

## Alerts

### **Warning: Emails and telephone calls misusing the name of TLW Solicitors**

6 February 2024

Emails have been sent and telephone calls have been made misusing the name of TLW Solicitors in relation to cryptocurrency scams.

#### **What is the scam?**

The SRA has been notified that members of the public have been contacted by 'FR Agency', 'Tom Carter', 'Mark Renton' and 'Sarah Nelson' of TLW Solicitors. The correspondence is in relation to the recovery of money lost due to cryptocurrency scams.

The emails were sent from 'Tom.carter@fragency.co.uk', 'Mark.renton@fragency.co.uk' and 'Sarah.nelson@fragency.co.uk'.

The emails and telephone calls misuse the name of a genuine firm of solicitors (see below).

The SRA does not authorise and regulate solicitors called 'Tom Carter' or 'Mark Renton'.

Any business or transaction through 'FR Agency', 'Tom Carter', 'Mark Renton' and 'Sarah Nelson' is not undertaken by a firm or individual authorised and regulated by the SRA.

#### **Is there a genuine firm or person?**

The SRA authorises and regulates a genuine firm of solicitors called TLW Solicitors whose telephone number is 0800 169 5925 and email address is [info@tlwsolicitors.co.uk](mailto:info@tlwsolicitors.co.uk).

The genuine firm TLW Solicitors has confirmed that it does not have any genuine and intended connection to the scam referred to above.

The genuine firm TLW Solicitors has confirmed that it does not employ or have any connection to individuals called 'Tom Carter', 'Mark Renton' and 'Sarah Nelson'.

The genuine firm TLW Solicitors has confirmed that it does not have any genuine and intended connection to 'FR Agency'.

The SRA authorises and regulates a genuine solicitor called Sarah Nelson whose SRA number is 371436. The genuine Sarah Nelson is not thought

to have any genuine and intended connection to the scam referred to above.

## **What should I do?**

When a firm's or individual's identity has been copied exactly (or cloned), due diligence is necessary. If you receive correspondence claiming to be from the above firm(s) or individual(s), or information of a similar nature to that described, you should conduct your own due diligence by checking the authenticity of the correspondence by contacting the law firm directly by reliable and established means. You can contact the SRA to find out if individuals or firms are regulated and authorised by the SRA and verify an individual's or firm's practising details. Other verification methods, such as checking public records (e.g. telephone directories and company records) may be required in other circumstances.