

## Alerts

### **Warning: Emails claiming to be from the Solicitors Regulation Authority**

16 May 2024

Emails from 'mySRA\_client\_services@myonlinesecuritysupport.com' are not genuine emails from the Solicitors Regulation Authority.

#### **What is the scam?**

Emails falsely purporting to be from the Solicitors Regulation Authority have been sent from an email address of 'mySRA\_client\_services@myonlinesecuritysupport.com'. The subject of the email is 'Thank you for registering with MySra'. The email provides a supposed link to complete registration.

A concern is the link may contain malware.

Emails from 'mySRA\_client\_services@myonlinesecuritysupport.com' are not genuine emails from the SRA.

#### **Is there a genuine firm or person?**

For important information about how the Solicitors Regulation Authority uses email, please visit [Email from us \[https://www.sra.org.uk/home/contact-us/receiving-emails-from-us/\]](https://www.sra.org.uk/home/contact-us/receiving-emails-from-us/).

#### **What should I do?**

When a firm's or individual's identity has been copied exactly (or cloned), due diligence is necessary. If you receive correspondence claiming to be from the above firm(s) or individual(s), or information of a similar nature to that described, you should conduct your own due diligence by checking the authenticity of the correspondence by contacting the law firm directly by reliable and established means. You can contact the SRA to find out if individuals or firms are regulated and authorised by the SRA and verify an individual's or firm's practising details. Other verification methods, such as checking public records (e.g. telephone directories and company records) may be required in other circumstances.