

## Alerts

### **Warning: Emails have been sent misusing the name of Jackson West**

28 November 2023

Emails have been sent misusing the name of a Licensed Conveyancer at Jackson West

#### **What is the scam?**

The SRA has been advised that emails have been sent misusing the name of a Licensed Conveyancer and a genuine firm of solicitors (see below).

The SRA has also been advised that the emails requested the recipient to pay funds into an alternative bank account unconnected to the genuine firm of solicitors.

The email address domain used to send these emails was '@jacksonwestco.uk' following the name of a genuine Licensed Conveyancer at Jackson West.

Any business or transactions through emails ending with the domain '@jacksonwestco.uk' is not undertaken by an individual or firm of solicitors authorised and regulated by the SRA.

#### **Is there a genuine firm or person?**

The SRA authorises and regulates a genuine firm of solicitors called Jackson West. The genuine firm's email domain ends in '@jacksonwest.co.uk'.

The genuine firm has confirmed that neither it, nor the genuine Licensed Conveyancer whose name was used in the emails, have any connection to the emails referred to in the above alert.

#### **What should I do?**

When a firm's or individual's identity has been copied exactly (or cloned), due diligence is necessary. If you receive correspondence claiming to be from the above firm(s) or individual(s), or information of a similar nature to that described, you should conduct your own due diligence by checking the authenticity of the correspondence by contacting the law firm directly by reliable and established means. You can contact the SRA to find out if individuals or firms are regulated and authorised by the SRA and verify an individual's or firm's practising details. Other verification

methods, such as checking public records (e.g. telephone directories and company records) may be required in other circumstances.