicitors called Legal Recoveries & Collections Limited. Its genuine website is www.legalrecoveries.com.

Rachel Rowbotham is a director at the genuine firm. The email domain used by the firm is '@legalrecoveries.com'.

The genuine firm has confirmed that neither it nor its Rachel Rowbotham have any connection to the email referred to in the above alert.

What should I do?

When a firm's or individual's identity has been copied exactly (or cloned), due diligence is necessary. If you receive correspondence claiming to be from the above firm(s) or individual(s), or information of a similar nature to that described, you should conduct your own due diligence by checking the authenticity of the correspondence by contacting the law firm directly by reliable and established means. You can contact the SRA to find out if individuals or firms are regulated and authorised by the SRA and verify an individual's or firm's practising details. Other verification methods, such as checking public records (e.g. telephone directories and company records) may be required in other circumstances.