

Get in touch by phone again

News

07 July 2020

Our two telephone customer services – our Contact Centre and Ethics Guidance helpline – had to close when the coronavirus lockdown began as the existing technology did not support our colleagues taking calls at home.

Our Institute of Customer Services-accredited Contact Centre can be called on 0370 606 2555 between 9am and 5pm.

Our Ethics Guidance team are available from 10am until 12 midday and then 2pm until 4pm on 0370 606 2577.

You can of course still email us and further information is available on our contact information page [[/home/contact-us](#)] .