

Get in touch by phone again

News

07 July 2020

Our two telephone customer services – our Contact Centre and Ethics Guidance helpline – had to close when the coronavirus lockdown began as the existing technology did not support our colleagues taking calls at home.

Our Institute of Customer Services-accredited Contact Centre [\[/home/contact-us\]](#) can be called between 9am and 5pm.

Our Professional Ethics [\[/home/contact-us\]](#) team are available from 10am until 12 midday and then 2pm until 4pm.

You can of course still email us and further information is available on our contact information page [\[/home/contact-us\]](#) .