

Grace Springs Solicitors
(Grace Springs Solicitors)
72 Longbridge Road Barking , IG11
8SF
Recognised sole practitioner
513982

Fined Date: 28 July 2021

Decision - Fined

Outcome: Fine

Outcome date: 28 July 2021

Published date: 7 September 2021

Firm details

Firm or organisation at date of publication

Name: Grace Springs Solicitors

Address(es): 72 Longbridge Road, Barking, IG11 8SF

Firm ID: 513982

Outcome details

This outcome was reached by SRA decision.

Decision details

The SRA Transparency Rules came into effect on 6 December 2018. They required firms authorised and regulated by the SRA to display specified information on their websites if they provide certain types of legal services. The purpose of the Rules is to ensure people have accurate and relevant information about a solicitor or firm when they are considering purchasing legal services. They are intended to help members of the public and small businesses make informed choices, improving competition in the legal market.

The firm has failed to display the working clickable logo which is a breach of rule 4.1 and publish mandatory details about costs and its complaints procedure on its website in breach of 1.1 and 2.1 of the SRA Transparency Rules.

Decision

1. Financial penalty of £2000.

2. Conditions on the firms authorisation, these are:

If the firm publishes as available any of the services specified in the rules 1.3 or 1.4 of the Transparency Rules, the firm must in respect of each of those services provide evidence to the SRA reasonable satisfaction that it:

- a. Publishes on its website the information specified in rule 1.5 of the Transparency Rules; and
- b. That such information is clear and accessible and in a prominent place on its website, in accordance with rule 1.6.
- c. The firm must provide the SRA with the required evidence within 30 days of this condition coming in to effect.

3. Cost order in the amount of £1350.

Reasons/basis

The firm's breach has not caused lasting significant harm to consumers or third parties however the firm has failed to comply with the transparency rules.

The firm failed to respond to correspondence and a notice requesting they make changes to the website to ensure compliance with the Rules.

The breaches have not been rectified.

The web site is still on line.

Sanctions are required to uphold public confidence in the delivery of legal services.

Search again [<https://www.sra.org.uk/consumers/solicitor-check/>]