

# Supervision

We look at concerns reported to us about firms or individuals we regulate and decide whether to investigate them.

### How we get reports

Reports come to us from many sources:

- firms making reports about themselves or individuals who are or have been employed by them
- · employees reporting the firm they work for
- · firms or solicitors making reports about others in the profession
- · clients of firms
- · the police and the courts
- the Legal Ombudsman
- · other regulators and MPs

We do not investigate every report we receive.

## Resources and help

#### Supervision for small firms

Our call-back service offers dedicated support for small firms to help them meet their regulatory obligations.

Learn more about our call-back service

[https://www.sra.org.uk/solicitors/supervision/supervision-for-small-firms/]

### Other sources of help

You can access a broad range of help and guidance—for all firms—in the Resources [https://www.sra.org.uk/solicitors/resources/] area of our website.

Use www.sra.org.uk/supervision to link to this page.