

Alerts

Warning: Emails claiming to be from Arcadia Recovery Bureau

19 February 2024

Emails have been sent purporting to be from Arcadia Recovery Bureau in relation to the collection of funds.

What is the scam?

Emails have been sent purporting to be sent from 'Arcadia Recovery Bureau' in relation to the collection of funds due to the recipient.

The email refers to an associate called 'Carl Davids' and was sent from the email address 'lucy.t@arcadiarecovery.org'.

The emails have misused the address of a genuine firm of solicitors (see below).

The SRA does not authorise or regulate a firm of solicitors called 'Arcadia Recovery Bureau' or an individual called 'Carl Davids'.

Any business or transactions through 'Arcadia Recovery Bureau', 'Carl Davids', or the email address 'lucy.t@arcadiarecovery.org' is not undertaken by a firm or individual authorised and regulated by the SRA.

Is there a genuine firm or person?

The SRA authorises and regulates a firm of solicitors called Arcadia Legal Limited. Its registered address is 3rd Floor Old Kelways, Somerton Road, Langport, TA10 9SJ.

The genuine firm of Arcadia Legal Limited has confirmed that it does not have any genuine or intended connection to the scam referred to above.

What should I do?

When a firm's or individual's identity has been copied exactly (or cloned), due diligence is necessary. If you receive correspondence claiming to be from the above firm(s) or individual(s), or information of a similar nature to that described, you should conduct your own due diligence by checking the authenticity of the correspondence by contacting the law firm directly by reliable and established means. You can contact the SRA to find out if individuals or firms are regulated and authorised by the SRA and verify an individual's or firm's practising details. Other verification

methods, such as checking public records (e.g. telephone directories and company records) may be required in other circumstances.